

SPECTRU 195 JUL/AUG 2018

More information at: www.anacom.pt

ANACOM INSPECTION AND CONTROL ACTIONS UNTIL JULY

The Autoridade Nacional de Comunicações (ANACOM) carried out 30 inspection and control actions with police forces and other public authorities from January to July. The aim was to ensure proper use of radio spectrum and the

legal compliance of equipment pertaining to the respective stations and/or radiocommunication networks installed on board aircraft or in vehicles and in publicly accessible establishments. (+)

WHOLESALE FIXED TERMINATION MARKETS

By decision dated 19 July, ANACOM approved the draft decisions to notify to the European Commission (EC), the Body of European Regulators for Electronic Communications (BEREC) and the national regulatory authorities of the other European Union member states concerning the wholesale markets for call

termination in public telephone networks at a fixed location, corresponding (i) to definition of relevant market, assessment of significant market power (SMP) and imposition, maintenance, amendment or withdrawal of regulatory obligations, and (ii) to specification of the price control obligation. (+)

CONSULTATIONS

COMMUNICATIONS SECURITY

By decision dated 6 July, ANACOM approved the second draft regulation concerning security and integrity of electronic communication networks and services. The public consultation initiated on 22 August by publication of Notice no. 11948/2018 runs until 3 October. Contributions can be sent to the email address regulamento.seguranca@anacom.pt. (+)

POSTAL SERVICES 2018-2020

By decision dated 12 July, ANACOM approved the criteria meant to govern price setting for the universal postal service supplied by CTT-Correios de Portugal (Portuguese postal service) to be in force during the 2018-2020 three-year period, except for the methodology used to forecast non-reserved services during that period, which was submitted to prior hearing and public consultation until 30 August (resulting from the 2 August extension decision).

Comments written in Portuguese should be sent to the email address regime-precos-ctt2@anacom.pt. (+)

LOWER DTT PRICES

By decision dated 3 July ANACOM approved the draft decision determining that MEO must reduce by 15.16 percent the annual prices per Mbps it charges television operators (RTP, SIC and TVI) for supplying digital terrestrial television service. This draft decision was submitted to prior hearing and public consultation until 17 August. (+)

CHANGES TO THE RDAO AND RPAO

By decision dated 6 July ANACOM approved extending the period for the prior hearing and public consultation procedures regarding changes to the reference ducts access offer (RDAO) and the reference poles access offer (RPAO). The deadline for receiving contributions was 13 August. (+)

COMMUNICATIONS IN PORTUGAL

NEWS

ADMINISTRATIVE OFFENCE CASES

The Autoridade Nacional de Comunicações (ANACOM) imposed the following sanctions for the commission of administrative offences:

- 1. Electronic communication services
- CTT-Correios de Portugal (CTT) single fine of 205,000 euros and payment to 50 subscribers of due compensation; (+)
- Fibroglobal-Comunicações Eletrónicas single fine of 1,000 euros; (+)
- MEO Serviços de Comunicações e Multimédia (MEO) fine of 15,000 euros. (+)
- 2. Telecommunications infrastructures in buildings (ITED)
- MEO single fine of 50,000 euros. (+)
- 3. Value-added services based on message sending
- GO4MOBILITY Tecnologia e Serviços para a Mobilidade fine of 7,500 euros. (+)
- 4. Priority service
- 500 euros à NOS Comunicações fine of 500 euros. (+)
- 5. Complaints book
- Vodafone Portugal Comunicações Pessoais warning sanction. (+)

TRANSFER OF NUMBER USAGE RIGHTS

ANACOM acknowledged by decision dated 14 June the transfer of number usage rights resulting from the merger by incorporation of MEO (formerly TMN-Telecomunicações Móveis Nacionais) into PT Comunicações (renamed MEO), effective from 29 December 2014. (+)

TERMINATION OF ACTIVITY

Following the announcement by Vectone Mobile that it was ending its activity in Portugal on 4 July, and given the need to ensure that Vectone customers can keep their number when opting to subscribe to the service of other mobile telephone service operators, ANACOM decided to advise the company's customers that they have been granted a three-month period to request portability for their numbers. (+)

STATISTICAL APPENDIX OF THE COMMUNICATIONS IN 2017

The "Statistical Annex of the Communications Sector in 2017" is now available. It contains statistical information gathered

directly from providers by means of consumption sampling surveys, along with information gathered by national and international institutions used as a reference to compare developments in Portugal. (+)

