

More information at: www.anacom.pt

ANACOM STATUTES TAKE FORCE

The new statutes of the Autoridade Nacional de Comunicações (ANACOM) entered into force on 1 April, following the approval of Decree-Law no. 39/2015 of 16 March. ANACOM is an independent administrative body and

also a national regulatory authority (NRA) in the scope of communications pursuant to the provisions of European Union (EU) law and national legislation. (+)

RADIO LICENSING REGULATION

The Radio Licensing Regulation (Regulation no. 144/2015 of 25 March) took force on 26 March. This regulation establishes the categories of stations which as part of

a radio communication network require a licence and are subject to the radio licensing procedure. (+)

POSTAL QUALITY OF SERVICE INDICATOR

ANACOM approved on 13 March the final decision on setting the minimum value and the target value for the quality of service indicator for registered mail transit time (QSI11) at 89 percent and 91 percent respectively, to apply in 2016

and 2017. Also approved was the report from the prior hearing and consultation concerning the draft version of this decision approved on 30 December 2014. (+)

PUBLIC TENDERS

STUDY ON FIXED AND MOBILE BROADBAND

ANACOM approved by decision dated 10 April the initiation of the public tender for acquisition of a study on exchangeability between fixed broadband and mobile broadband. The procedure's announcement was published in the second series of the official gazette (Diário da República) on 16 April.

Bids from interested parties must be submitted by 4 p.m. on 7 May via the electronic platform www.compraspublicas.com. (+)

SINCRER SYSTEM

The public tender for the acquisition of communication services for the National Radio Stations Remote Control System

(SINCRER) is open, following its approval by this Authority per a decision dated 26 March. The tender was published in the second series of the official gazette on 30 March.

Bids from interested parties must be submitted by 4 p.m. on 23 April via the electronic platform www.compraspublicas.com. (+)

APPLICATION AND CONTENT (OTT) SERVICES

ANACOM approved by decision dated 1 April the initiation of a public tender for acquisition of a study on over-the-top (OTT) content and application services, published in the second series of the official gazette on 8 April.

Bids from interested parties must be submitted by 4 p.m. on 29 April via the electronic platform www.compraspublicas.com. (+)

COMMUNICATIONS IN PORTUGAL

NEWS

ADMINISTRATIVE OFFENCE CASES

The Autoridade Nacional de Comunicações (ANACOM) imposed the following sanctions due to the commission of administrative offences in the scope of telecommunications infrastructures in buildings (ITED):

- Carlos Alberto do Nascimento Legas - a fine of 600 euros, which the offender has not proceeded to pay; (+)
- António Jorge Reis Gomes - a fine of 500 euros, which the offender has proceeded to pay; (+)
- MEO - Serviços de Comunicações e Multimédia - a fine of 30,000 euros. The offender has judicially challenged the decision before the Court of Competition, Regulation and Supervision; (+)
- Orlando Jorge Branquinho de Brito - a fine of 500 euros, which the offender has proceeded to pay. (+)

Regarding portability in electronic communication services, ANACOM sanctioned NOS Comunicações, imposing a single fine of 115,000 euros. The offender has judicially challenged this decision before the Court of Competition, Regulation and Supervision. (+)

Also in the scope of electronic communication services, due to failure to provide ANACOM by the respective deadline (30 June 2014) with information concerning business volume in 2013 eligible for calculation of the extraordinary contribution to the universal electronic communications service compensation fund, the following sanctions were imposed:

- RENTELECOM - Comunicações - a reprimand; (+)
- Vodafone Portugal - Comunicações Pessoais - a reprimand; (+)
- Nacacomunik - Serviços de Comunicações - a fine of 1,000 euros. The offender has proceeded to voluntarily pay the fine; (+)
- TMI - Telemedia International - a fine of 1,000 euros. The offender has proceeded to voluntarily pay the fine. (+)

FREQUENCY TRANSFER

By decision dated 13 March ANACOM made public that it did not oppose the transfer to ownership of Rádio JL FM of the right to use frequencies in the 87.5-108 MHz band held by Rádio Urbana, for the provision of local radio programme service for the county of Castelo Branco. At the same time it did not oppose the transfer of licence numbers 20308, 505019 and 508508 nor the transfer of authorisation to operate the radio broadcasting data transmission system (RDS) with the programme channel name URBANAFM. (+)

