



Fundação para a Computação Científica Nacional  
*Foundation for National Scientific Computing*

# **SPAM: An Unavoidable Nightmare?**

Pedro Veiga

- Why this title?
- FCCN
- Cooperation to Fight SPAM
- The Role of Technology
- Final Remarks



Fundação para a Computação Científica Nacional

IANA — .pt — Domain Delegation Data - Windows Internet Explorer


http://www.iana.org/domains/root/db/pt.html

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IANA — .pt — Domain Delegation Data

  
Internet Assigned Numbers Authority

[Domains](#) [Numbers](#) [Protocols](#) [About IANA](#)

## Delegation Record for .PT

(Country-code top-level domain designated for Portugal)

### Sponsoring Organisation

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Concluído Internet | Modo Protegido: Desactivado 100%



- The Portuguese Research and Education Network
  - 1.000km of owned dark fibre
  - Capacity to switch 80 lambdas in 12 switching locations (6+6)
  - 10 Gbps for Higher Education Institutions where dark fibre is available
- 450.000 User
- Schools: >1.5M Users



- Registry for .PT
  - 300.000 domains
  - DNSSEC implemented around 1 year ago and open to all domain name holders since last week
- GigaPIX
  - Gigabit Portuguese Internet eXchange
- CERT.PT
  - First CERT in Portugal
  - Training

- ISP Forum
- First meeting mid 2004
  - Discuss SPAM control techniques at each ISP
  - SPF, Bandwidth Throttling, Blacklists, ...
  - Difficulties in blocking customers!
  - 7 meetings
- Formal relationships – 2007
- Creation of capacity to handle security incidents

- Statistical data on security incidents
- Information exchange
- Mutual cooperation
  - Identification of points-of-contact
- Build a Central system to exchange Blacklists?
  - Everything well, until ...



- “Legal Technology”?
  - Lack of knowledge (and will?)
  - High financial losses (phishing, pharming) will lead to a change?
- Client-side solutions
  - Filters / Rules
  - Does not reduce SPAM traffic in the network
  - Does not reduce load in the servers
- Server-side solutions
  - Rely on blacklists
  - “Smart” message inspection



- IPv6 (Authentication headers)
- DNSSEC
- Technology can help but ...

- In any area to introduce security:
  - It costs resources and money
  - Requires a change in procedures / practices
  - Requires training
  - ...
  
- I think our mail technology has to evolve