

### MONTHLY NEWSLETTER

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More information at: www.anacom.pt

## CENTRALISED INFORMATION SYSTEM

The Autoridade Nacional de Comunicações (ANACOM) made the centralised information system (SIC) available on 14 January. This platform enables current updated information about infrastructures that can house electronic communication networks to be accessed. The SIC contains information on various areas: procedures and conditions for awarding rights of passage; notices regarding construction of relevant infrastructures; registry, with complete and integrated geo-referenced information about all

## WEBSITE SATISFACTION SURVEY

A survey on satisfaction with the ANACOM website has been made available, with only five questions. The aim is to gather opinions from all users. It has been a year since the current infrastructures that can house communication networks; and procedures and conditions for accessing and using the infrastructures in question.

The SIC can only be accessed by bodies obliged to supply information and which comply with that obligation per the terms envisaged by law, and also by the sector regulators. The information contained in the SIC binds the entities responsible for producing and providing it; they are also responsible for keeping that information permanently updated. (+)

website was launched and an evaluation with a view to continual improvement is considered fundamental. (+)

## DECISIONS

## **CTT COST ACCOUNTING SYSTEM**

The declarations of conformity of the cost accounting system of Portugal's CTT postal service, referring to financial years 2011 and 2012, with respect to applicable legal and regulatory provisions, were approved by decision dated 23 December 2015. (+)

## **COMPENSATION FUND - NET COSTS OF UNIVERSAL SERVICE**

The draft decision on identification of entities that must contribute to the universal electronic communications service compensation fund (FCSU) was approved on 17 December 2015, along with the set value of the contributions corresponding to the net costs of universal service (CLSU) to compensate, with respect to the 2010-2011 period (CLSU approved in 2014) and 2014 (period after the designation of universal service providers by tender). (+)

## MEO'S COST OF CAPITAL RATE

ANACOM approved by decision dated 17 December 2015 the figure of 9.3247 percent for the cost of capital rate of MEO - Serviços de Comunicações e Multimédia (MEO) in financial year 2015. (+)

#### NET COSTS OF UNIVERSAL SERVICE OF MEO

Results from the audit of the net costs of universal service (CLSU) provided by MEO, with respect to financial year 2013, were approved by ANACOM decision dated 17 December. Bearing in mind the audit results and the respective declaration of conformity, that decision approves the last accounts submitted by MEO on 23 June 2015 and determines the final values of the CLSU for 2013 – 20,343,490.71 euros. (+)

# COMMUNICATIONS

## NEWS

#### **ADMINISTRATIVE OFFENCE CASES**

The Autoridade Nacional de Comunicações (ANACOM) imposed the following fines for committing administrative offences with respect to telecommunications infrastructures in buildings (ITED):

- 500 euros Carlos António Marques Brás; (+)
- 700 euros Carlos Manuel Pereira Carreiro. (+)

#### **TRENDS IN INTERNET ACCESSES - PORTUGAL**

ANACOM has released a study on the evolution of broadband internet access in Portugal (including fixed and mobile card access to the internet), measured per upload and download speeds and latency. The studies conducted were broken down per server destination and level of territory (municipality, groups of municipalities and districts). (+)

#### **TELECOMMUNICATIONS PRICE TRENDS**

ANACOM published on 21 December 2015 the report on "Trends in Telecommunications Prices", with figures for the month of November. The report is based on indicators from the National Statistics Institute (INE) and Eurostat and includes information about changes in the consumer price index (CPI) and telecommunication prices, besides comparing telecommunication price trends in Portugal and the European Union (EU). (+)

#### **POST OFFIC NETWORK**

The report on the postal network and offer of services of CTT-Correios de Portugal at the end of the first quarter of 2015 (1Q15) has been released. CTT holds the concession for universal postal service in Portugal. (+)

#### LICENCE TRANSFER

A decision dated 1 December 2015 authorised the transfer of licence no. ICP-ANACOM 01/2013 SP which had been awarded to Post Contacto, Correio Publicitário, to the company CTT Contacto for the provision of postal services. (+)