DISCLOSURE OF PAYMENTS TO SUPPLIERS

On 1 April ANACOM reported that it had no debts to suppliers outstanding for more than 60 days on 31 March. (+)

ANACOM PUBLIC PARTICIPATION

The vice-chair of ANACOM's board of directors, José Perdigoto, took part last 6 March in the plenary meeting of the Euro-Mediterranean Regulators Group (EMERG) in Barcelona. (+)

Board member Hélder Vasconcelos represented ANACOM on 2-5 March in Barcelona, in the Ministerial Programme held parallel to Mobile World Congress 2015.

PRICE TRENDS IN TELECOMMUNICATIONS

ANACOM published on 30 March the report on the "Evolution of Telecommunications Prices - February 2015", with figures for February. The report is based on indicators from the National Statistics Institute (INE) and Eurostat, and contains information about the consumer price index (CPI) and telecommunications prices, the monthly CPI variation rate and telecommunications prices, comparison of price trends in Portugal and the European Union (EU), and comparison of the average variation rate for the last 12 months in Portugal and the EU. (+)

SIC REPORT ON COM.escolha

ANACOM's COM.escolha price comparison tool was the subject of a report transmitted by SIC - Sociedade Independente de Comunicação in March. The report served to publicise the new functions of COM.escolha, which ANACOM has been promoting with the goal of helping consumers make choices that better fit their needs, by enabling comparison of the different prices offered on the market for television, internet and fixed and mobile telephone services and packages including those services. (+)

COM.escolha RECEIVES MORE THAN 58,000 VISITS

In the first quarter of 2015 (1Q15) the COM.escolha price comparison tool received 58,868 visits from 48,435 users, 236.85 percent more visits and 225.15 percent more users than in the fourth quarter of 2014 (4Q14). A total of 322,183 pages were visited, for an average of 5.47 pages viewed per visit, up 383.42 percent over the previous quarter. (+)

HOME ELECTRONIC COMMUNICATIONS CLIENTS - AVERAGE INVOICING

	2011	2012	2013	2014	Var. (%) 2013/2014
FTS+MTS+FBB+MBB+STV	:	:	75,93	76,24	:
FTS+FBB+MBB+STV	55,34	54,02	53,29	50,67	-1,3%
FTS+MTS+FBB+STV	:	:	78,24	70,05	:
FTS+FBB+STV	52,23	49,07	49,17	46,66	0,2%
FTS+STV	36,57	31,83	31,63	30,93	-0,6%
FBB+STV	47,90	45,70	41,47	38,34	-9,3%
FTS+FBB	28,64	27,33	27,55	29,15	0,8%
Stand-alone STV	28,68	27,10	25,84	26,18	-4,6%
Stand-alone FBB	21,17	20,95	21,54	22,41	2,8%
Stand-alone FTS	16,64	15,55	14,69	14,07	-5,5%
MTS	16,71	15,22	14,66	13,37	-3,7%
MBB-cards/modem	18,07	15,50	15,37	15,94	-0,8%
MBB-mobile phone	:	11,18	11,73	12,06	4,9%
Total	21,15	19,95	20,04	20,71	0,5%

Note 1: The total line refers to the average price for each invoice paid by home clients, including other modes not listed in the table with lower sampling expression.

Note 2: Annual variation refers to variation of the average invoice paid by home clients, reflecting annual price variation of the services as well as variation of the quality associated to offerings (e.g. number of channels, download speed and new services, among others) and of the users' consumption pattern.

Base: Invoices for voice electronic communication services according to service (no-answers not counted).

Unit: Average invoice in euros (w/VAT), %.

Source: MARKTEST - Telecommunications Barometer Study, 2011, 2012, 2013, 2014.