ANACOM PUBLIC PARTICIPATION

The chair of the ANACOM board of directors, João Cadete de Matos, took part in the following meetings:

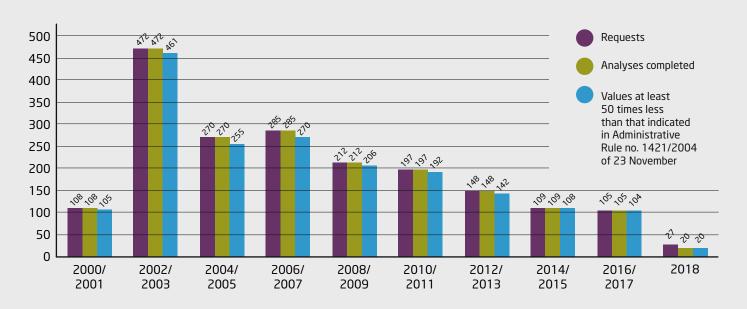
- 14 August and 20 July in the Economy 24 section of the Morning Journal programme of TVI and TVI24, respectively on measures proposed by the Working Group on Forest Fires to protect electronic communication infrastructures and minimise communications failures in fire situations; and the universal postal service quality indicators CTT must comply with in 2019 and 2020; (+)
- 7 June Smart Cities panel of the Wireless Meeting 2018 at the Champalimaud Foundation in Lisbon; (+)
- 6 June parliamentary hearing before the Committee on the Economy, Innovation and Public Works, to present the 2018 Activities Plan and the programming of its development and the replacement of telephone lines destroyed by the fires in October 2017; (+)
- 29 May the ANACOM-organised session to present the final report of the Working Group on Forest Fires, along with ANACOM communications security director and working group coordinator Manuel Pedrosa de Barros. (+)

ANACOM press adviser IIda Matos was interviewed in the Economy 24 section of the Morning Journal programme of TVI and TVI24:

- 3 August on the internet open access obligation, which envisages that operators should treat on an equal basis all traffic when supplying internet access services; (+)
- 4 July on roaming communications; (+)
- 20 June on rules operators must comply with when replying to customer complaints; (+)
- 6 June on consumer rights with respect to contract changes proposed by electronic communications operators. (+)

Miguel Capela of ANACOM's Spectrum Management Department gave a presentation at the workshop on "Spectrum for Drones | Unmanned Aircraft Systems - UAS" organised by the European Conference of Postal and Telecommunications Administrations (CEPT) and held last 29-30 May in Copenhagen. (+)

EVALUATION OF NON-IONISING RADIATION



ELECTRONIC COMMUNICATIONS - REGULATION COSTS

By decision dated 20 July, the Autoridade Nacional de Comunicações (ANACOM) approved the calculation of the amount of the costs of regulating the activity of provider of

electronic communications networks and services with respect to the fees to settle in 2018: 34,065,348 euros. (+)

POSTAL SERVICES - REGULATION COSTS

By decision dated 20 July, ANACOM approved the calculation of the amount of the costs of regulating the activity of provider of postal services with respect to the fees to settle in 2018: 2,058,790 euros. (+)

REPORT ON SECURITY BREACHES (2015-2017)

ANACOM has published the report on security violations per the information contained in notifications sent to ANACOM

by companies offering public networks or publicly accessible electronic communication services between 2015 and 2017. (+)

ANNUAL REPORT ON NET NEUTRALITY

ANACOM approved on 21 June the report on net neutrality with respect to application of articles 3 and 4 of Regulation (EU) 2015/2120 of the European Parliament and of the Council

of 25 November 2015 (TSM Regulation) during the period between 1 May 2017 and 30 April 2018. (+)

NEWLY ENACTED LEGISLATION

Law no. 46/2018 (Series I – Diário da República of 13 August), establishing the legal system governing cyber-security, transposing into the national legal order Directive (EU) 2016/1148 of the European Parliament and of the Council of 6 July 2016. (+)

Law no. 23/2018 (Series I – D.R. of 5 June), establishing rules regarding applications for indemnity due to infringement of the right of competition, transposing Directive 2014/104/EU of the European Parliament and of the Council of 26 November 2014. (+)