#### **FACTS & FIGURES REPORT**

The "Facts & Figures" report with data referring to the third quarter of 2015 has been released. It summarises key information about the sector disclosed by this Authority in the quarterly statistical reports per service. The aim is to provide an overview and to enable rapid and precise consultation of major indicators in order to follow progress in the sector. (+)

#### ADVERTISING MESSAGES

Portugal's Directorate-General for Consumers (DGC) recommends that economic operators comply with current legislation when they advertise their products and services, specifically with respect to substantial information in advertising messages. This recommendation results from the analysis of complaints received by the DGC, which has concluded that applicable legislation in this area is not being obeyed, thereby prejudicing the ability of consumers to make clear choices and decisions. At stake are practices such as the lack of essential information in advertising messages, information that is almost illegible in barely visible places or referral to regulations and conditions posted for consultation on the internet or in shops. (+)

#### **SUPPLIER PAYMENTS**

ANACOM reported that it had no debts to suppliers outstanding for more than 60 days on 31 December 2015. (+)

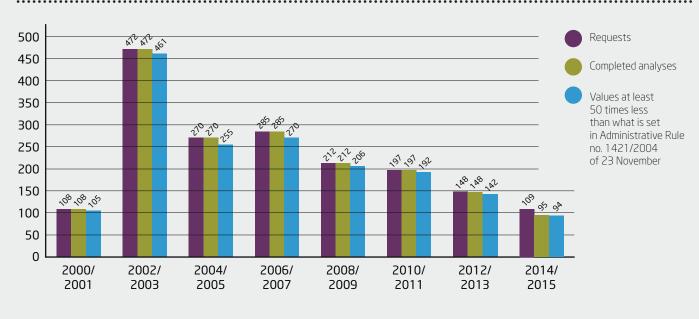
#### ANACOM PUBLIC PARTICIPATION

Highlights included the speech by the chair of ANACOM's board of directors, Fátima Barros, at the SRS Advogados conference on the "Digital Single Market - evaluation or review of the regulatory framework for electronic communication networks and services", held on 14 December 2015 in Lisbon. Also noteworthy are Barros's preface in "Dossier ITED 3" published by the Portuguese Business Communications Association (ACIST) in October 2015 and the article published in the December 2015 issue of the magazine "Comunicações" of the Portuguese Association for the Development of Communications (APDC), on the subject of "Promoting Connectivity in the New Regulatory Framework". (+)

Board vice-chair José Perdigoto took part in the opening session of the ninth Congress of the Portuguese URSI Committee, focusing on "5G and the internet of the future", held on 4 December in Lisbon, and in the ninth plenary meeting of the European Regulators Group for Postal Services (ERGP), held on 3 December in Brussels.

Board member Hélder Vasconcelos participated in the opening session of the conference on "Privacy and Security in the Information Society – lessons learned 2015", held on 16 December at the Portuguese Foundation for Communications in Lisbon. (+)

## **EVALUATION OF NON-IONISING RADIATION**



## MEASUREMENT OF QUALITY OF SERVICE LEVELS

Upon verification that CTT-Correios de Portugal (CTT) had failed to comply with the provision of section 3 of article 13 of Law no. 17/2012 of 26 April, under terms of which the measurement of quality of service levels to be carried out at least once a year by

the universal postal service providers should be done using an independent outside body, ANACOM decided on 17 December that CTT must adopt a number of specific measures. (+)

## DTT TERRESTRIAL COVERAGE OBLIGATIONS

ANACOM approved on 14 January a rectification of the final decision dated 1 October 2015 concerning the determination of terrestrial coverage obligations and modification of the frequency usage right awarded to MEO-Serviços de Comunicações e Multimédia (MEO) in the scope of digital

terrestrial TV. In annex 2 of that decision dated 1 October 2015 (indicating the respective percentages for overland population coverage per municipality which MEO is obliged to provide), the percentage set for Águeda municipality, which reads "91.79 percent", should instead read "89.99 percent". (+)

