

ANNUAL ELECTRONIC COMMUNICATIONS QUESTIONNAIRE (2011)
Information referring to 2010

PART II - Financial and activity indicators from electronic communications service operators

- Fill in only sections applied to the services that your company is legally qualified to provide.
- Fill in the 2010 cells.
- Fill in the 2009 cells where indicated or whenever previously reported information has changed.

Company data:

Company Name:: _____
Name of the person responsible for filling in the questionnaire: _____
Telephone number: _____
E-mail address: _____

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1. ELECTRONIC COMMUNICATIONS INVESTMENT

Unit: Euros				
	1. ELECTRONIC COMMUNICATIONS INVESTMENT ¹	2009	2010	Comments
1.1	Electronic Communications investment			
1.1 a	- of which, optical fibre networks investment			

¹ Includes tangible and intangible fixed assets and advances to suppliers of fixed assets.

Unit: Euros				
	FIXED TELEPHONE NETWORKS INVESTMENT ²	2009	2010	Comments
1.2	Fixed telephone networks investment in tangible assets			

² Includes tangible and intangible fixed assets and advances to suppliers of fixed assets.

2. LEASED LINES SERVICES

2.1 Revenues

Unit: Euros				
		2009	2010	Comments
2.1.1	Leased Lines - Retail Customers			
2.1.2	Leased Lines - Wholesale Customers			
2.1.3	Total Leased Lines Services Revenues			

2.2 Activity Indicators ¹

		Unit	2009	2010	Comments
2.2.1	Number of Leased Line Service Retail Customers	1 customer			
2.2.2	Number of Leased Line Service Wholesale Customers	1 customer			
2.2.3	Number of lines leased to retail customers by capacity (National + International)				
2.2.3.1	Analogue	1 line			
2.2.3.2	Digital	1 line			
	<64kbps	1 line			
	64 Kbps	1 line			
	nx64kbps	1 line			
	2 Mbps	1 line			
	34Mbps	1 line			
	140Mbps	1 line			
	STM 1	1 line			
	STM 16	1 line			
	STM 64	1 line			
2.2.4	Number of lines leased to wholesale customers by capacity (National + International)				
2.2.4.1	Analogue	1 line			
2.2.4.2	Digital	1 line			
	<64kbps	1 line			
	64 Kbps	1 line			
	nx64kbps	1 line			
	2 Mbps	1 line			
	34Mbps	1 line			
	140Mbps	1 line			
	STM 1	1 line			
	STM 16	1 line			
	STM 64	1 line			

¹ When the leased lines offer is made by satellite access, this ought to be duly clarified.

3. FIXED TELEPHONE SERVICE (FTS)

3.1 Revenues

Unit: Euros				
	Wholesale Services	2009	2010	Comments
3.1.1	Wholesale Service Revenues			

Unit: Euros				
	Public Payphones	2009	2010	Comments
3.1.2	Total public payphones service revenues			

Unit: Euros				
	Virtual Calling Card Service	2009	2010	Comments
3.1.3	Total Revenues from Virtual Calling Card Service			

3.2 Activity Indicators

3.2.1	VIRTUAL CALLING CARD TRAFFIC ¹	Unit	2009	2010	Comments
3.2.1.1	National traffic				
3.2.1.1.1	No. of voice calls	1 call			
3.2.1.1.2	No. of voice minutes	1 minute			
3.2.1.2	International Traffic				
3.2.1.1	No. of voice calls	1 call			
3.2.1.2	No. of voice minutes	1 minute			
	PUBLIC PAYPHONES				
3.2.2	Number of Public Payphones				

¹ Outgoing traffic by provider's own cards. Includes outgoing traffic to fixed geographic numbers and mobile numbers.

4. INTERNET SERVICE ACCESS (ISA)

4.1 Revenues

		2009	2010	Comments
4.1.1	Revenues from broadband internet access wholesale customers (net of discounts, in'000 EUR)			

4.2 Activity Indicators

		2009	2010	Comments
4.2.1	Number of hotspots (Wi-Fi)			

5. DATA TRANSMISSION SERVICE (DTS)

5.1 Revenues

Unit: Euros				
		2009	2010	Comments
5.1.1	DTS revenues			
	Total DTS Revenues			
5.1.2	VoIP services (non-nomadic) ⁽¹⁾			
	Total revenues of VoIP services			

¹ Revenues from VoIP services without geographic numbers and without nomadic numbers.

5.2 Activity Indicators

		Unit	2009	2010	Comments
5.2.1	Data trasmission service ²				
5.2.1.1	Number of DTS customers	1 customer			
5.2.1.2	Total traffic generated by DTS customers	GB			
5.2.2	VoIP				
5.2.2.1	Number of VoIP non-nomadic service active customers ¹	1 customer			

¹ Customers of the services without attributed geographic numbering and without nomadic numbering are intended.

² Data transmission Services through Frame Relay, IP MPLS, Tihernet, Switching, etc.