ANACOM DECISIONS - SUMMARY OF THE 2ND QUARTER OF 2018

Complete information available at www.anacom.pt

DATE DECISION

- 27.06.2018 ANACOM opinion on the final decision of the Competition Authority in the administrative offence case concerning access to the CTT postal network (decision) (+)
- 27.06.2018 National roadmap for the 700 MHz frequency band (decision) (+)
- 21.06.2018 Report on net neutrality application of Regulation (EU) 2015/2120 (decision) (+)
- 21.06.2018 Dispute between MEO and Vodafone concerning noncompliance with RPAO procedures (draft decision) (+)
- 21.06.2018 Markets and specification of the price control obligation (final decisions) (+)
- 21.06.2018 Request by CTT for deduction of mailing records for calculation of quality of service indicators (draft decision) (+)
- 21.06.2018 Values of universal postal service quality indicators verified by CTT in 2017 (final decision) (+)
- 14.06.2018 Cancellation of registration of Easytalk Comunicaciones (decision) (+)
- 14.06.2018 Cancellation of registration of Concourse Communications UK (decision) (+)
- 14.06.2018 Cancellation of registration of CGPT (decision) (+)
- 14.06.2018 Cancellation of registration of Cardtel Europe (decision) (+)
- 14.06.2018 Cancellation of registration of Barda Larga Rural Unipessoal (decision) (+)
- 14.06.2018 Cancellation of registration of Amazing Life (decision) (+)
- 14.06.2018 Cancellation of registration of Hibernia Atlantic Cable System (decision) (+)
- 14.06.2018 Cancellation of registration of IPS International Prepay Solution AG (decision) (+)
- 14.06.2018 Cancellation of registration of IV Response (decision) (+)
- 14.06.2018 Cancellation of registration of NFSI Telecom (decision) (+)
- 14.06.2018 Cancellation of registration of Smart Solutions Formação Profissional e Consultadoria (decision) (+)
- 14.06.2018 Cancellation of registration of Voz Original (decision) (+)
- 14.06.2018 Cancellation of registration of DQTS Consultadoria e Apoio Empresarial (decision) (+)
- 14.06.2018 Transfer of number usage rights to MEO (final decision) (+)
- 07.06.2018 Dematerialisation of the process of transmitting information and documentation on complaint handling (final decision) (+)
- 01.06.2018 Audit of results of MEO's cost accounting system (financial years 2017 and 2018) (decision) (+)
- 01.06.2018 Definition of minimum level of detail and information to provide subscribers without any charge (draft decision) (+)
- 25.05.2018 Report on administrative costs and amount of fees collected regarding financial year 2017 (final decision) (+)
- 25.05.2018 Changes to the RDAO and RPAO (draft decision) (+)
- 25.05.2018 Extension of period of consultation on the fixed origination market for retail services (decision) (+)
- 17.05.2018 Declaration issued to Telnyx Ireland for the provision of electronic communication services (decision) (+)
- 10.05.2018 Allocation of the right to use the short number 1415 to the Portuguese Red Cross (decision) (+)
- 10.05.2018 Approval of the allocation of number usage rights to Verizon Portugal (decision) (+)
- 10.05.2018 Allocation of number usage rights to Vodafone (decision) (+)
- 10.05.2018 Extension of the consultation period regarding market 1 (decision) (+)
- 03.05.2018 Notification to the European Commission regarding market 2 (draft decision) (+)
- 03.05.2018 Values of postal service quality indicators verified by CTT in 2017 (draft decision) (+)
- 03.05.2018 Determination of eventual situations of over-financing in the scope of contracts for high-speed networks in rural areas (decision) (+)
- 03.05.2018 Analysis of prices of wholesale offers borne by high-speed rural networks and proposed reduction of prices of Fibroglobal offers (decision) (+)
- 26.04.2018 Application of Implementing Decisions (EU) 2017/1438 and 2017/1483 (decision) (+)
- 19.04.2018 Rectification of regulation amending the Portability Regulation (decision) (+)
- 16.04.2018 Report from the public consultation on revision of the conditions for providing universal electronic communication service in the various components (final decision) (+)
- 13.04.2018 Transfer of frequency usage rights of Rádio Salesiana (decision) (+)
- 13.04.2018 Regulation amending the Portability Regulation (final decision) (+)
- 13.04.2018 Wholesale market for call origination in public telephone networks at a fixed location to make retail telephone services viable (draft decision) (+)
- 13.04.2018 Extension of consultation period on spectrum availability in the 700 MHz frequency band (decision) (+)
- 05.04.2018 Transmission of number usage rights to MEO-Serviços de Comunicações e Multimédia (draft decision) (+)