## **NEWLY ENACTED LEGISLATION**

**Council of Ministers Resolution no. 101-A/2015** (Series I – *Diário da República* of 28 December) and Rectification Declaration no. 56-B/2015 (Series I – D.R. of 29 December) – addendum to the contract for the conception, design, supply, assembly, construction, management and maintenance of the integrated digital trunking technology system for Portugal's emergency and security network, signed on 4 July 2006 by the Portuguese state and SIRESP-Gestão de Redes Digitais e de Segurança e Emergência. (+)

**Order no. 15629-A/2015** (Series II – Part C – D.R. of 29 December) – sub-delegation of powers to the Assistant State Secretary for Treasury and Finance and to the State Secretary for Internal Administration to sign in the name and on behalf of the state the addendum to the SIRESP Contract. (+)

**Notice no. 124/2016** (Series II – Part E – D.R. of 7 January) – declaration of conformity of CTT's cost accounting system for financial years 2011 and 2012. (+)

## PORTED NUMBERS

2015												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
FTS	1652873	1664749	1682259	1705500	1725497	1740197	1755391	1763843	1773153	1786757	1798019	1806945
MTS	1577258	1616214	1659275	1696235	1727276	1757265	1788887	1813890	1842842	1871295	1896604	1924 554
NGS <sup>1</sup>	3183	3200	3220	3236	3252	3271	3380	3455	3494	3587	3657	3739
Total	3233314	3284163	3344754	3404971	3456025	3500733	3547658	3581188	3619489	3661639	3698280	3735238

FTS - fixed telephone service; MTS - mobile telephone service; NGS - other non-geographical services

<sup>1</sup> Includes 851 numbers ported from the '30' numbering range (numbers associated to nomad VoIP service).

## **EUROPEAN UNION**

#### **COUNCIL OF MINISTERS**

The European Union's Council of Ministers of Transportation, Telecommunications and Energy was held on 10-11 December 2015 in Brussels. In the telecoms area the debate focused on the agreement reached on the Network and Information Security (NIS) Directive and the review of the EU's regulatory framework. (+)

#### ELECTRONIC COMMERCE

The EU Statistics Office (Eurostat) recently disclosed that 53 percent of European citizens from 16 to 74 years old had acquired goods or services for private use via the internet in 2015. That figure is above the 50 percent target set in the Union's Digital Agenda for 2015. (+)

#### **CYBER-SECURITY**

The European Commission (EC) has initiated a public consultation on creation of a public/private partnership (PPP) on cybersecurity in 2016, as defined in the digital single market strategy, as a way to build trust in a secure online environment. Contributions may be submitted until 11 March 2016 and should concern working areas of the future PPP as well as eventual additional measures that stimulate the cyber-security industry in Europe. (+)

#### DATA PROTECTION IN THE EU

The European Parliament (EP) and the Council have agreed to the EC's 2012 proposal on reform of data protection in the EU, following negotiations between the three institutions. The reform aims to improve the ability of people to control their own personal data and provide more unified and modern standards for businesses. (+)

#### **OVER-THE-TOP SERVICES**

The EP published on 15 December 2015 a study on "Over-the-Top (OTT) Players: market dynamics and policy challenges", in which it considers current and emerging business models, costs and barriers impacting the development of online services, the regulatory environment and recommendations to achieve the digital single market (DSM). (+)

## JOUE

**Implementation Regulation (EU) 2015/2352 of the Commission** of 16 December 2015, which establishes the weighted average of the maximum mobile termination rates in the Union. (+)

**Opinion of the European Committee** of Regions of 17 December 2015, concerning the EC Communication to the EP, the Council, the European Economic and Social Committee and the Committee of the Regions on the strategy for the digital single market in Europe. (+)

# COMMUNICATIONS AROUND THE WORLD

## ANACOM INTERNATIONAL ACTIVITY

The Autoridade Nacional de Comunicações (ANACOM) represents the Portuguese communications sector before relevant international organisations and took part in recent meetings in the scope of the European Conference of Postal and Telecommunications Administrations (CEPT), International Telecommunication Union (ITU), European Committee for Electrotechnical Standardisation (CENELEC), Organisation for Economic Cooperation and Development (OECD), European Regulators Group for Postal Services (ERGP) and European Union (EU).

