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9TH ANACOM CONFERENCE

The ninth international conference of the Autoridade Nacional de Comunicações (ANACOM) will be held on 2 November at the Calouste Gulbenkian Foundation in Lisbon; the theme is 'new regulation for a gigabit society'. The aim of the initiative

is to encourage debate about the European Commission's proposed revision of the regulatory framework for electronic communications, released on 14 September, which will determine regulation in the sector from 2020 on. (+)

NEW ANACOM CONSUMER PORTAL

The new ANACOM Consumer Portal was launched on 23 September, with a revamped image and content better oriented to the current information needs of communication

service users. ANACOM began a corresponding information campaign on 24 September via traditional news outlets and digital media. (+)

ANACOM ALERTS

The ANACOM Alerts initiative involves weekly publication of thematic alerts in the newspapers Correio da Manhã and Jornal de Notícias to boost the information ANACOM provides to consumers. In August and September the following subjects were covered:

- geographic coverage of communication services; (+)
- reactivation of suspended services; (+)
- installation of communication services; (+)
- list of debtors; (+)
- calls to client support services (call centre); (+)
- consumers more protected in loyalty arrangements; (+)
- what to do if the operator does not fulfil the contract; (+)
- malfunction in electronic communication services; (+)
- do you know the new contract modification rules? (+)

The following subjects were covered in the weekly spot on Rádio Renascença, broadcast on Tuesdays, Wednesdays and Thursdays:

- do you know that if you want a telephone directory you have to request it? (+)
- do you there is a right to indemnity for loss, theft or damage of registered mail? (+)
- do you know that a change of residence alters your contract with the communications operator? (+)
- do you know the new contract modification rules? (+)
- do you know that loyalty rules have changed? (+)

The Consumer Hints section in Jornal de Notícias covered the following subjects:

- unblocking devices; (+)
- new loyalty rules. (+)

CONSULTATION

MODIFICATION OF DTT FREQUENCY USAGE RIGHT (MUX A)

ANACOM approved on 22 September the initiation of a public consultation on changing the conditions associated to the frequency usage right allocated to MEO-Serviços

de Comunicações e Multimédia for digital terrestrial TV broadcasting service - Multiplexer A. The deadline for submitting comments is 21 October; they should preferably be sent by email to consulta-duftdt@anacom.pt. (+)

COMMUNICATIONS IN PORTUGAL

NEWS

ADMINISTRATIVE OFFENCE CASES

In the area of electronic communication services the Autoridade Nacional de Comunicações (ANACOM) has imposed the following sanctions for administrative offences:

- Cabovisão-Televisão por Cabo - single fine of 50,000 euros; (+)
- MEO-Serviços de Comunicações e Multimédia - single fine of 38,000 euros; (+)
- Mundio Mobile (Portugal) - single fine of 14,000 euros; (+)
- Choudhary-Comércio de Equipamentos de Telecomunicações - fine of 500 euros; (+)
- G9TELECOM - reprimand; (+)
- Voxbone - fine of 2,000 euros. (+)

VIDEO - ANACOM'S MISSION, VALUES AND ACTIVITY

ANACOM has produced an institutional video about its mission, values and activity, which also explains its role in the communications sector and in the everyday life of citizens and all market players. (+)

AWARD OF POST-DOCTORATE SCHOLARSHIP

ANACOM approved by decision dated 8 September the launch of a competition to award a post-doctorate scholarship in the scope of the research project on "Retail Price Trends for Home Customers in the Electronic Communications Sector". Applications must be submitted by email to bolsas@anacom.pt by 31 October (inclusive). (+)

FREQUENCY USAGE RIGHT TRANSFER

ANACOM received from the Media Regulatory Board (ERC - Entidade Reguladora para a Comunicação Social) a request for decision on the intention of Rádio Mirasado - Cooperativa Cultural de Animação Radiofónica to transfer to DiálogoHábil, Unipessoal, its allocated frequency usage right for the practice of audio broadcasting activity. (+)

REPORT ON TRENDS IN TELECOMMUNICATIONS PRICES

The report on "Trends in Telecommunications Prices - July 2016" was released on 26 August. It was produced by ANACOM based on indicators from the National Statistics Institute (INE) and Eurostat and includes information about the performance of the consumer price index and telecommunication prices as

well as a comparison of telecommunications price trends in Portugal and the European Union. (+)

