



ERGP STAKEHOLDERS FORUM

Brussels, 20 September 2018

ERGP Draft Work Programme 2019

João Cadete de Matos

Incoming Chair 2019 (ANACOM)

Background



- February - open call for input to the CN and relevant stakeholders (individual e-mails, ERGP website, NRAs websites)



Inputs received from 7 NRAs and 10 other stakeholders

Input provided: general comments, suggestions of specific deliverables. In many cases there was no detailing provided

ANACOM developed a draft WP 2019 structure



- 20.06.2018 – ERGP approved ERGP Work Programme for public consultation, until 24.09.2018.

Strategic objectives



Pillar 1: Promoting sustainable provision of a universal postal service

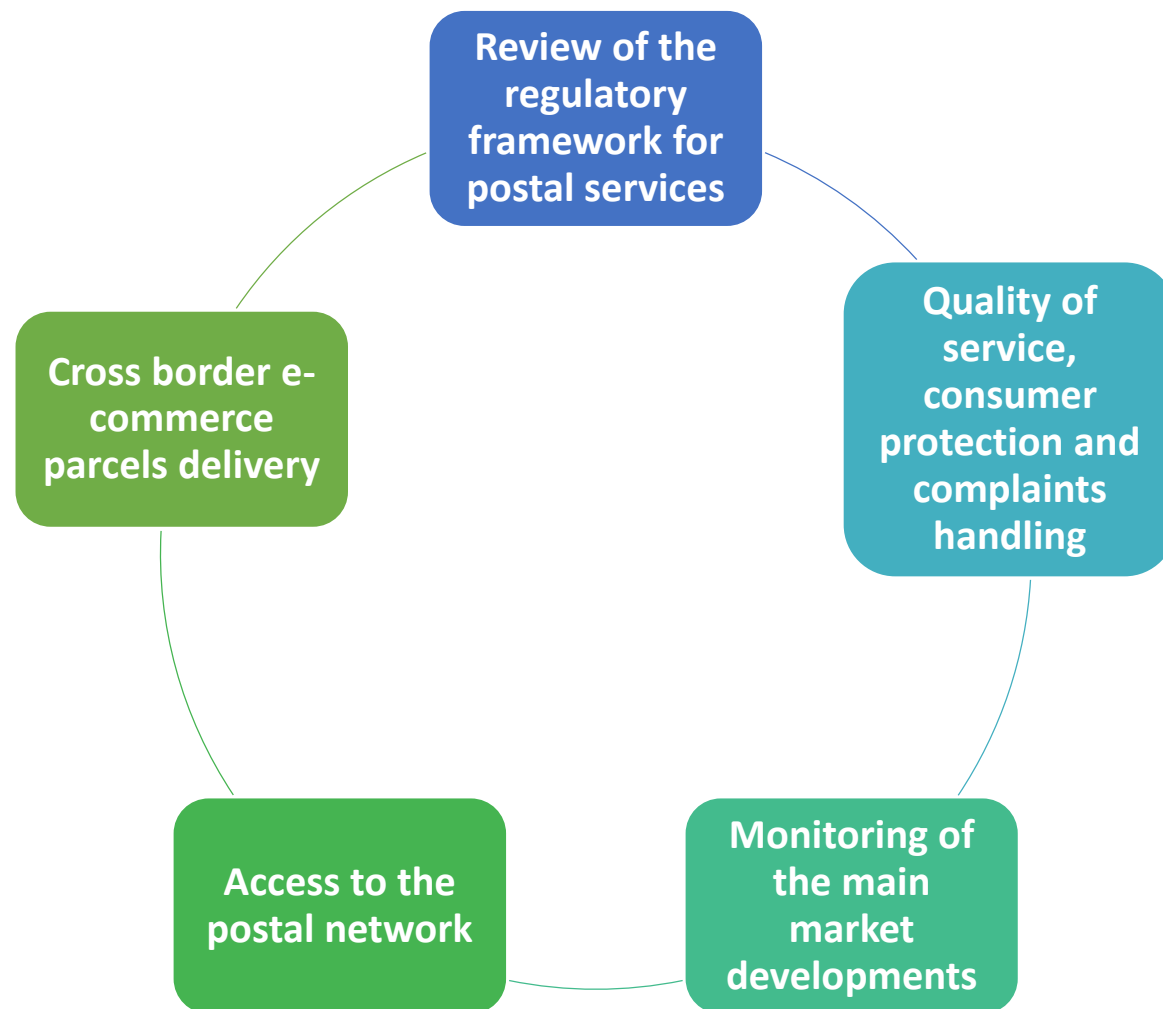
Pillar 2: Promoting a competitive EU postal single market