## CEPT

In the context of the ECC's ongoing work, the following meetings were held:

- 66<sup>th</sup> meeting of SRD/MG 9-11 December 2015 in Mainz, Germany; (+)
- joint WG NaN/DG Connect workshop 7 December in Brussels. (+)

The 13<sup>th</sup> meeting of the ECO Council took place on 16-17 December in Copenhagen. (+)

#### EU

Brussels hosted on 14 December 2015 a meeting of the Postal Directive Committee. (+)

## CENELEC

TC210 met on 9-10 December 2015 in Brussels. (+)

## OECD

The 70<sup>th</sup> meeting of the CDEP was held on 2-14 December 2015 in Paris. (+)

## ERGP

The ERGP plenary meeting took place on 3 December 2015 in Brussels. (+)

## ITU

Geneva hosted the following meetings:

- Radiocommunication Assembly 26-30 October 2015; (+)
- WRC-15 2-27 November; (+)
- CPM19-1 30 November and 1 December. (+)

The high level meeting to review implementation of the WSIS results was held on 14-15 December in New York. (+)

## HIRING AT THE ITU

The ITU, a specialised United Nations agency based in Geneva, is accepting applications for the vacant post of Head, Least

Developed Countries Division. Applications must be submitted via the ITU website by 14 March 2016. (+)

## ITU TELECOM WORLD 2016 - CALL FOR SPEAKERS

The ITU has put out a call for speakers as part of the preparations for ITU Telecom World 2016, scheduled for this coming November in Bangkok, Thailand. The gathering will focus on topics such as rapid technological progress, social

changes and new business models responsible for expanding the information and communication technologies (ICT) ecosystem. Proposals must be submitted by 29 February to forum.telecom@itu.int. (+)

## **GET - 2016**

The second global forum on emergency telecommunications (GET-2016) takes place in the city of Kuwait on 26-28 January, organised by the ITU Telecommunications Development Sector

(ITU-D) and the government of Kuwait. Debate was expected to focus on policies for emergencies and reducing the risk of international disasters. (+)

## **BEREC** ANACOM PRESIDENCY 2015

## PRESIDENCY

In the context of her duties in 2015 as chair of the Body of European Regulators for Electronic Communications (BEREC), the head of the Autoridade Nacional de Comunicações (ANACOM), Fátima Barros, actively participated in several events during the month of December, of which the following stand out:

- 25th BEREC plenary meeting and General Assembly of the

Independent Regulators Group (IRG) – 10-11 December in London; (+)

- Public debriefing on the 25th BEREC plenary meeting 16
  December in Brussels; (+)
- Meeting with the BEREC and IRG vice-chairs 9 December in London. (+)

## MEETING OF THE CONTACT NETWORK AND WORKING GROUPS

The Net Neutrality EWG met in Brussels on 15-16 December. The invited participants included user associations and civil

society, providers of content, applications and internet access (ISPs), and manufacturers. (+)

## **OTHER NEWS**

In the framework of cooperation with the Euro-Mediterranean Regulators Group (EMERG), ANACOM took part on 16-17 December 2015 in Brussels in the second joint BEREC/EMERG

workshop, focusing on the "NRA's decision-making process, accountability and transparency". (+)

## SEMINAR OF THE CENTRE ON REGULATION IN EUROPE (CERRE)

CERRE held a private seminar on 8 December 2015 in Brussels, with the theme of "towards a robust regulatory framework for the 21<sup>st</sup> century information society". ANACOM chair Fátima Barros was among those attending.