FACTS & FIGURES

"Facts & Figures" was published on 14 September, summarising important electronic communications sector figures disclosed by this Authority via the second quarter statistical reports. The aim of this publication is to provide an overview and a means to quickly and easily consult key sector indicators. (+)

REPORT ON HIGH-SPEED NETWORKS AND SERVICES

The report on "High-speed Networks and Services at a Fixed Location" was released on 9 August, with second quarter figures concerning the number of home customers of high-speed services at a fixed location in mainland Portugal and the Azores and Madeira autonomous regions as well as total households cabled by all operators. (+)

REGULATION COSTS

ANACOM approved by decisions dated 21 July the calculated amount of regulation costs corresponding to fees to charge in 2016 for the activities of providing:

- postal services - 2,167,300 euros; (+)
- electronic communication networks and services - 29,882,629 euros. (+)

ANACOM PUBLIC PARTICIPATION

A highlight was the participation by the chair of ANACOM's Board of Directors, Fátima Barros, in the extraordinary plenary meeting of the Body of European Regulators for Electronic Communications (BEREC) held in Brussels on 25 August.

She also took part in the 26th Communications Congress of the Portuguese Association for Development of Communications (APDC) on 29 September, in the panel on The State of the Nation of Communications.

Board member João Confraria also attended the APDC Congress as a speaker in the panel on Regulation. He also took part in the ninth meeting of Communications Ministers from the Community of Portuguese Language Countries (CPLP) held on 19 August in Maputo, Mozambique, which approved the Digital Agenda for the CPLP.

PORTED NUMBERS

	2015						2016					
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
FTS	1755391	1763843	1773153	1786757	1798019	1806945	1814575	1823220	1834927	1843449	1849454	1856187
MTS	1788887	1813890	1842842	1871295	1896604	1924554	1951635	1978098	2005633	2030751	2055628	2081265
NGS ¹	3380	3455	3494	3587	3657	3739	3759	3786	3828	3839	3856	3876
Total	3547658	3581188	3619489	3661639	3698280	3735238	3769969	3805104	3844388	3878039	3908938	3941328

MTS - mobile telephone service; FTS - fixed telephone service; NGS (other non-geographic services)

¹ At the end of the second quarter of 2016 this included 882 ported numbers from the '30' numbering range (numbers associated to nomad VoIP service).

MEO COST-OF-CAPITAL RATE

The Autoridade Nacional de Comunicações (ANACOM) approved by final decision dated 15 September the figure of 8.7304

percent for the cost-of-capital rate of MEO-Serviços de Comunicações e Multimédia in financial year 2016. (+)

MARKET 4 ANALYSIS

ANACOM approved on 1 September the final decision on analysis of the markets for high-quality electronic

communications at a fixed location (accesses and trunk segments). (+)

SIMPLIFIED INFORMATION FILE

The simplified information file is a novelty introduced by ANACOM Regulation no. 829/2016, published on 23 August, which enhances protection for users when they sign, modify or terminate contracts, establishing new obligations regarding

pre-contract and contract information. The file contains the most relevant information about each offering provided by the operator in simple, accessible and standardised language and should be made available by February 2017. (+)

NEW OPERATOR OBLIGATIONS

Amendments to the Electronic Communications Law took force on 16 August and aim to boost protection for electronic communications consumers who choose to sign contracts with loyalty arrangements, by making mandatory several

new rules for consumers. Those rules are applicable to contracts signed after that date or to changes to previous contracts made after 16 August. (+)

NEWLY ENACTED LEGISLATION

Corrigendum no. 878/2016 of 1 September, amending ANACOM Regulation no. 829/2016 on pre-contract and contract information in the scope of electronic communications. (+)

Law no. 33/2016 (Series I - Diário da República of 24 August) - promotes expansion of the offering of services and programmes in digital terrestrial TV (DTT) in appropriate technical conditions and with guaranteed control of the price for providing DTT signal transport and dissemination service. (+)

OPERATORS/PROVIDERS OF COMMUNICATION NETWORKS AND SERVICES

ELECTRONIC COMMUNICATION SERVICE PROVIDERS

	No. of authorised entities ^(a)	No. of operational entities ^{(a) (b)}
TV signal distribution service ^(c)	17	12
Mobile telephone service		
Mobile network operators (MNO)	3	3
Mobile virtual network operators (MVNO)	9	6
Telephone service at a fixed location	17	13
Internet access service		
Fixed broadband	55	42
Mobile broadband	10	9
Nomad voice over internet service (nomad VoIP) ^(d)	24	15
Public payphone service	9	2
Virtual calling card service	23	9

