

ANNUAL ELECTRONIC COMMUNICATIONS QUESTIONNAIRE (2011)**PART I - IDENTIFICATION INFORMATION AND ACTIVITY CHARACTERIZATION OF ELECTRONIC COMMUNICATIONS SERVICE OPERATORS**

1. COMPANY IDENTIFICATION INFORMATION

1.1 Company Name**1.2 Registered Office**

(Note: If the Company Name or the address of the Registered Office has changed, it must be proved, by sending us the updating of the commercial register; in case of permanent commercial register, please send us its representative access code; this updating/representative access code can be sent later, in order not to compromise the deadline for answering this questionnaire.)

1.3 Company Contacts**1.3.1 Address****1.3.1.1 Correspondence Address****1.3.1.2 Billing address (please indicate if it is different from the correspondence address)**

1.3.2 Other Contacts

(Please indicate the updated contacts)

Telephone Number(s)	<input type="text"/>
Fax Number(s)	<input type="text"/>
Email (correspondence):	<input type="text"/>
Email (to be used for ANACOM's notifications [*]):	<input type="text"/>
Website:	<input type="text" value="www."/>

(*) This information is only to be indicated if it is different from the general correspondence e-mail address.

1.4 Board Members

(NB: Please indicate the person to whom ANACOM Board should address its communications)

<input type="checkbox"/>	Position:	<input type="text"/>
	Title:	<input type="text"/>
<input type="checkbox"/>	Name:	<input type="text"/>
<input type="checkbox"/>	Position:	<input type="text"/>
	Title:	<input type="text"/>
<input type="checkbox"/>	Name:	<input type="text"/>
<input type="checkbox"/>	Position:	<input type="text"/>
	Title:	<input type="text"/>
<input type="checkbox"/>	Name:	<input type="text"/>
<input type="checkbox"/>	Position:	<input type="text"/>
	Title:	<input type="text"/>
<input type="checkbox"/>	Name:	<input type="text"/>

1.5 Shareholders

1.5.1 1st and 2nd Levels Shareholders at 31-12-2010

1st Level Shareholders ¹⁾	%	2nd Level Shareholders ²⁾	%
TOTAL	100%		

Notas:

1) Direct company shareholders.

2) Capital owners of the 1st level shareholders.

Share Capital: Euros

1.5.2 Direct and indirect capital shares held by the Portuguese State at 31-12-2009

Direct Capital Shares ³⁾	<input type="text"/>	%
Indirect Capital Shares ⁴⁾	<input type="text"/>	%
Total	0	%

Obs.:

Notes:

3) Direct Capital Shares - Company Capital Shares held by the Portuguese State or by other entities directly owned by the Portuguese State.

4) Indirect Capital Shares - Total Capital Shares (2nd Level and following) held by entities that are:

- participated by the Portuguese State; or/and
- owned/participated by entities directly owned by the Portuguese State.

2. ELECTRONIC COMMUNICATIONS NETWORKS AND SERVICES

2.1 Electronic Communications Networks (Portugal)

(Please indicate the networks that the company has started operating in Portugal or that have ceased during last year, along with the respective provision launching/ceasing date)

Name of the Network:	Type of provision		Provision launching (DD/MM/YY)	Date ceased (DD/MM/YY)
	Wholesale	Retail		
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

(Please complete with the network abbreviation according to the attached list)

2.2 Electronic Communications Services (Portugal)

2.2.1 Please indicate the services that the company has started providing in Portugal or that have ceased during last year, along with the respective provision launching/ceasing date.

Name of the Service:	Type of provision		Provision launching (DD/MM/YY)	Date ceased (DD/MM/YY)
	Wholesale	Retail		
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

(Please complete with the service abbreviation according to the attached list)

2.2.2 If your company provides telephone service at a fixed location, please identify the technology that is used for providing this service in Portugal (eg. circuit switching, VoIP, GSM, etc.).