The discussion focused on the current regulatory framework and on possible policy options and recommendations to adopt in the future. This project gathers academic experts, high regulatory representatives and key sector operators. The aim is to directly contribute to European Commission (EC) initiatives concerning audiovisual news media services, offering a set of policy recommendations that encompass all digital players, from traditional telecom companies to online and e-business platforms. Plans call for the project's final report to be published in January 2016.

## WORKSHOP ON DIGITAL EUROPE

Wilhelm Eschweiler of Germany's Bundesnetzagentur (BNetzA) national regulatory authority (NRA), the chair of BEREC in 2016, took part in the workshop on "Digital Europe: European

## **NET NEUTRALITY GUIDELINES**

BEREC disclosed on 15 December 2015 information about ongoing work with a view to producing guidelines for application of the NRAs' obligations in matters concerning net neutrality. According to BEREC, the guidelines envisaged in the regulation and national policies to drive investments, market development and competition", held on 12 January in Rome, where he underscored the role of regulation in a digital Europe. (+)

for the single telecoms market are being developed in liaison with stakeholders, working closely with the EC. They will be published by the end of August 2016 after being subject to public consultation. (+)

## **NEWS FROM OTHER COUNTRIES**

### AUSTRALIA – Australian Communications and Media Authority (ACMA)

• A proposal for modifications to facilitate spectrum access in connections to the internet of things (IoT) by machineto-machine (M2M) operators has been disclosed, based on eliminating technical barriers in operation of low-power narrowband in wireless networks. (+)

#### BRAZIL - Agência Nacional de Telecomunicações (ANATEL)

• The notice of the auction to award radio frequency usage authorisations in the 1800 MHz, 1900 MHz and 2500 MHz bands, with possibility of granting personal mobile service, multimedia communication service and/or private limited service, is now available. (+)

• The "ANATEL Explains" campaign has been launched, focusing on the rights and duties of telecom service consumers. It consists of the twice-weekly publication of explanatory videos and tutorials about various subjects. (+)

## BELGIUM - Belgian Institute for Postal Services and Telecommunications (BIPT)

• The Conférence des Régulateurs du Secteur des Communications Électroniques (CRC) has approved the decision to revise the prices that Brutélé, Nethys (VOO) and Telenet can invoice to operators that provide high-speed and cable TV services, which will be notified to the European Commission (EC). (+)

## CROATIA - Croatian Regulatory Authority for Network Industries (HAKOM)

• An information brochure has been published, addressed to electronic communication service end users and concerning their rights and obligations, namely regarding the signing and cancellation of subscriber contracts and the possibility of controlling consumption and undesirable invoicing. (+)

#### **USA - Federal Communications Commission (FCC)**

• The annual report on the state of competition in mobile services has been submitted to Congress per the set legal obligations. (+)

## SPAIN - Comisión Nacional de los Mercados y la Competencia (CNMC)

• Figures concerning the telecom and audiovisual sector in the second quarter of 2015 show total invoicing of 7.548 billion euros, an amount almost identical to that of the same quarter the previous year. Wholesale services rose by 5.8 percent while retail services declined by 0.6 percent. (+)

• A 55 percent increase in next generation networks was recorded at the end of 2014, equivalent to 25.8 million installed accesses. Of those, 58 percent are accesses in fibre optics to the home (FTTH). (+)

## FINLAND - Finnish Communications Regulatory Authority (FICORA)

• The result of the analysis of phenomena associated to development of the sector has been published, based on major trends that can impact future actions by the regulator in the electronic and mass communications market and in the postal market. (+)

## FRANCE - Autorité de Régulation des Communications Électroniques et des Postes (ARCEP)

• ARCEP has published its opinion about the draft law for a digital republic, disclosed on 6 November 2015, which envisages measures meant to strengthen protection of individuals and their trust vis-à-vis the digital economy and society. (+)

• A decision has been adopted concerning analysis of the wholesale market for terrestrial audiovisual radio broadcasting services. (+)

• ARCEP president Sébastien Soriano has been elected to chair the Body of European Regulators for Electronic Communications (BEREC) in 2017 and to serve as vice-chair in 2016. (+)