POSTAL SERVICE PROVIDERS

	No. of authorised entities ^(a)	No. of operational entities ^(a)
Postal services outside universal service	79	63 ^(e)
Postal services covered by universal service	15	11

a) Situation at 30 June 2016.

b) Includes operational entities with retail and/or wholesale offerings.

c) Includes service provided in the scope of CDNs (9 operational providers) and via other platforms (3 operational providers).

d) Services provided by means of the '30' numbering range.

e) Includes 24 companies providing the service under the MRW brand on a franchising basis (the company IBERCOURIER owns the MRW brand), 15 companies providing the service under the NACEX brand on a franchising basis (the company LOGISTA owns the NACEX brand) and 2 companies providing the service under the ENVIALIA brand on a franchising basis.

OCCUPATIONAL HEALTH TENDER

The deadline for submitting bids in the public tender (ANACOM) to acquire external occupational health services launched by the Autoridade Nacional de Comunicações was 6 October. (+)

SECURITY AND INTEGRITY OF NETWORKS AND SERVICES

The submission deadline for contributions and suggestions regarding the procedure for drafting a regulation on security and integrity of networks and services was 19 September. (+)

WAN INTERCONNECTION IN ETHERNET OVER FIBRE OPTICS

The date of 19 September was also the deadline for submitting bids in the public tender for implementation of a Wide Area Network interconnection solution in Ethernet over fibre optics. (+)

AMENDMENT OF PORTABILITY REGULATION

The submission deadline for contributions and suggestions regarding the procedure for amending the Portability Regulation was 14 September. (+)

COMMUNICATIONS AROUND THE WORLD

EUROPEAN UNION

NEW EUROPEAN CODE FOR ELECTRONIC COMMUNICATIONS

The European Commission (EC) presented on 14 September a proposed revision of EU regulations in the area of telecommunications. At stake are new initiatives meant to respond to growing connectivity needs of European citizens and thereby enhance Europe's competitiveness, and to boost investment in very high capacity networks and ramp up European public access to Wi-Fi networks. (+)

REVIEW OF WHOLESALE ROAMING MARKETS

The EC has published the report from the public consultation on the review of wholesale roaming markets, reasonable usage policy and sustainability mechanism, which ran from 26 November 2015 to last 18 February. (+)

PERSONAL DATA EXCHANGES

The EC has launched the EU/US Privacy Shield, establishing a new legal framework governing personal data exchanges between the European Union and the United States. (+)

CALLS FOR PROPOSALS FOR DIGITAL SERVICES INFRASTRUCTURES

The EC has launched via the Innovation and Networks Executive Agency, under the 2016 working programme of the Connecting Europe Facility, four calls for proposals to support financing of digital services infrastructures in the member states. (+)

DIGITAL AGENDA SCOREBOARD 2016

The EC has released detailed information about electronic communications market indicators in the European Union (EU), compiled for the annual indicators table of the Digital Agenda, which evaluates the progress and impact of key actions of that initiative. (+)

ePRIVACY DIRECTIVE

The EC has released preliminary conclusions of the public consultation on application and revision of the ePrivacy Directive, which sets the rules governing personal data processing and the approach to privacy in the electronic communications sector. (+)

BEREC

STAKEHOLDER FORUM

Brussels hosted last 17 October the fourth Stakeholder Forum of the Body of European Regulators for Electronic Communications (BEREC). The event focused on the review of the regulatory framework for telecommunications in the EU and was arranged as follows:

- opening and presentation of BEREC's programme for 2017;
- the connectivity challenge;
- the fast-changing digital environment. (+)

28TH PLENARY MEETING

The 28th plenary meeting of BEREC took place last 6-7 October, hosted by the Lithuanian Communications Regulatory Authority. It was followed on 12 October in

Brussels by a public information session to present results of that meeting. (+)

MARKETS 3A AND 3B - ANACOM DECISION

BEREC published on 15 September an opinion concerning the serious doubts raised by the EC under article 7-A of Directive 2002/21/EC amended by Directive 2009/140/EC. ANACOM expressed reservations about the majority-approved opinion, having voted against it. (+)

PROPOSED REGULATORY FRAMEWORK REVIEW

BEREC also published on 15 September a press release about the proposed review of EU regulations in the area of telecommunications, presented by the EC on 14 September. (+)

ANACOM INTERNATIONAL ACTIVITY

The Autoridade Nacional de Comunicações (ANACOM) represents the Portuguese communications sector before relevant international organisations and took part in recent meetings in the scope of the European Conference of Postal and Telecommunications Administrations (CEPT), the Universal Postal Union (UPU), the International Telecommunication Union (ITU), the Body of European Regulators for Electronic Communications (BEREC) and the European Regulators Group for Postal Services (ERGP).