COMMUNICATIONS AROUND THE WORLD

EUROPEAN UNION

NEW 5G CROSS-BORDER CORRIDOR

Bulgaria, Greece and Serbia have jointly agreed to develop experimental 5G cross-border corridors which will enable the testing of driverless vehicles. At the 25-26 June Digital Assembly in Sofia, Bulgaria, those countries signed a letter of intent to work together on the Thessaloniki-Sofia-Belgrade corridor. (+)

DIGITAL AGENDA FOR THE WESTERN BALKANS

Also at the same Digital Assembly on 25-26 June, the European Commission (EC) launched the Digital Agenda for the Western Balkans, whose aim is to support the region's transition to a digital economy, enabling it to enjoy the benefits of digital transformation, specifically faster economic growth, more employment and better services. (+)

DIGITAL SINGLE MARKET - EC ACTIONS

Since 2015 the EC has presented 29 legislative initiatives associated to creation of a digital single market, 17 of which were agreed to by the European Parliament, the Council of the European Union (EU) and the EC, while 12 are currently on the table awaiting agreement between those EU bodies. (+)

CONNECTING EUROPE FACILITY

In the scope of the EU's long term budget for the 2021-2027 period, the EC has proposed more financing for the Connecting Europe Facility, the aim being to support investment in European infrastructure networks in the transportation, energy

and digital sectors. For that period the EC proposes boosting the environmental aspect of the Facility, setting a target of 60 percent of its budget in favour of climate goals. That should strengthen the Union in energy terms and enable fulfilment of commitments assumed by the EU under the Paris Agreement, besides consolidating Europe's position as a global leader in the fight against climate change. (+)

NEW ELECTRONIC COMMUNICATIONS CODE

On 6 June the European Parliament and the Council reached a political agreement to update the EU's telecommunications rules. The new European electronic communications code proposed by the EC will boost investment in high-capacity networks throughout the EU, including very remote and rural areas. The new code will consider the following: i) an increase in the establishment of 5G networks; ii) easier establishment of new high-capacity fixed networks; and iii) more benefits and protection for consumers. (+)

1ST ERGP STAKSHOLDER FORUM

The first Stakeholder Forum of the European Regulators Group for Postal Services (ERGP) is to be held on 20 September in Brussels. Co-organised with the EC, it will focus on the topic of 'When digital meets postal - Evolution or revolution?' Interested parties can register until 3 September by filling out the respective form and sending it to the email address GROW-ERGP@ec.europa.eu. (+)

BEREC

FAST 5G IMPLEMENTAITON IN EUROPE

The Body of European Regulators for Electronic Communications (BEREC) has developed an illustration to present the work it has been carrying out to promote fast and simple implementation of 5G in Europe. It introduces five key documents with that goal, whose publication is expected this year. The documents "BEREC Common Position on Monitoring Mobile Coverage" and "Report on Infrastructure Sharing" were already presented in the public

session to present results of the last BEREC plenary meeting and are available on its website. (+)

JOINT DECLARATION FOR AN OPEN INTERNET

BEREC and the Telecom Regulatory Authority of India (TRAI) have signed a memorandum of understanding meant to help ensure effective regulation of electronic communications by promoting competitive markets, technological innovation and value for consumers. (+)

ANACOM INTERNATIONAL ACTIVITY

The Autoridade Nacional de Comunicações (ANACOM) represents the Portuguese communications sector before relevant international organisations and took part in recent meetings involving the European Conference of Postal and Telecommunications Administrations (CEPT), the European Union (EU), the European Space Agency (ESA), the Atlantic Island Regions (AIR), the North Atlantic Treaty Organisation (NATO) and the Body of European Regulators for Electronic Communications (BEREC).