6. OTHER SERVICES AND BUNDLED OFFERS

6.1 Revenues

Unit: Euros				
	Other electronic communications service revenues (net of discounts, in'000 EUR)	2009	2010	Comments
6.1.1	Revenues from bundled offers (to fill only if not possible to individualize the revenues of each service included in the bundle) ¹			
6.1.1.1	FTS + FBB			
6.1.1.2	FTS + TVS			
6.1.1.3	FTS + MTS			
6.1.1.4	FBB + TVS			
6.1.1.5	FBB + MTS			
6.1.1.6	MTS + TVS			
6.1.1.7	FBB+MBB			
6.1.1.8	MBB+FTS			
6.1.1.9	MBB+MTS			
6.1.1.10	TVS+MBB			
6.1.1.11	FTS + FBB + TVS			
6.1.1.12	FTS + MTS + FBB			
6.1.1.13	FTS + MTS + TVS			
6.1.1.14	MTS + TVS + FBB			
6.1.1.15	MTS+MBB+TVS			
6.1.1.16	FTS+MBB+TVS			
6.1.1.17	FTS+MBB+FBB			
6.1.1.18	FTS+MBB+MTS			
6.1.1.19	FBB+MBB+MTS			
6.1.1.20	FBB+MBB+TVS			
6.1.1.21	FTS+FBB+MBB+TVS			
6.1.1.22	FTS+FBB+MBB+MBB			
6.1.1.23	FBB+FTS+MBB+MTS			
6.1.1.24	FBB+FTS+TVS+MTS			
6.1.1.25	FBB+FTS+TVS+MBB			
6.1.1.26	Other (please specify)			
6.1.2	Revenues from other services not previously reported to ICP-ANACOM (specify)			

¹ 'Bundled offer' means a commercial offer of a single operator which includes two or more services such as fixed and mobile public telephony services, access to tv programmes and broadband internet access, offered for a single price and as part of one bill .

FBB - Fixed Boradband; MBB - Mobile Broadband; FTS - Fixed Telephone Service; MTS - Mobile Telephone Service; TVS - Pay TV Service

6.2 Electronic Communications Public Networks Activity Indicators

	PUBLIC TELECOMMUNICATIONS NETWORKS	Unit	2009	2010	Comments
6.2.1	Optical Fibre				
6.2.1.1	Total optical fibre installed in the access/distribution network	km pair			
6.2.1.2	Total optical fibre installed in the transmission network (core network)	km pair			
6.2.2	Coaxial cable				
6.2.2.1	Total coaxial cable installed in the access/distribution network (including Hybrid fibre-coaxial)	km pair			
6.2.2.1.1	of which Hybrid fibre-coaxial	km pair			
6.2.2.2	Total coaxial cable installed in the transmission network (core network)	km pair			

6.3. Bundled Offers Activity Indicators

	Type of bundled offer ¹	Unit ²	2009	2010	Comments
6.3.1	Double Play				
6.3.1.1	FTS + FBB	1 subscriber			
6.3.1.2	FTS + TVS	1 subscriber			
6.3.1.3	FTS + MTS	1 subscriber			
6.3.1.4	FBB + TVS	1 subscriber			
6.3.1.5	FBB + MTS	1 subscriber			
6.3.1.6	MTS + TVS	1 subscriber			
6.3.1.7	FBB+MBB	1 subscriber			
6.3.1.8	MBB+FTS	1 subscriber			
6.3.1.9	MBB+MTS	1 subscriber			
6.3.1.10	TVS+MBB	1 subscriber			
6.3.1.11	Other (please specify)	1 subscriber			
6.3.2	Triple Play				
6.3.2.1	FTS + FBB + TVS	1 subscriber			
6.3.2.2	FTS + MTS + FBB	1 subscriber			
6.3.2.3	FTS + MTS + TVS	1 subscriber			
6.3.2.4	MTS + TVS + FBB	1 subscriber			
6.3.2.5	MTS+MBB+TVS	1 subscriber			
6.3.2.6	FTS+MBB+TVS	1 subscriber			
6.3.2.7	FTS+MBB+FBB	1 subscriber			
6.3.2.8	FTS+MBB+MTS	1 subscriber			
6.3.2.9	FBB+MBB+MTS	1 subscriber			
6.3.2.10	FBB+MBB+TVS	1 subscriber			
6.3.2.11	Other (please specify)	1 subscriber			
6.3.3	Quadruple Play				
6.3.3.1	FTS+FBB+MBB+TVS	1 subscriber			
6.3.3.2	FBB+FTS+MBB+MTS	1 subscriber			
6.3.3.3	FBB+FTS+TVS+MTS	1 subscriber			
6.3.3.4	FBB+FTS+TVS+MBB	1 subscriber			
6.3.3.5	Other (please specify)	1 subscriber			

¹ 'Bundled offer' means a commercial offer of a single operator which includes two or more services such as fixed and mobile public telephony services, access to tv programmes and broadband internet access, offered for a single price and as part of one bill.

² 'Number of subscribers' means the number of contracts with the provider of publicly available electronic communications services for the provision of a bundled service.

FBB - Fixed Boradband; MBB - Mobile Broadband; FTS - Fixed Telephone Service; MTS - Mobile Telephone Service; TVS - Pay TV Service