

## QUALITY OF SERVICE IN 2010 AND 1ST QUARTER OF 2011

[illegible]

**LINE SETUP TIMES:**

[illegible]




**Legend:**

	Objective fulfilled
	Objective not fulfilled
	Not applicable

### FAULT REPAIR TIMES:

[illegible][illegible][illegible][illegible][illegible][illegible]




**Legend:**

	Objective fulfilled
	Objective not fulfilled
	Not applicable

## DEGREE OF AVAILABILITY:

[illegible]

**Legend:**

	Objective fulfilled
	Objective not fulfilled
	Not applicable