Pillar 3: Empowering and protecting end-users

Horizontal issues

- ERGP Medium-Term Strategy 2020-2022
- Increase ERGP transparency and efficiency
- Stakeholders Forum

WP 2019 main workstreams



ERGP Work Programme 2019



Review of the regulatory framework for postal services

- 2018 - Report on developments in the postal sector and implications for regulation (approval in 2018, for public consultation, after which the final report will be approved and published in early 2019).
- 2019 – Input to the EC regarding the review of the Regulatory Framework.

Deliverable #1

Report on developments in the postal sector and implications for regulation

Adoption 1st Quarter 2019 (expected e-voting procedure)

Deliverable #2

Opinion on the review of the regulatory framework for postal services

Adoption Plenary II

ERGP Work Programme 2019



Cross border parcels delivery

- ERGP should follow and contribute to the harmonised implementation of the Regulation on cross border parcel delivery
- Contribute to the evaluation of its implementation.

Deliverable #3

Report on the provision of information of parcel delivery services (article 4 of Regulation 2018/644)

Adoption public consult Plen II /Final Adoption 1st Q 2020

Deliverable #4

Report on the assessment of cross-border single-piece parcel tariffs (article 6 of the Regulation 2018/644)
Adoption 1st Quarter 2020 (expected e-voting procedure)

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Access to the postal network

- ERGP should continue to analyze aspects of access competition - complement work developed in previous years going into more detail in some areas.
- Impact of trends in postal volumes and the evolution in users' needs in the development of postal networks should be taken into account.

Deliverable #5

Report on the development of postal networks and access practices, in particular regarding infrastructure related to the parcel market

Adoption Plenary I

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Quality of service, consumer protection and complaints handling

- Monitoring the evolution of the postal market is important – market opening should benefit all users, contribute to consumer protection
- Knowledge on QoS is important to guarantee a postal service of good quality and to ensure that transparent, simple and inexpensive procedures are available to users

Deliverable #6

Report on quality of service, consumer protection and complaints handling

Adoption in Plenary II 2019

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Monitoring of the main market developments

- Monitoring evolution of the market important to understand market dynamics and guarantee protection of end-users and promotion of competition
- Provide the EC with information to carry out its tasks under the Postal Directive. ERGP to evaluate the possibility, with the EC, of collecting postal indicators in a consistent and preferably single way

Deliverable #7

Report on postal core indicators

Adoption in Plenary II

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Horizontal issues



ERGP Medium-Term Strategy 2020-2022

- ERGP should approve every 3 years a medium term strategy (MTS) which identifies the developments of the sector in the medium run and ERGP priorities
- New MTS for the forthcoming period of 3 years (2020-2022).

Deliverable #8

ERGP Medium-Term Strategy 2020-2022

Adoption for public consultation Plenary I /Adoption of Final document Plenary II

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Horizontal issues



Increase ERGP transparency and efficiency

- ERGP will continue to improve the efficiency and transparency of its working methods
- ERGP internal and external communication
- Cooperation with relevant stakeholders and international organizations
- Data sharing platform for NRAs (poss.)
- Stakeholders Forum 2019

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Next steps

- End of Public consultation (24 September) – Comments are welcomed
- Redraft ERGP WP 2019 based on contributions from stakeholders and NRAs
- Approve final ERGP WP 2019 in Plenary II (28 November)
- Publish in ERGP website



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