2.3 Reseller Offers of Electronic Communications Services (Portugal)

2.3.1 Is your company a support operator of resellers of electronic communications services to final users (resale voice telephone traffic, resale internet access services, resale leased lines, etc.)?

☐ Yes

☐ No

If so, please identify the resale providers supported in your company offers, the support services your company provides and the launching of this provision to each resale provider:

Reseller	Service	(DD/MM/YY)

(Please complete with the service abbreviation according to the attached list)

2.3.2 Is your company a reseller of electronic communications services to final users (resale voice telephone traffic, resale internet access services, resale leased lines, etc.)?

☐ Yes

☐ No

If so, please identify the support operator(s) which supports your resale services, the resale service(s) your company provides and the respective provision launching

Support Operator	Resale Service	(DD/MM/YY)

(Please complete with the service abbreviation according to the attached list)

2.4 Which is the main commercial Brand used by your company to offer electronic communications services in Portugal?

2.5 Geografic Area of activity

Please identify the geografic areas where your services are provided in Portugal:

Service	Portugal Continental	Only some areas of the continental territory (Portugal)	Azores	Madeira
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If the services are only provided in some areas of the continental territory (Portugal), please identify those areas (municipality):

2.6 Please identify the market segments of your electronic communications business in Portugal:

☐ Residential Segment

☐ Non-residential Segment

Obs.:

2.7 Please identify the link of your Website where is available the information on the conditions for CE services provision in Portugal (according to ANACOM's Determination of 21/04/2006*):

(*) ANACOM's Determination on the object and form of public disclosure of the conditions for the provision and use of electronic communications services.

<http://www.anacom.pt/render.jsp?contentId=357230>

3. ELECTRONIC COMMUNICATIONS PROJECTS (This section is optional)

3.1 Major Projects undertaken over the last year, including new generation networks (NGN) projects:

3.2 Major Projects planned for this year, including new generation networks (NGN) projects:

ANNEX

ANNUAL ELECTRONIC COMMUNICATIONS QUESTIONNAIRE (2011)

LIST OF ELECTRONIC COMMUNICATION NETWORKS AND SERVICES	ABBREVIATION
A) Electronic Communication Networks	
1. Fixed Network	
1.1. Fixed telephone network	RTF
1.2. Other fixed networks	ORF
2. Mobile Network	
2.1. Mobile telephone network	RTM
2.2. Other mobile networks	ORM
3. Satellite Network	RS
4. Radiocommunication network between fixed points, including fixed wireless access network (FWA, BWA)	RRPF
5. Electric network when used for transmission of signals	RE
6. Network used for broadcast and distribution of radio and television programs to the public.	RTDRTP
7. Cable distribution network	RDC
8. LAN wireless network	RW
9. Other networks	OR
B) Electronic Communication Services	
1. Service of access to the public telephone network at a fixed location	SARTP
2. Leased lines services	SCA
3. Fixed telephone services	STF
4. Mobile services	
4.1 Mobile telephone services (including MVNO)	STM/MVNO
4.2 Mobile service with Shared Resources	SMRP
4.3 Satellite mobile service	SCMPVS
4.4 Aeronautic mobile service	SCMA
5. Public pay phone services	PP
6. Virtual phone card services	SCVC
7. Voice transport services in closed user groups	TVGFU
8. Data transmission services	
8.1 Internet access services	SAI
8.2 Nomadic VoIP services	VoIP-N
8.3 VoIP services without numbering	VoIP
8.4 Other data services	OSD
10. Virtual private network services (VPN)	VPN
11. Services via satellite	SVS
12. Distribution of television signals service	SDTV
13. Resale of services	
13.1 Resale of leased lines services	SRC
13.2 Resale of telephone voice traffic services	RTTV
13.3 resale of internet access services	RSai
13.4 Resale of short data messages (SMS)	RSMS
13.5 Resale of satellite service	RSS
13.6 Other resale of services	OSR
14. Other services	OS