'760' NUMBERING RANGE RESTRICTIONS

The Autoridade Nacional de Comunicações (ANACOM) disclosed on 16 March the control actions for companies offering electronic communication networks and services in the scope

of Regulation no. 495/2014 of 3 November, concerning their commercial offerings. (+)

ANACOM APPLIES EU IMPLEMENTATION DECISION

ANACOM applied on 28 February Decision 2014/641/EU of 1 September 2014 concerning harmonised technical conditions for the use of radio spectrum by wireless audio equipment

for programme making and special events in the Union, per information supplied in the eNFTA - frequency portal. (+)

NEWLY ENACTED LEGISLATION

Regulation no. 144/2015 (2nd Series - Diário da República of 25 March) - establishes the categories of stations which as part of a radio communication network require a licence and are subject to the radio licensing procedure. (+)

Council of Ministers Communication (of 19 March) - approves the update of the Portugal Digital Agenda, strengthening its alignment with priorities set in the Digital Agenda for Europe, in the Europe 2020 Strategy, with a view to ensuring convergence with the implementation period for the Portugal 2020 Partnership Agreement. (+)

PORTED NUMBERS

	2014												2015		
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
FTS ¹	1552465	1562099	1578202	1590955	1557780	1570488	1580315	1587594	1600909	1615130	1624522	1641054	1652873	1664749	1682259
MTS	918641	973597	1051699	1125722	1136197	1189769	1254915	1310544	1370301	1430120	1480843	1532464	1577258	1616214	1659275
NGS ^{1 and 2}	2647	2654	2676	2728	2825	2897	2907	3001	3082	3111	3123	3176	3183	3200	3220
Total	2473753	2538350	2632577	2719405	2696802	2763154	2838137	2901139	2974292	3048361	3108488	3176694	3233314	3284163	3344754

FTS – fixed telephone service; MTS – mobile telephone service; NGS – non-geographic services

¹ The merger by incorporation of MEO – Serviços de Comunicações e Multimédia, S.A., (MEO), into PT Comunicações, S.A., (PTC) took place on 29.12.2014, with the latter adopting the business name of the former. This process impacted the amount of ported numbers, as numbers that were previously ported between the two merged companies are no longer counted.

² At the end of the first quarter of 2015 included 810 numbers ported from the '30' numbering range (numbers associated to nomad VoIP service).

EUROPEAN UNION

EC IMPOSES PRICE CHANGES ON BNetzA

The European Commission (EC) has issued a recommendation setting a one-month deadline for the German regulator (Bundesnetzagentur – BNetzA) to bring its mobile termination prices into line with the European Union (EU) regulatory framework. (+)

EC WITHDRAWS JUDICIAL ACTION AGAINST LUXEMBOURG

The EC has withdrawn the judicial case against the national regulatory authority (NRA) of Luxembourg (Institut Luxembourgeois de Regulation – ILR) following the notification received from the NRA regarding the missing relevant market analyses (market 1 – fixed access to the public telephone network, and market 6 – leased lines) that originated the case. (+)

ePOLICY PROJECT LAUNCHES ELECTRONIC PLATFORM

The EC disclosed on 24 March the launch of a platform meant to support policy-makers in the regional decision-making process through the assessment of economic, social and environmental impacts. This platform is an initiative of the Engineering the Policy-making Life CYcle (ePolicy) project. (+)

GET ONLINE WEEK

Get Online Week ran from 23 to 29 March. This annual European campaign aims to promote people's involvement, knowledge and autonomy regarding digital technology and the internet, in order to take maximum advantage of existing online opportunities. (+)

STRATEGY FOR THE DIGITAL SINGLE MARKET

On 25 March the College of Commissioners debated the overall

strategy for the digital single market, whose presentation is planned for this May.

In this regard, the three main action areas where the EC will concentrate efforts to promote effective changes in favour of consumers and companies were determined: to improve consumers' and companies' access to digital services and products; to create an environment that fosters the development of digital services and networks; and to create a Europe-wide digital society and economy with potential for long-term growth. (+)

COOPERATION BETWEEN THE EU AND JAPAN

Tokyo hosted last 24 March the 21st ICT Dialogue, a regular meeting between the EU and Japan which aims to enhance cooperation in the scope of policies and research involving information and communication technologies (ICTs). (+)

REDEFINING UNIVERSAL SERVICE OBLIGATIONS

A seminar organised by the Centre on Regulation in Europe (CERRE) on the subject of "The Right to Communicate: redefining universal service obligations in postal and electronic communication markets" was held on 18 March in Brussels. (+)

