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ANNUAL ELECTRONIC COMMUNICATIONS QUESTIONNAIRE (2018)

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ANNUAL ELECTRONIC COMMUNICATIONS QUESTIONNAIRE (2018)

Preliminary note:

The collection of information through this questionnaire shall not preclude the due fulfillment of the remaining reporting obligations under the law, including, among others, the obligation, on the terms laid down in paragraphs 6 and paragraph 7 of Article 21 of Law No. 5/2004 of 10 February, as amended and republished by Law 51/2011 of 13 September, and subsequently amended by Law No. 10/2013 of 28 January, by Law 42/2013, of July 3, by Decree-Law No. 35/2014 of 7 March, by Law No. 82-B / 2014, December 31, by Law No. 127/2015 of 3 September, by Law No.15/2016 of 17 June, and by Decree-Law No. 92/2017, July 31.

Instructions for the Fulfilling:

- All the questions of section 1 and 2 should be fill. If, for a certain cell, the data was not aplicable, please indicate "n.a.".
- The section 3 is optional.

Responsible for filling in the questionnaire:

Name of the person responsable for the fulfilling the questionnaire:

Telephone:

E-mail:

PART I - IDENTIFICATION INFORMATION AND ACTIVITY CHARACTERIZATION OF ELECTRONIC COMMUNICATIONS SERVICE OPERATORS

1. IDENTIFICATION INFORMATION

1.1 Name or firm ¹⁾

1.2 Address or registered office ¹⁾

¹⁾ If the Name or firm and the address or registered office has changed, the response to this questionnaire must be accompanied by a valid identification document. This document can be sent later, in order not to compromise the deadline for answering this questionnaire.

1.3 Identification number

1.4 Tax Identification Number

(if it is different from the Identification number)

1.5 Permanent Representation

Only fill in the case of a foreign company that constitutes a permanent representation in Portugal.

1.5.1 Firm of permanent representation

1.5.2 Place of permanent representation

1.5.3 Registration number of permanent representation

1.6 Contacts for the purpose of dissemination by ANACOM (eg. ANACOM publications)

1.6.1 Address:

1.6.2 Telephone Number(s):

1.6.3 E-mail:

1.7 Webpages used in your relationship with the public:

1.7.1 Website

www.

1.7.2 Other webpages used in your relationship with the public (eg. Facebook):

www.

www.

www.

1.8 Board Members

1.8.1 Board members / Managers

Position:	
Title:	
Name:	

Position:	
Title:	
Name:	

Position:	
Title:	
Name:	

Position:	
Title:	
Name:	

Position:	
Title:	
Name:	

Position:	
Title:	
Name:	

Position:	
Title:	
Name:	

1.8.2 According to the articles of association what are the procedures to bind your company?

(e.g. "Intervention of a bord member" or "Joint intervention of two bord members")

1.9.1 1st and 2nd Levels Shareholders at December 31, 2017

Notes:

3) Indicate all direct company shareholders.

4) Capital owners of the 1st level shareholders. That is, if applicable, for each direct shareholder (1st level) included in the 1st column of the table, indicates the respective direct shareholder.

Euros

Direct Capital Shares	5)		%
Indirect Capital Shares	6)		%
Total		0	%

Obs:

--

Notes:

5) Direct Capital Shares - Company Capital Shares held by the Portuguese State or by other entities directly owned by the Portuguese State.

6) Indirect Capital Shares - Total Capital Shares (2nd Level and following) held by entities that are:

- participated by the Portuguese State; or/and
- owned/participated by entities directly owned by the Portuguese State.

2. ELECTRONIC COMMUNICATIONS NETWORKS AND SERVICES

2.1 Electronic Communications Networks (Portugal)

Please indicate all the types of EC network offered by your company and its starting date or, in case they have ceased, also indicate the types of offer ceased and the respective date of cessation.

Types of networks (Please complete with the new list of EC networks listed in Annex I):	Provision launching: (DD/MM/AA)	Date ceased: (DD/MM/AA)

2.2 Electronic Communications Services (Portugal)

2.2.1 Indicate all the types of services offered by your company and its starting date or, in the case they have ceased, also indicate the types of offer ceased and the respective date of cessation.

Types of services (Please complete with the new list of EC services listed in Annex I):	Type of provision		Provision launching: (DD/MM/AA)	Date ceased: (DD/MM/AA)
	Wholesale ⁷⁾	Retail ⁸⁾		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		
	<input type="checkbox"/>	<input type="checkbox"/>		

⁷⁾ Wholesale provision: provision aimed at companies that provide electronic communications networks and services.

⁸⁾ Retail provision: provision aimed at users who do not provide electronic communications networks and services.

2.2.2 Indicate, also for all the types of services offered, if the support network is owned by the company or by a third-party. In the latter case, please identify the third-party. Also indicate, for each type of service, the market segments where your company operates:

Types of services (Please complete, using the new list of EC services listed in Annex I):	Support Network			Residential Segment (10)	Non-residential Segment (11)
	Own	Third-party owned	Identify third parties ⁹⁾		
	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>

⁹⁾ Identification of the third parties that hold the service support network.

¹⁰⁾ The residential segment includes the offers available for users who mostly do not use the service in question as intermediate consumption of their economic activity.

