
Determination of 28.9.2006

Final Decision on the set of statistical indicators that need to be sent to ICP - ANACOM by providers of Trunking Mobile Services

Preamble

1. The current set of Trunking Mobile Service indicators has been in place since licenses were awarded (1993 and 1994), with the exception of the "networks/fleets" indicator which was introduced in 2001, following an audit.
2. However, due to technological and market developments with respect to the Trunking Mobile Service, it has been decided to make several alterations and additions to the respective statistical indicators.
3. Accordingly, the following alterations have been made to the statistical indicators that providers of this service must send to ICP-ANACOM:
 - a) An indicator has been introduced for the number of customers.

The current form that providers use for submitting statistical data to ANACOM only provides for indicators on the number of subscribers and the number of networks/fleets. Likewise there is a third indicator referring to service penetration which refers to the number of customers, understood as entities that have established a contractual relationship with the service provider. The number of customers is not reflected in the "terminals" indicator¹, which records the number of terminals in active service, nor in the number of networks/fleets, given that a single

¹ The designation of this indicator has been changed from subscriber as it was on the previous form in order to avoid misinterpretation of these figures.

customer could be proprietor of more than one network/fleet. With this new indicator it will, for example, be possible to follow the trends of the migration process from MPT1327 to CDMA technology;

- b) Likewise 3 sub-indicators have been introduced in respect to the number of networks/fleets, through which information will be obtained as to their dimensions;
- c) A set of new indicators on traffic has been introduced with respect to PTT (Push-to-talk), on which statistics are currently not being compiled. It should be noted that this is traffic that is typical to this type of service and the fact that data was not being compiled meant that it wasn't possible to obtain an overall picture of the use of this service.
- d) Furthermore, with respect to outgoing traffic indicators, the "average length of call" indicator has been replaced by "number of calls" which together with the indicators recording the number of minutes will provide a more detailed and accurate picture of how the network is being used and of the relative importance of this service.

Furthermore, the indicator, "number of billing units" has been replaced by traffic indicators measuring number of minutes. This change updates the way in which traffic is billed and updated.

The designations for traffic destinations have also been updated.

- e) The statistics form has also been updated to incorporate data on SMS traffic which has not previously been compiled. With the current capabilities of the terminal and networks of this service, it is expected that the importance of SMS services will grow;
- f) Indicators have also been introduced to cover data and tailor-made services which are being offered through new mobile trunking technologies. The first set of services includes, for example, intranet access by corporate customers and the additional provision of internet access;
- g) A further set of indicators has been introduced on incoming traffic which allow an assessment of how the network is being used and on the relative importance of this supplementary service;
- h) The indicators for service quality have been withdrawn, and will be covered in another context;

- i) Finally, as regards, revenue indicators, it is considered that these remain essential in order to measure the overall usage of a distinct, inhomogeneous service with different tariffs.
- 4. It should be noted that, with respect to services based on analogue technology, only the indicators that apply to this activity should be completed.
- 5. Service providers are granted a period of three months to implement these changes, after which providers should submit applicable data on a regular basis.

Under the terms of article 108 of Law no. 5/2004, the data covered by this set of indicators shall be submitted to ICP-ANACOM by the providers of this service within twenty days following the end of each quarter, by email to dee.stats@anacom.pt, or by post to:

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