RSPG ADOPTS OPINIONS

The Radio Spectrum Policy Group (RSPG) adopted the following documents at its 19 February meeting in Brussels: i) RSPG15-595 FINAL – Opinion on the long term strategy for use of the UHF band (470-790 MHz) in the European Union; and ii) RSPG15-593 FINAL – Opinion on common political objectives for the 2015 World Radiocommunication Conference (WRC-15). (+)

COMMUNICATIONS AROUND THE WORLD

ANACOM INTERNATIONAL ACTIVITY

The Autoridade Nacional de Comunicações (ANACOM) represents the Portuguese communications sector before international sector-related organisations and took part in recent meetings in the scope of the European Conference of Postal and Telecommunications Administrations (CEPT), the European Union (EU), the International Telecommunication Union (ITU), the European Telecommunications Standards Institute (ETSI), the Postal Union of the Americas, Spain and Portugal (UPAEP) and the European Regulators Group for Postal Services (ERGP).

CEPT

In the scope of work under the Electronic Communications Committee (ECC), the following meetings were held:

- 15th meeting of the Maritime Forum Group of WG FM - 24-26 February in London; (+)
- 39th meeting of the ECC - 3-6 March in Budapest; (+)
- meeting of WG NaN PT NP - 12-13 March in Copenhagen; (+)
- meeting of WG NaN PT FNI - 4-5 March in Rome. (+)

Also, CERP's WG UPU met on 19-20 March in Rome. (+)

EU

The following meetings were held in Brussels:

- 4th meeting of the RSPG WG on efficient spectrum awards and use of harmonised bands for electronic communications service - 17 March; (+)
- 8th meeting of the MSDCT Group of DG Justice and Consumers - 26 March. (+)

ITU

Geneva hosted on 16-20 March a meeting of ITU-T SG3 on the drafting of a new international roaming recommendation. (+)

ETSI

The 65th general assembly was held on 17-18 March in Sophia Antipolis, France. (+)

UPAEP

The annual session of the AEC was held on 18-20 March in Montevideo, Uruguay. (+)

ERGP

The Cost Accounting/Price Regulation subgroup met on 5-6 March in Lisbon. (+)

PORTUGAL DIGITAL AGENDA

The 10th plenary meeting of the technical committee for the Portugal Digital Agenda (TC PDA) was held on 26 January in Lisbon. Highlights included preparation of the report on TC PDA

activities in 2014, preparation of the committee's activities plan for 2015 and reflection about the conditions for implementing the PDA objectives.

BILATERAL COOPERATION WITH SÃO TOMÉ AND PRÍNCIPE

A bilateral meeting between ANACOM board member João Confraria and the head of the Agência Geral de Regulação (AGER) of São Tomé and Príncipe was held on 23 March in Lisbon. The meeting took place in the scope of the cooperation and development set out by the strategic instrument for European external relations and by the indicative cooperation plan undersigned by ANACOM and AGER.

The meeting's agenda focused on the annual cooperation plan for 2015, with emphasis on the possibility of ANACOM

considering the realisation of longer missions in São Tomé and Príncipe, namely on matters involving spectrum management and costing and price regulation.

Issues concerning the Association of Communications and Telecommunications Regulators of the Community of Portuguese Language Countries (ARCTEL-CPLP) were also discussed, specifically the Insular Territories Project (being developed with Cape Verde, the Azores and Madeira).

The DNS.PT Association, which manages the .pt domain's registry of names, was also visited.

BEREC

ANACOM PRESIDENCY 2015

PRESIDENCY

In the scope of her new duties as chair of the Body of European Regulators for Electronic Communications (BEREC), Fátima Barros, the head of the Autoridade Nacional de Comunicações (ANACOM), actively participated in a number of events during the month of March, with the following standing out:

- The workshop on competition of the Ministerial Programme, in the scope of the GSMA - Mobile World Congress, as main speaker on the subject of "A European View on Mobile Competition" - 2-3 March in Barcelona; (+)
- The workshop on accessibility in electronic communications, in the opening session - 4 March in Brussels; (+)
- Meeting with Google's public policy manager for Europe, the Middle East and Africa (EMEA), Theo Bertram - 9 March at ANACOM's offices in Lisbon; (+)
- Meeting with representatives from the European Competitive

