

Determination of 7.2.2002

PRE-SELECTION OF FIXED TELEPHONE SERVICE PROVIDER

STATISTICAL INFORMATION TO BE TRANSMITTED BY THE PROVIDERS

1. Information to be sent by the direct access providers:

- 1.1. Total number of pre-selection requests¹ received during the period under analysis, disaggregated by provider.
- 1.2. Number of activations¹ made during the period under analysis, for each indirect access provider, disaggregated by the following types of traffic:
 - National traffic
 - International traffic
 - National plus international traffic
- 1.3. Number of refused pre-selection requests¹ received during the period under analysis, disaggregated by indirect access provider.
- 1.4. Number of deactivations² made during the period under analysis, disaggregated by type of traffic for each indirect access provider.
- 1.5. Average and maximum number of working days between the submittal of a correct pre-selection request¹ and its activation (only the requests received during the period under analysis can be considered in the calculation of this indicator, the activation date being the date when the communication of the same activation is sent by the direct access provider to the indirect access provider).
- 1.6. Percentage of activations³ made until 5 working days after the reception of the request (only the activations made during the period under analysis can be considered in the calculation of this indicator, the activation date being the date when the communication of the same activation is sent by the direct access provider).

2. Information to be sent by the indirect access providers⁴:

¹ Calculation of this indicator must be based on the number of addresses (telephone numbers) associated to each request and not on the number of forms filled in by the clients. This number of addresses may match or not the number of CLI's (Calling Line Identification Number).

² Calculation of this indicator must be based on the number of addresses (telephone numbers) which pre-provider selection has been deactivated. This number of addresses may match or not the number of CLI's (Calling Line Identification Number).

³ Calculation of this indicator may be based on the number of addresses (telephone numbers) with activated pre-selection functionality and not on the number of forms filled in by the clients. This number of addresses may match or not the number of CLI's (Calling Line Identification Number).

⁴ >In order to send information to ANACOM, the indirect access providers need data previously validated by the direct access provider, since the clients are not always accurately aware of the telephone numbers

- 2.1. Total number of pre-selection requests⁵ submitted to the direct access provider during the period under analysis, disaggregated by direct access provider.
- 2.2. Number of requests¹ submitted to the direct access provider effectively met during the period under analysis, disaggregated by the following types of traffic, for each direct access provider:
 - National traffic
 - International traffic
 - National plus international traffic
- 2.3. Number of pre-selection request¹ refusals, due to reasons not ascribable to the direct access provider (only refusals concerning requests submitted during the period under analysis can be considered in the calculation of this indicator).
- 2.4. Average and maximum number of working days between the submittal of a correct pre-selection request¹ to the direct access provider and its activation, disaggregated by direct access provider (only the requests submitted to the direct access provider during the period under analysis can be considered in the calculation of this indicator, the activation date being the date when the communication of the same activation is sent by the direct access provider to the indirect access provider).
- 2.5. Percentage of activations³ made until 5 working days, disaggregated by direct access provider (only the activations made during the period under analysis can be considered in the calculation of this indicator, the activation date being the date when the communication of the same activation is sent by the direct access provider to the indirect access provider).

This data must be supplied to ANACOM until the 20th day after the end of each quarter and, for each indicator referred to above, apart from this total quarterly value, the respective monthly desegregation must also be supplied, **as well as the total value regarding the period of time elapsed since the beginning of the year until the end of the quarter under analysis.**

In order to avoid the future occurrence of problems due to non-standardized calculation methods, we would like to underline herewith that the monthly values of the above-mentioned indicators should correspond to the values registered in each analysed month and not to accumulated values of previous

associated to the accesses to be pre-selected when they fill in the forms. The direct access providers must, in this way, ensure this validation.

⁵ Calculation of this indicator must be based on the number of addresses (telephone numbers) associated to each request and not on the number of forms filled in by the clients. This number of addresses may match or not the number of CLI's (Calling Line Identification Number).

months. In addition, the quarterly values, for each indicator, should only correspond to the value that took place during the quarter under analysis and not to the accumulated values of previous quarters. In the calculation, for each indicator, of the total value related to the period elapsed since the beginning of the year till the end of each quarter under analysis, the previous quarters should also be considered.