

Annex V – Global indicators for 2016-2018 three-year period

Category	2016		2017		2018	
	Target	Actual	Target	Actual	Target	Actual
Percentage of prior hearing reports and final decisions released within a maximum period of (n+15), where n is the number of working days provided for the prior hearing of interested parties	90%		90%		90%	
Rate of implementation of actions under 2015-2017 Plan (Percentage of actions included in the Strategic Plan executed according to approved timetable)	95%		95%		95%	
Average time taken for the allocation of numbering resources (working days)	5		5		5	
Maximum time taken for the allocation of numbering resources (working days)	15		15		15	
Average response time to radio licensing requests (working days)	5		5		5	
Enquiries regarding the market processed during the period / Total enquiries received on the market in the period	95%		95%		95%	
Number of inspections conducted –	1018		1018		1018	
- Electronic communications services	260		260		260	
- Postal services	100		100		100	
- ITED Infrastructure	428		428		428	
- ITUR Infrastructure	18		18		18	
- Equipment market (R&TTE/CEM)	180		180		180	
- Training providers	16		16		16	
Reduction in number of breach proceeding with administrative decisions	10%		10%		10%	
Increase in number of final decisions in respect of breach proceedings	5%		5%		5%	