CEPT

The following meetings took place with respect to work of the ECC:

- WG FM PT44 - 14-16 September in Athens; (+)
 - WG NaN PT FNI - 13-14 September in Kristiansand, Norway; (+)
 - WG NaN TF Strategy - 7-8 September in Sintra, Portugal. (+)
- Also, Com-ITU met on 6-9 September in Copenhagen. (+)

UPU

An extraordinary meeting of the UPU Council of Administration was held on 29 August in Bern, Switzerland. (+)

ITU

Geneva hosted on 15-16 September a consultation meeting on international roaming. (+)

BEREC

The following meetings were held in August and September:

- meeting of the chair/vice chairs of BEREC and the IRG - 21 September in Weimar, Germany; (+)
- meeting of the Regulatory Framework EWG - 20 September in Brussels; (+)
- 3rd meeting of the BEREC/IRG Contact Network - 15-16 September in Limassol, Cyprus; (+)
- extraordinary plenary meeting - 25 August in Brussels; (+)
- meeting of International Roaming EWG - 17 August in Brussels; (+)
- meeting of Net Neutrality EWG - 10 August in London; (+)
- meeting of Net Neutrality EWG - 2-3 August in Brussels. (+)

ERGP

The following meetings were held:

- Cross-Border Issues working group - 21-22 September in Bonn, Germany; (+)
- Implementation and Evolution of the USO working subgroup - 8 September in Prague; (+)
- End-to-End Competition and Access Regulation subgroup - 7 September in Vilnius; (+)
- End Users and Market Monitoring working group - 6-7 September in Bratislava. (+)

26TH CONGRESS OF THE UNIVERSAL POSTAL UNION

The 26th Congress of the UPU was held from 20 September to 7 October in Istanbul, Turkey. Standing out among issues considered at the congress were reform of the UPU (on the table was a proposal from senior management (director general

and deputy director general)) and the World Postal Strategy, which will be assumed as a guideline for all member states and for the UPU's own bodies, starting in 2017 and until the next congress. (+)

9TH MEETING OF CPLP COMMUNICATIONS MINISTERS

The ninth meeting of communications ministers from the Community of Portuguese Language Countries (CPLP) took place last 19 August in Maputo, Mozambique; the theme of the gathering was 'digital agenda for the CPLP'.

All member countries were represented except for Cabo Verde. ANACOM took part in the meeting as the government's advisor in such matters, accompanied by a representative of the State Secretary for Infrastructures. (+)

ICT FACTS AND FIGURES 2016

The ITU published on 22 July the "ICT Facts and Figures 2016" report, which presents key statistical data regarding information and communication technologies (ICTs).

The ITU highlights the fact that 3.9 billion people are still without access to extensive resources available on the internet, despite the sharp drop in ICT prices. (+)

NEWS FROM OTHER COUNTRIES

AUSTRALIA - Australian Competition & Consumer Commission (ACCC)

The deadline of the consultation to gather contributions for the market study of the communications sector meant to analyse existing and emerging competition as well as consumer-related matters was 14 October. The consultation aims to obtain comments about issues associated to competition, efficient market functioning and investment incentives. (+)

BELGIUM - Belgian Institute for Postal Services and Telecommunications (BIPT)

The BIPT board adopted on 25 August a decision on lower termination rates vis-à-vis fixed networks, based on results of a new costing model imposed on fixed telephony operators, which sets a termination rate of 0.092 euros per minute starting on 1 November. (+)

BRAZIL - Agência Nacional de Telecomunicações (ANATEL)

The date 10 October marked the end of a public consultation on the proposed modification of the basic distribution plans for VHF and UHF TV channels, TV retransmission, digital TV, frequency modulated audio broadcasting, medium wave audio broadcasting and the reference plan for distribution of community broadcasting service channels. (+)

BULGARIA - Communications Regulation Commission (CRC)