Telecommunications Association (ECTA) - 12 March in Brussels; (+)

- Cable Congress Europe 2015, with a speech and an interview with Cable Europe executive chairman Mathias Kurth - 11-13 March in Brussels; (+)
- Closing session of the IIC International Regulators Forum - 18 March in Brussels; (+)
- Public debriefing of the 22nd BEREC plenary meeting - 4 March in Brussels; (+)
- What-if meeting between BEREC and the European Commission (EC) - 24 March in Brussels; (+)
- Video-conference between the chair and vice-chairs of BEREC and the Independent Regulators Group (IRG) - 24 March. (+)

WORKING GROUP MEETINGS

The following meetings were held in Brussels:

- meeting of the Regulatory Framework expert working group (EWG) - 10 March; (+)
- meeting of the panel for the study on the sector's future - 31 March; (+)
- first meeting of drafters of the project requirement definition

(PRD) on Equivalent Access and Choice, framed in the End User expert working group (EWG) - 5 March; (+)

- meeting of EWG Net Neutrality (NN) - 10-11 March; (+)
- meeting of drafters of the draft BEREC Report on Oligopoly Analysis and Regulation of the EWG on Market Economic Analysis (MEA) - 5 March. (+)

OTHER NEWS

- The 15th data specification model associated to roaming in public mobile telephone networks in the European Union (EU) has been approved.

The questionnaire must be filled out and submitted to ANACOM by the mobile service provider companies by 30 April at the latest, via the email address dee.stats@anacom.pt. (+)

HIRING IN THE ITU

Applications for the vacant post of junior internal auditor can be submitted to the International Telecommunication Union, a

United Nations specialised agency based in Geneva, up to this coming 1 June via the ITU website. (+)

NEW IMSO DIRECTOR GENERAL

The new director general of the International Mobile Satellite Organisation (IMSO), Moin Ahmed of Bangladesh, took office on 15 April.

Ahmed was elected at the 23rd IMSO Assembly held on 25-28 November 2014 in London. (+)

NEWS FROM OTHER COUNTRIES

AUSTRALIA - Australian Communications and Media Authority (ACMA)

- Adoption of the Asia-Pacific Telecommunity APT 700 MHz band is gaining strength around the world due to the impetus initially imparted by Australia, Asia and Latin America. Nearly 42 countries are committed to allocated or recommended use of that frequency band by advanced wireless broadband services. (+)

BRAZIL - Agência Nacional de Telecomunicações (ANATEL)

- The results of fixed and mobile broadband measurements done in the fourth quarter of 2014 have been released. This project has been under way since late 2012 and aims to gather information so that steps can be taken to gradually improve quality of service. (+)

SPAIN - Comisión Nacional de los Mercados y la Competencia (CNMC)

- The reports on Spanish families' consumption of and spending on electronic communication services during the first half of 2014 have been published, notably indicating the following: 70 percent growth of internet connections; 21.9 percent growth of pay-TV; 46.1 percent of services combining fixed and mobile telephony and internet; fewer contracts for triple packages (telephony, fixed broadband and pay-TV). (+)
- Business volume of 3.8935 billion euros has been calculated for the second quarter of 2014, up 22 percent year-on-year. A total of 56.6 million operations were recorded. (+)

USA - Federal Communications Commission (FCC)

- The fifth anniversary of the National Broadband Plan was marked on 18 March. In the words of the FCC chairman, it has been crucial for taking advantage of the opportunities and challenges of high-speed internet and for major progress to be made in the scope of communications policies. (+)

FINLAND - Finnish Communications Regulatory Authority (FICORA)

- Information has been published about the improvement of nearly 12 percent with respect to mobile broadband connections above 30 Megabits per second (Mbps) in 2014. At

the same time, connections by means of the fixed fibre optic network rose by around 4 percent. (+)

FRANCE - Autorité de Régulation des Communications Électroniques et des Postes (ARCEP)

- The annual report on measures implemented by electronic communications operators regarding accessibility of services for people with special needs was published in March. (+)
- Results from the electronic communications market observatory concerning the wholesale and retail markets for high and very high speed fixed services have been published. (+)

IRELAND - Commission for Communications Regulation (ComReg)