CEPT/ECC

- CPG 19 26-29 June in Turku, Finland; (+)
- Maritime Forum Group 20-22 June in Copenhagen; (+)
- CPG PTD 12-15 June in Tallinn; (+)
- WG FM 14-18 May in Pratteln, Swizerland. (+)

EU

 European Spectrum Strategy WG of the RSPG - 21 June in London; (+)

- RSPG EECC 18 June in Brussels; (+)
- RSPG 5 June in Brussels; (+)
- RSPG EECC 9 May in Budapest; (+)
- European Spectrum Strategy WG of the RSPG 4 May in London. (+)

ESA

- Joint Board on Communication Satellite Programme - 2-3 May in Toulouse, France. (+)

AIR

- AIR - 21-25 May on Bubaque Island, Guinea-Bissau. (+)

NATO

- C3B CaP3 - 30-31 May in Brussels. (+)

BEREC

- NGN EWG drafters - 4 July in Brussels. (+)

EUROPEAN BROADBAND AWARDS 2018

The competition deadline for the 2018 European Broadband Awards is 7 September at 4 p.m. central European time. This annual European Commission event distinguishes projects involving broadband implementation in the European Union. (+)

BILATERAL ANACOM-CNMC MEETING

ANACOM hosted last 17 July at its headquarters a bilateral meeting with its Spanish counterpart, the Comisión Nacional de los Mercados y la Competencia (CNMC). Among other issues, it focused on topics associated to analysis of key

sector developments in the two countries, implementation of next generation networks and underwater cable links to the respective autonomous regions. (+)

ERGP - 2019 WORKING PROGRAMME UNDER CONSULTATION

The European Regulators Group for Postal Services (ERGP) has launched a public consultation (under way until 24 September) concerning its working programme for 2019, the year when ANACOM will assume the group's chair. Interested parties are asked to send comments in English to the email address

GROW-ERGP@ec.europa.eu as well as ergp2019@anacom.pt. The contributions received will be considered when preparing the final version of the working programme, which should be approved by the end of the year. (+)

EUROPEAN COMMISSION WORKSHOP ON E-COMMERCE

Lisbon hosted last 19 July a workshop on e-commerce and parcel delivery in Portugal. The workshop is associated to the study on "Dynamic Development of Cross-Border e-Commerce via Efficient Parcel Delivery" carried out by WIK-Consult for the

European Commission. The workshop held in Portugal is one of six envisaged under the study, with the others held in Bulgaria, Germany, Poland, Belgium and Switzerland.

NEWS FROM OTHER COUNTRIES

GERMANY - Bundesnetzagentur (BNetzA)

• A German mobile network operator is subject to the obligation to present a proposed agreement to a French operator for access to wholesale regulated roaming service. This operator offers virtual mobile services in various member states and mobile services for machine-to-machine (M2M) communications and internet of things (IoT) worldwide. (+)

ARGENTINA - Ente Nacional de Comunicaciones (ENACOM)

• The 'Argentina is With You' programme has been launched, a partnership between ENACOM, the Ministry of Foreign Affairs and Worship and mobile telephony companies. The aim is to provide information to Argentine citizens abroad, facilitating contact with the national embassy or consulates. In the programme's first phase, when citizens who travel to Russia, Spain, Italy, England, Germany or France activate roaming in their mobile device they will automatically receive an SMS with the emergency phone numbers of the respective embassy or consulate. (+)

AUSTRALIA - Australian Communications and Media Authority (ACMA)

• New complaint handling rules were announced on 7 June, to take force on 1 July. This is the first package of measures announced in December 2017, meant to improve consumers' experience when migrating to the national broadband network. (+)

BELGIUM - Belgian Institute for Postal Services and Telecommunications (BIPT)

- Annual statistics (2017) on the economic situation of the telecom sector have been published. They highlight record investment and growth in business volume. (+)
- A communication on mobile coverage and use of wireless connections inside buildings has been published. BIPT thereby responds to questions from consumers seeking solutions that will allow them to use mobile devices without affecting the quality of connections. (+)

BRAZIL - Agência Nacional de Telecomunicações (ANATEL)

- It has been confirmed that Grupo OI complies with the requirement of net neutrality for internet-based services, an obligation set out in the so-called ANATEL Act no. 7.828/2008, which allowed that group to acquire the company Brasil Telecom. (+)
- The head of ANATEL defends the imposition of coverage obligations on providers who take part in upcoming auctions to allocate usage rights in the 700 MHz and 3.5 GHz bands in the scope of 4G telephony and mobile broadband. (+)

SPAIN - Comisión Nacional de los Mercados y la Competencia (CNMC)

Statistical data on the telecom market in April have been

disclosed, highlighting 7.3 million fibre optic accesses (fibre to the home - FTTH), with 49.9 percent corresponding to Movistar, fewer accesses based on DSL technology and an increase in total broadband accesses (40,397 lines). (+)

