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<http://www.anacom.pt/template31.jsp?categoryId=215544>

Determination of 31.7.2002

## POSTAL SERVICE PROVIDED IN A COMPETITIVE MARKET

### I. ACTIVITY INDICATORS

#### POSTAL TRAFFIC INDICATORS

##### A) EXPRESS MAIL SERVICES <sup>(1)</sup>

1. ADDRESSED CORRESPONDENCE SERVICE <sup>(2)</sup>	.... Quarter
	No. of objects
1.1. Mailed correspondence (excluding addressed advertising)	
National (3)	
Outgoing international (4)	
Incoming international (5)	
1.2. Addressed Advertising (6)	
National	
Outgoing international	
Incoming international	

2. BOOK, CATALOGUE, NEWSPAPER AND OTHER PERIODICAL PUBLICATIONS SERVICE	.... Quarter
	No. of objects
2.1. Books, Catalogues, Newspapers and Other Periodical Publications	
National	
Outgoing international	
Incoming international	

3. POSTAL ORDERS SERVICE	.... Quarter
	No. of objects
3.1. Postal Orders (7)	
National	
Outgoing international	
Incoming international	

(1) - Service characterised by the acceptance/collection, handling, transport and distribution with increased urgency of mailed correspondence and orders, distinct from the respective basic services due to realisation of the following additional characteristics: Pre-set delivery deadline; Registration of sent mail; Guarantee of responsibility of the authorised provider; Control of mail route.

(2) - Communication written on a physical support of any nature and meant to be transported and delivered to the address indicated on the object itself or on its wrapping or envelope, including addressed advertising.

(3) - National Mail - Mail with origin and destination in Portugal

(4) - Outgoing international mail - Mail originating in Portugal whose destination is another country.

(5) - Incoming international mail - Mail originating in another country whose destination is Portugal.

(6) - Mailed correspondence with an identical message sent to a substantial number of addressees exclusively for reasons of advertising, marketing or divulgation.

(7) - Small volumes containing merchandise or items with or without commercial value, weighing no more than 20 kg.

**B) POSTAL SERVICES NOT COVERED BY THE CATEGORY OF EXPRESS MAIL**

<b>4. ADDRESSED CORRESPONDENCE SERVICE</b>	<b>.... Quarter</b>
	<b>No. of objects</b>
4.1. Mailed correspondence (excluding addressed advertising)	
National	
Outgoing international	
Incoming international	
4.2. Addressed Advertising	
National	
Outgoing international	
Incoming international	

<b>5. BOOK, CATALOGUE, NEWSPAPER AND OTHER PERIODICAL PUBLICATIONS SERVICE</b>	<b>.... Quarter</b>
	<b>No. of objects</b>
5.1. Books, Catalogues, Newspapers and Other Periodical Publications	
National	
Outgoing international	
Incoming international	

<b>6. POSTAL ORDERS SERVICE</b>	<b>.... Quarter</b>
	<b>No. of objects</b>
6.1. Postal Orders	
National	
Outgoing international	
Incoming international	

**C) NON-ADDRESSED CORRESPONDENCE SERVICE**

<b>7. NON-ADDRESSED CORRESPONDENCE SERVICE</b>	<b>.... Quarter</b>
	<b>No. of objects</b>
7.1. Publicidade Não Endereçada	
National	
Outgoing international	
Incoming international	
7.2. Outra Correspondência Não Endereçada	
National	
Outgoing international	
Incoming international	

**D) NEW SERVICES**

<b>8. HYBRID MAIL <sup>(1) (2)</sup></b>	<b>.... Quarter</b>
	<b>No. of objects</b>
8.1. Correio Híbrido	
National	
Outgoing international	
Incoming international	

(1) - Service originated by the sending of a message by electronic mail or magnetic support, by a postal operator who prints, envelopes and distributes that message, both nationally and internationally.

(2) - Traffic figures for hybrid mail should, when applicable, also be included in the corresponding service categories presented in tables 1 through 7.

## **FINANCIAL INDICATORS**

### **9. RECEITAS POR SERVIÇO**

**...Quarter**

Euros	
9.1. Express Mail Services <sup>(1)</sup>	
Addressed Correspondence Service	
Book, Catalogue, Newspaper and Other Periodical Publications Service	
Postal Orders Service	
9.2. Services not covered by the category of Express Mail	
Addressed Correspondence Service	
Book, Catalogue, Newspaper and Other Periodical Publications Service	
Postal Orders Service	
9.3. Non-Addressed Correspondence Service	
9.4. Hybrid Mail Service <sup>(2)</sup>	

(1) - Service characterised by the acceptance/collection, handling, transport and distribution with increased urgency of mailed correspondence and orders, distinct from the respective basic services due to realisation of the following additional characteristics: Pre-set delivery deadline; Registration of sent mail; Guarantee of responsibility of the authorised provider; Control of mail route.

(2) - Service originated by the sending of a message by electronic mail or magnetic support, by a postal operator who prints, envelopes and distributes that message, both nationally and internationally.

The figures for sales and service provision associated with Hybrid Mail should, when applicable, be likewise included in the remaining service categories.

## **II. POSTAL NETWORK INDICATORS**

### **1. HUMAN RESOURCES**

**End of ....Quarter**

Unit: 1 worker

1.1. Number of workers	
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### **2. MATERIAL RESOURCES**

**End of ....Quarter**

Unit: Number

2.1. Access Points <sup>(1)</sup>	
2.2. Distribution Centres <sup>(2)</sup>	
2.3. Vehicle fleet held	

(1) - Physical sites where customers may deposit mail in the postal system.

(2) - Physical space in which mail is sorted according to destination area.