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ANNEXES

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● ● Annex I - List of acronyms and abbreviations

| | | | |
|-------|---|--------|---|
| ADSL | Asymmetric Digital Subscriber Line | NRA | National Regulatory Authority |
| AAS | Analytical Accounting System | OSP | Other Service Providers |
| BWA | Broadband Wireless Access | QSI | Quality of Service Indicators |
| CIS | Centralised Information System | R&TTE | Radio and Telecommunications Terminal Equipment |
| CPI | Consumer Price Index | RDAO | Reference Duct Access Offer |
| DSLAM | Digital Subscriber Line Access Multiplexer | RIO | Reference Interconnection Offer |
| DTH | Direct-to-Home | RUO | Reference offer for local loop unbundling |
| DTT | Digital Terrestrial Television | SMP | Significant Market Power |
| DVB-H | Digital Video Broadcasting - Handheld | SMS | Short Message Service |
| EAFRD | European Agricultural Fund for Rural Development | SPAM | Unsolicited communications |
| ECL | Electronic Communications Law (Law no. 5/2004 of 10 February) | SRD | Short Range Devices |
| ENUM | Electronic Numbering | TTE | Transport, Telecommunications and Energy |
| FAQ | Frequently Asked Questions | UMTS | Universal Mobile Telecommunications System |
| FTS | Fixed Telephone Service | US | Universal Service |
| FWA | Fixed Wireless Access | USP | Universal Service Provider |
| GHz | Gigahertz (unit of frequency equal to one thousand million Hertz) | UWB | Ultra Wideband Technologies |
| GI | Overall indicator of quality of service | VAT | Value-Added Tax |
| GSM | Global System for Mobile communications | VOIP | Voice Over Internet Protocol |
| ICT | Information and Communication Technologies | WAPECS | Wireless Access Policy for Electronic Communications Services |
| IP | Internet Protocol | WLRO | Wholesale Line Rental Offer |
| IS | Information System | WRC | World Radiocommunication Conference |
| ISDN | Integrated Services Digital Network | | |
| ITED | Telecommunications infrastructure in buildings | | |
| ITUR | Infrastructures for telecommunications in housing developments, urban settlements and concentrations of buildings | | |
| Kbps | Kilobit <i>per second</i> (thousands of bits <i>per second</i>) | | |
| LLRO | Leased Lines Reference Offer | | |
| LLU | Local Loop Unbundling offer | | |
| LMS | Land Mobile Service | | |
| LRIC | Long Run Incremental Costs | | |
| LTE | Long Term Evolution | | |
| Mbps | Megabit <i>per second</i> (millions of bits <i>per second</i>) | | |
| MCV | Mobile Communications on Vessels | | |
| MHz | Megahertz | | |
| MSS | Mobile Satellite Services | | |
| MTS | Mobile Telephone Service | | |
| MVNO | Mobile Virtual Network Operator | | |
| NTFA | National Table of Frequency Allocation | | |
| NGA | Next Generation Access Networks | | |
| NGN | Next Generation Networks | | |
| NNP | National Numbering Plan | | |

● ● Annex II - List of operators

| | |
|----------------|---|
| Bragatel | Bragatel - Companhia de Televisão por Cabo de Braga, S. A. |
| Bravesensor | Bravesensor, Unipessoal, Lda. |
| CTT | CTT - Correios de Portugal, S.A. |
| Grupo PT | Grupo Portugal Telecom |
| OniTelecom | OniTelecom - Infocomunicações, S. A. |
| PTC | PT Comunicações, S. A. |
| Radiomóvel | Radiomóvel - Telecomunicações, S.A. |
| RNT | RNT - Rede Nacional de Telecomunicações, S. A. |
| Repart | Repart - Sistemas de Comunicação de Recursos Partilhados, S. A. |
| Sonaecom | Sonaecom - Serviços de Comunicações, S. A. |
| Vodafone | Vodafone Portugal - Comunicações Pessoais, S. A. |
| ZON Multimédia | ZON Multimédia - Serviços de Telecomunicações e Multimédia, SGPS, S. A. |
| ZON TV Cabo | ZON TV Cabo Portugal, S. A. |

● ● Annex III - List of other entities / organisations

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|-------------|--|
| AdC | Autoridade da Concorrência (Competition Authority) |
| ARCTEL-CPLP | Associação de Reguladores de Comunicações e Telecomunicações da CPLP (Association of Communications and Telecommunications Regulators of the CPLP) |
| BEREC | Body of European Regulators for Electronic Communications |
| CENELEC | European Committee for Electrotechnical Standardization |
| CEPT | European Conference of Postal and Telecommunications Administrations |
| CERP | European Committee for Postal Regulation |
| CNPD | Comissão Nacional de Protecção de Dados (National Data Protection Commission) |
| COCOM | Communications Committee |
| COREPER | Permanent Representatives Committee |
| CPLP | Community of Portuguese Speaking Countries |
| DGC | Direcção-Geral do Consumidor (Directorate General for the Consumer) |
| EC | European Commission |
| ECC | Electronic Communications Committee |
| ECTA | European Competitive Telecommunications Association |
| EEA | European Economic Area |
| EMERG | European Mediterranean Regulators Group |
| EMGFA | Estado-Maior-General das Forças Armadas (Armed Forces General Staff) |
| ENISA | European Network and Information Security Agency |
| ERC | Entidade Reguladora para a Comunicação Social (Media Regulatory Authority) |
| ERG | European Regulators Group |
| ETSI | European Telecommunications Standards Institute |
| EU | European Union |
| FCCN | Fundação para a Computação Científica Nacional (Foundation for National Scientific Computing) |
| ICP-ANACOM | ICP - Autoridade Nacional de Comunicações |
| IEC | International Electrotechnical Commission |
| INAC | Instituto Nacional de Aviação Civil (National Civil Aviation Institute) |
| INCM | Imprensa Nacional Casa da Moeda (National Mint) |
| IPQ | Instituto Português da Qualidade (Portuguese Institute of Quality) |
| IRG | Independent Regulators Group |
| ITU | International Telecommunication Union |
| OECD | Organisation for Economic Cooperation and Development |
| Regulatel | Fórum Latino-americano das Entidades Reguladoras de Telecomunicações (Latin-American Forum of Telecommunications Regulatory Authorities) |
| RSC | Radio Spectrum Committee |
| RSPG | Radio Spectrum Policy Group |
| RTIC | Rede Telemática de Informação Comum (Telematic network of common information) |
| SCEE | Sistema de Certificação Electrónica do Estado (Managing Council of the Electronic Certification System of the State) |
| SSB | Sectorial Standardisation Body |
| UMIC | Unidade de Missão Inovação e Conhecimento (The Knowledge Society Agency) |
| UPU | Universal Postal Union |
| WPISP | OECD Working Group on Information Security and Privacy |
| WTO | World Trade Organisation |

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