• The half-yearly statistical report on e-commerce has been published, focusing on the second half of 2017. The data presented indicates that 43 percent of internet users make purchases online and that nine out of ten use the postal service associated to those purchases. The percentage of users who make purchases via the internet increased by 9.3 percent from 2016 to 2017. (+)

USA - National Telecommunications & Information Administration - United States Department of Commerce (NTIA)

• An initiative to improve transparency of software components has been launched, the aim being to enhance security throughout the digital ecosystem. Identification of that need namely results from growing numbers of internet of things (IoT) devices, in so far as there is increasingly more demand for 'smart' resources or connectivity by companies, without clear visibility of the software components used in the respective products. (+)

FRANCE - Autorité de Régulation des Communications Électroniques et des Postes (ARCEP)

- A public consultation on the scorecard and outlook document has been launched and will run until 10 September. (+)
- Results of the first evaluation conducted one year after the end of roaming fees in Europe (Roam Like at Home) have been published. (+)

THE NETHERLANDS - Authority for Consumers and Markets (ACM)

• A total of 22 premium rate (900 series) phone numbers pertaining to nine different companies have been cancelled. They had been used to improperly offer information services charged by the minute. They also charged a fee to users, even when no service was provided to them. (+)

IRELAND - Commission for Communications Regulation (ComReg)

• The statistical report on the Irish communications market has bene published, referring to the first quarter. The figures presented show that revenue from the retail industry totalled 868.8 million euros, that the total number of broadband subscriptions was 1,410,912 (up 0.7 percent over the fourth quarter of 2017 and up 2.8 percent year-on-year) and that total voice traffic volume was down 1.2 percent. (+)

ACCESS TO THE CTT POSTAL NETWORK

The Autoridade Nacional de Comunicações (ANACOM) approved by decision dated 27 June its opinion on the final draft decision of the Competition Authority (Autoridade de Concorrência - AdC) to shelve by imposing conditions in the administrative offence case lodged against CTT-Correios de Portugal (CTT), originated by the complaint submitted to the AdC by VASP Premium - Entrega Personalizada de Publicações in November 2014, due to CTT's alleged denial of access to its postal distribution network. (+)

SPECTRUM AVAILABILITY IN 700 MHZ

ANACOM approved by decision dated 20 July the report from the public consultation on availability of the 700 MHz frequency band and other relevant bands, whose aim was to ascertain the positions of various market players regarding that spectrum's availability. (+)

ROADMAP FOR FREEING UP AND ALLOCATING THE 700 MHZ BAND

ANACOM has disclosed the national roadmap for freeing up the 700 MHz band, needed to develop fifth generation mobile per international agreements and resolutions of the European Parliament and of the Council, implying the migration of digital terrestrial television to a new frequency band. (+)

ZERO-RATING BUSINESS PRACTICES

By decision dated 3 July ANACOM approved zero-rating and similar business practices in Portugal, determining a period of 50 working days for operators to modify offerings

by mobile internet access providers that violate the TSM and roaming regulations with respect to the rules on net neutrality and roaming. (+)

ANACOM LOWERS MOBILE TERMINATION PRICES

ANACOM approved on 21 June a measure requiring operators to lower mobile termination prices (to take effect on 12 July). The

new price for terminating calls in mobile networks will be 0.42 cents per minute (around 44 percent lower). (+)

POSTAL SERVICE QUALITY INDICATORS

On the same date, ANACOM approved the draft decision on CTT's request to deduct records of normal mail, normal parcel, priority mail and registered mail deliveries directly affected by the air traffic interruptions caused by storms at Funchal airport in February. (+)

LOWER POSTAL SERVICE PRICES IN 2018

Also by decision dated 21 June, ANACOM determined that the CTT should lower by 0.085 percentage points the prices

in effect in 2018, after it failed to fulfil two universal postal service quality indicators. (+)

OPERATORS' RULES FOR CUSTOMER COMPLAINTS

By decision dated 7 June ANACOM determined the requisites operators must fulfil in replies to complaints addressed to them by their customers via the complaints book (physical or electronic), to take effect on 1 July. This measure is meant to improve the quality of operators' responses to

complaints, strengthening consumers' rights. ANACOM aims for this decision to correct some practices of operators most subject to complaints with respect to consolidation of the legal obligation to respond to complaints lodged via the complaints book. (+)