## The NETHERLANDS - Authority for Consumers and Markets (ACM)

• The current state of the postal market has been disclosed. In the last five years the sending of mail by both consumers and businesses is recorded to have by fallen by nearly a third. (+)

## IRELAND - Commission for Communications Regulation (ComReg)

• An assessment of compliance with coverage obligations in the summer of 2015 by some mobile network operators has been published. (+)

• An extension has been granted for the period of the consultation on the draft radio frequency spectrum management strategy for 2016-2018. (+)

#### UNITED KINGDOM - Office of Communications (Ofcom)

• A consultation on on-demand programme services, which have been regulated solely by Ofcom since 1 January (except advertising), is under way until 1 March 2016. The consultation document specifically includes a summary of procedures applied since the beginning of the year. (+)

#### SWEDEN - Swedish Post and Telecom Authority (PTS)

• Results of the survey on telephone and internet usage have been published, indicating that 80 percent of respondents consider that the mobile networks offer good coverage, a percentage higher than in 2013 (75 percent). (+)

• The winners of the 11<sup>th</sup> contest on innovation have been announced. The contest's theme was "smarter e-commerce" and the aim was to find ways to improve electronic commerce, especially for people with special needs. (+)

## **REVISION OF FEES PAID - 2013**

The Autoridade Nacional de Comunicações (ANACOM) approved on 17 December 2015 the draft decision concerning i) revision of relevant income referring to the year 2012; ii) revision of the t2 rate for the year 2013; and iii) additional payment of fees owed by suppliers of publicly accessible

electronic communication networks and services, referring to 2013, due to correction of the figure for relevant income of MEO-Serviços de Comunicações e Multimédia (MEO), depending on the final values for the net costs of universal service in financial year 2012. (+)

## **VODAFONE - TEMPORARY LICENCE**

The request by Vodafone Portugal – Comunicações Pessoais for the award of a temporary network licence in the 900 MHz band has been denied per terms of the draft decision approved by ANACOM on 17 December 2015. (+)

## WHOLESALE TV BROADCASTING MARKET

In the scope of the community notification procedure, ANACOM decided on 23 December 2015 to withdraw the draft final decision concerning the wholesale TV broadcasting market for delivery of content to end users (market 18), with respect to the determination of product markets and geographic markets, assessment of significant market power (SMP) and the imposition, maintenance, amendment or

withdrawal of regulatory obligations, approved by decision dated 17 November 2015. The above decision results from the European Commission (EC) communication dated 17 December 2015, whereby the latter expresses serious doubts about the draft's compatibility with community law under terms of the Framework-Directive (articles 7, section 4 and 7A, section 1). (+)

## TRANSFER OF RADIO DATA

ANACOM has given notice of the start of the procedure to draw up a regulation for operation of the radio data transmission system (RDS system). The regulation aims to determine the technical specifications of the RDS system, its applications and respective conditions, procedures to follow to obtain authorisation to operate RDS systems and information that should be included in the respective authorisation title, so it can comply with the legislative change deriving from the publication of Decree-Law no. 248/2015 of 28 October. (+)

## AGENDA

#### MEETINGS

ERGP

Steering Group - 22 January

#### BEREC

Co-Chairs - 26 January Contact Network - 4-5 February Workshop and plenary meeting - 24-26 February

#### UPU

Ad-Hoc UPU Reform - 13-15 January Council of Administration (CA) and Postal Operations Council (POC) - 15-26 February

#### ITU

Excellence Centre - 19 January Telecommunications Standardisation Advisory Group (TSAG) - 1-5 February Council working groups - 15-18 February and 24-26 February

#### CEPT

COM-ITU – 20-22 January

**OECD** Committee for Digital Economy Policy (CDEP) – 22-23 February **GSMA** Mobile World Congress – ministerial meeting – 22-23 February

ARCTEL General Assembly and Forum – 8-21 February

# SPECTRU

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