- The report on the electronic communications market in the third quarter of 2014 has been published. ComReg has been reporting on trends in electronic communications markets since 2000, the year this report was first published. (+)
- The deadline for submitting comments in the scope of the public consultation on "Mobile Termination Rates: draft bottom up pure long run incremental cost model" has been extended to 7 May. (+)

UNITED KINGDOM - Office of Communications (Ofcom)

- The obligations imposed on British Telecommunications plc (BT) to regulate margins between wholesale and retail prices of BT's super fast broadband have been determined. This measure aims to guarantee the existence of retail competition in the super fast broadband market to ensure more effective benefit for consumers. (+)
- The analysis of the wholesale mobile call termination (MCT) market for the period from 1 April 2015 to 31 March 2018 has been completed. (+)

SWEDEN - Swedish Post and Telecom Agency (PTS)

- Results of PTS's analysis regarding expansion of the mobile network have been released. The data indicates that in the autumn of 2014 the fourth generation (4G) mobile networks covered much of the country (60 percent with supply at speed of 10 Mbit/s in broadband). (+)

ANNUAL ITU CONTEST

The International Telecommunication Union (ITU) is holding the annual ITU Telecom World Young Innovators Competition in the scope of the ITU Telecom World 2015 conference, due to take place on 12-15 October in Budapest,

Hungary. This year the so-called co-creation challenges aim to gather innovative ideas regarding the promotion of entrepreneurship, which should be presented online via the crowd-sourcing platform. (+)

STANDARDISATION WORKSHOP - VIDEO

The video of the standardisation workshop on the "Investigation of Security Incidents in Information Systems and Digital Proofing" is now available. The event was held

last 26 March in Lisbon, jointly organised by the Autoridade Nacional de Comunicações (ANACOM) and national technical committee 163 (TC163). (+)

ITED AND ITUR T'COM INFRASTRUCTURES WORKSHOP - PRESENTATIONS

The presentations given in the informative workshop on updating the frameworks governing telecommunications infrastructures in buildings (ITED) and telecommunications infrastructures in housing estates, urban developments and

groups of buildings (ITUR) are now available. The event was held on 11 March in the auditorium of the Regional Directorate for Professional Qualification in Funchal, Madeira. (+)

CONSUMPTION OF ELECTRONIC COMMUNICATION SERVICES

The report on the survey of electronic communication service consumption by small and medium sized enterprises (SMEs) was published on 7 April. It presents main results from the survey conducted in December 2014, which indicates that Portuguese SMEs are already using new information and communication

technologies and services, especially over-the-top (OTT) services, namely internet messaging service (37.3 percent) and voice over internet service (27.2 percent). Nearly 11.4 percent of SMEs use cloud computing. (+)

CONSUMPTION OF POSTAL SERVICES

The report on the survey of postal service consumption, conducted by ANACOM and Nielsen in November and December 2014, was published on 1 April. The survey aimed to gauge the level of use and perception of home users regarding the quality of

postal services in Portugal. Analysis of the information gathered led to conclusion that in 2014 all postal system access points recorded fewer users than in 2012. Users are nevertheless satisfied with the general trend in postal service. (+)

AGENDA

MEETINGS

EU

BEREC Contact Network
(14-15 May)
Sector study panel - BEREC
(18 May)
Postal Statistics - ERGP
(21 May)
ERGP Contact Network
(26 May)
WG Telecom
(5, 12, 19 and 26 May)
What-if meeting
(8 May)
ITRE visit to the Office
(8 April)
BEREC International Mission
(20-24 April)

GT Telecom

(14, 21 and 28 April)
ERGP SG
(21 April)
RF EWG
(23 April)
EP workshop on Digital Single Market
(14 April)
Regulatel WG and correspondents
(13-15 April)
EaPeReg plenary meeting
(23-25 April)

UPU

Strategy Conference
(13-14 April)
WG CA (15-17 April)

EUTELSAT

Assembly of Parties
(22-23 April)

CEPT

ECO Council
(6-7 May)
CERP plenary meeting
(28-29 May)
COM-ITU
(22-24 April)

ITU

Council
(12-22 May)
Regional Development Forum
(22 April)
TDAG (28-30 April)