A draft decision on definition, analysis and evaluation of the market for access to the public telephone network at a fixed location by home and business subscribers was approved on 29 August. (+)

CROATIA - Croatian Regulatory Authority for Network Industries (HAKOM)

New decisions on wholesale conditions in relevant electronic communications markets were approved on 14 September. The aim is to ensure business predictability for stakeholders in the next three years. The decisions take force on 1 January and 1 July 2017. (+)

CANADA - Canadian Radio-television and Telecommunications Commission (CRTC)

An online discussion form was opened on 13 September to gather the population's opinion about the Wireless Code, specifically how it has helped resolve problems. The code was adopted in 2013 to promote market dynamism by helping consumers make informed choices about mobile wireless

services and by setting rules for businesses. (+)

USA - Federal Communications Commission (FCC)

The contribution percentage for universal telecommunications service with respect to the fourth quarter has been published: 17.4 percent. (+)

SPAIN - Comisión Nacional de los Mercados y la Competencia (CNMC)

July statistical figures for the telecoms market were released on 13 September. Mobile broadband counted 423,817 new lines, corresponding to a total of 38.8 million mobile lines, up 7.5 percent over the same month of the previous year. (+)

FINLAND - Finnish Communications Regulatory Authority (FICORA)

A consumer survey shows that three quarters of Finnish citizens watch online videos and TV programmes. The results indicate growing consumer interest in access to TV services and other content via internet and that more than 40 percent of households have a local wireless network with fixed broadband subscription. (+)

FRANCE - Autorité de Régulation des Communications Électroniques et des Postes (ARCEP)

Results from the electronic communications market observatory regarding high-speed and ultra-high-speed fixed broadband services in the second quarter have been published. (+)

The NETHERLANDS - Authority for Consumers and Markets (ACM)

The continued non-imposition of any requisites or conditions on fibre optic network owners, namely the obligation to guarantee access by other companies, has been determined. The ACM holds that the market for access to those networks does not need to be regulated because there is not enough current competition. (+)

IRELAND - Commission for Communications Regulation (ComReg)

The report on the electronic communications market in the second quarter was released on 8 September. It highlights the continuing increase of average broadband speeds; 75.1 percent of fixed broadband subscriptions were equal to or above 10 Mbps and 60.1 percent were equal to or above 30 Mbps. (+)

2ND QUARTER 2016 STATISTICS RELEASED

POSTAL SERVICES

Total postal services traffic fell 4.7 percent compared to the first quarter and was up 0.5 percent year-on-year. (+)

FIXED TELEPHONE SERVICE

The penetration rate of main telephone accesses stood at 45.7 accesses per 100 inhabitants, the highest recorded since this statistical data has been collected (fourth quarter 2006). (+)

PAY-TV SERVICE

The total number of subscribers to pay-TV signal distribution service was about 3.6 million, 36,000 more than in the previous quarter and 160,000 more year-on-year. (+)

MOBILE SERVICES

Mobile service penetration stood at 163 per 100 inhabitants.

The penetration rate of mobile stations actually used was 123.2 per 100 inhabitants. (+)

INTERNET ACCESS SERVICE

Penetration of internet access service at a fixed location was 31.5 per 100 inhabitants in the case of fixed accesses and 54.9 per 100 inhabitants in the case of mobile accesses actually used. (+)

BUNDLED ELECTRONIC COMMUNICATION SERVICES

The number of subscribers to these offerings was 3.35 million, up 1.4 percent over the previous quarter and 7.6 percent over the same quarter last year. Growth in this quarter was the lowest since this information began to be collected in 2011. (+)

2017-2019 PLAN - CONSULTATION REPORT

The Autoridade Nacional de Comunicações (ANACOM) approved by decision dated 28 September the report from the public

consultation on actions of the multiannual activities plan for the 2017-2019 three-year period. (+)

PORTUGUESE URSI COMMITTEE - CALL FOR PAPERS/PRIZES

The submission deadline has been extended to 20 October regarding the call for papers for the Best Student Paper Award and the ANACOM-URSI Portugal Prize, launched by the Portuguese URSI Committee as part of preparations for its tenth congress (18 November in Lisbon).

URSI Portugal has for the first time set up a Facebook page devoted to its tenth congress. The aim is to diversify outreach to the target public, such as university students and young researchers. (+)

NOVA REGULAÇÃO PARA UMA GIGABIT SOCIETY

NEW REGULATION FOR A GIGABIT SOCIETY

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