¹¹⁾ The non-residential segment includes the offers available for users who mostly use the service in question as intermediate consumption of their economic activity.

2.3 Reseller Offers of Electronic Communications Services (Portugal)

2.3.1 Is your company a support operator of resellers of electronic communications services to final users (resale voice telephone traffic, resale internet access services, resale leased lines, etc.)?

☐ Yes ☐ No

If so, please identify the resale providers supported in your company offers, the support services your company provides and the launching of this provision to each resale provider:

Reseller	Service ¹²⁾	(DD/MM/AA)

2.3.2 Is your company a reseller of electronic communications services to final users (resale voice telephone traffic, resale internet access services, resale leased lines, etc.)?

☐ Yes ☐ No

If so, please identify the support operator(s) which supports your resale services, the resale service(s) your company provides and the respective provision launching

Support Operator	Service ¹²⁾	(DD/MM/AA)

¹²⁾ Please, complete with the new list of EC services listed in Annex I.

2.4 Which is the main commercial Brand used by your company to offer electronic communications services in Portugal?

2.5 Geografic area of activity

Please identify the geografic areas where your EC services are provided in Portugal:

Service ¹³	Portugal Continental	Only some areas of the continental territory (Portugal)	Autonomous Region of the Azores	Autonomous Region of the Madeira
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If the services are only provided in some areas of the continental territory (Portugal), please identify those areas (municipality):

¹³⁾ Please, complete with the new list of EC services listed in Annex I.

2.6 Please, indicate whether your company has currently available for subscription any stand-alone retail offers¹⁴ (service offers that can be subscribed isolated, ie not necessarily integrated in bundles of services):

2.6.1 Residential segment:

☐ Yes

☐ No

If yes, please identify which service(s) are offered on a stand-alone basis (eg. fixed voice, fixed broadband, television, mobile broadband, mobile voice, etc).

2.6.2 Non-residential segment:

☐ Yes

☐ No

If "yes", please identify which service(s) are offered on a stand-alone basis (eg. fixed voice, fixed broadband, television, mobile broadband, mobile voice, etc..)

¹⁴⁾ Retail provision: provision aimed for users who do not provide electronic communications networks and services.

2.7 If you have retail offers¹⁴⁾ aimed at non-residential users, please indicate whether any of them is standardized¹⁵⁾.

☐ Yes

☐ No

¹⁵⁾ "Standardized offers" means those offers which include any conditions, defined *a priori*, of one service provision or group of services provision, including prices and any promotional conditions, which the user of the service(s) can not change.

2.8 Does your company has currently available retail offers¹⁶ for subscription? If yes, please indicate in the table included in Annex II, the offers (and their access link) with a minimum contractual duration of 12 months, 6 months, other duration and without duration.

☐ Yes

☐ No

Note: Fill in the table in Annex II

¹⁶⁾ Retail provision: provision aimed at users who do not provide electronic communications networks and services.

2.9 If your company is providing mobile service, please indicate whether it supports the provision of "mobile payments":

☐ Yes

☐ No

If you have answered "yes" to the previous question, please identify (optional answer) which companies provide mobile payments supported on your mobile service:

3. ELECTRONIC COMMUNICATIONS PROJECTS (This section is optional)

3.1 Major Projects undertaken over the last year, including new generation networks projects, indicating, if possible, the regions where the investment was made and the amount invested.

3.2 Major Projects planned for this year, including new generation networks projects:

ANNEX I

ANNUAL ELECTRONIC COMMUNICATIONS QUESTIONNAIRE

LIST OF ELECTRONIC COMMUNICATION NETWORKS AND SERVICES

A) Electronic Communication Networks

1. Network not using radio spectrum		
2. Network using radio spectrum	2.1. Terrestrial radiocommunication network	2.1.1. Mobile communications network
		2.1.2. Fixed communications network
		2.1.3. Broadcasting network
	2.2. Space Radiocommunications Network	2.2.1. Satellite mobile communications network
		2.2.2. Fixed satellite communications network
		2.2.3. Broadcasting-satellite network
	2.3. Other type of network (indicate which)	

B) Electronic Communication Services

1. Voice services	1.1. Telephone service at a fixed location
	1.2. Mobile telephone service
	1.3. Nomadic telephone service
	1.5. Virtual phone card service
	1.6. Public pay-telephone service
	1.7. Other type of voice service (indicate which)
2. Data services	2.1. Internet access service at a fixed location
	2.2. Mobile Internet access service
	2.3. Message service (SMS/MMS)
	2.4. Other type of data service (indicate which)
3. Television and radio signal distribution service	
4. Virtual private network services (VPN)	
5. Satellite personal mobile communications service	
6. Mobile communications service on aircraft	
7. Mobile communication services on board vessels	
8. High quality service at a fixed location (access and leased lines)	
9. Traffic transport service	
10. Other type of services (indicate which)	

ANNEX II - LOCK-IN PERIODS

If you have answered "yes" to the question 2.8, please indicate those retail offers below and the respective minimum contractual periods (12 months, 6 months, without duration and other duration) as well as the hiperlinks which give access to the website pages where they are published:

[illegible]