

ANACOM CONFERENCE

UNIVERSAL SERVICE

LISBON, 18 SEPTEMBER 2008

PROGRAMME

9:30 OPENING SESSION

- **JOSÉ MANUEL AMADO DA SILVA**
CHAIRMAN OF ANACOM, PORTUGAL
- **MÁRIO LINO**
MINISTER OF PUBLIC WORKS, TRANSPORTS AND COMMUNICATIONS, PORTUGAL

10:00 THE UNIVERSAL SERVICE FOR ELECTRONIC COMMUNICATIONS IN COMPETITION

MODERATOR: **ALEXANDRA MACHADO**
JORNAL DE NEGÓCIOS, PORTUGAL

KEYNOTE SPEAKER: **PHILIPPE DEFRAIGNE**
DIRECTOR OF CULLEN INTERNATIONAL

- **XAVIER MERLIN**
DEPUTY DIRECTOR OF INSTITUTIONAL RELATIONS UNIT, INFORMATION SOCIETY AND TECHNOLOGIES,
DIRECTORATE GENERAL OF ENTERPRISES, MINISTRY OF ECONOMY, INDUSTRY AND EMPLOYMENT, FRANCE
- **RONALDO MOTA SARDENBERG**
CHAIRMAN OF AGÊNCIA NACIONAL DE TELECOMUNICAÇÕES (ANATEL), BRAZIL

11:00 COFFEE-BREAK

11:30 THE UNIVERSAL SERVICE AND THE NEW GENERATION NETWORKS

MODERATOR: **FÁTIMA CAÇADOR**
CASA DOS BITS, PORTUGAL

KEYNOTE SPEAKER: **BERNARDO HERNÁNDEZ BATALLER**
CHAIRMAN OF THE INT SECTION FOR THE SINGLE MARKET, PRODUCTION AND
CONSUMPTION, EUROPEAN ECONOMIC AND SOCIAL COMMITTEE (EESC)

- **BERNARDO HERMAN**
REGULATORY AFFAIRS MANAGER, EUROPEAN TELECOMMUNICATIONS NETWORK OPERATORS' ASSOCIATION
(ETNO)
- **LUIS FILIPE REIS**
PRESIDENT OF ASSOCIAÇÃO DOS OPERADORES DE TELECOMUNICAÇÕES (APRITEL), PORTUGAL

13:00 LUNCH

14:30 THE UNIVERSAL POSTAL SERVICE IN A LIBERALISED ENVIRONMENT

MODERATOR: **PEDRO MARQUES PEREIRA**
DEPUTY DIRECTOR OF DIÁRIO ECONÓMICO, PORTUGAL

KEYNOTE SPEAKER: **MICHAEL CREW**
DIRECTOR OF CENTRE FOR RESEARCH IN REGULATED INDUSTRIES, RUTGERS
UNIVERSITY, USA

- **JOERG REINBOTHE**
HEAD OF UNIT 4 – POSTAL SERVICES, DIRECTORATE E – SERVICES, DIRECTORATE GENERAL INTERNAL
MARKET AND SERVICES, EUROPEAN COMMISSION, EUROPEAN UNION
- **SERRANA BASSINI CASCO**
SECRETARY GENERAL OF POSTAL UNION OF THE AMERICAS, SPAIN AND PORTUGAL (PUASP)

16:00 **COFFEE-BREAK**

16:30 **THE UNIVERSAL SERVICE AND THE PROTECTION OF COMMUNICATION SERVICES USERS**

MODERATOR: **PAULO FERREIRA**
JORNAL PÚBLICO, PORTUGAL

KEYNOTE SPEAKER: **PARASKEVI MICHOU**
HEAD OF UNIT B.2 – IMPLEMENTATION OF REGULATORY FRAMEWORK (I),
DIRECTORATE B – ELECTRONIC COMMUNICATIONS POLICY, INFORMATION
SOCIETY AND MEDIA DIRECTORATE-GENERAL, EUROPEAN COMMISSION,
EUROPEAN UNION

- **ALEXANDRINA HIRTAN**
VICE-PRESIDENT OF NATIONAL REGULATORY AUTHORITY FOR COMMUNICATION AND INFORMATION
TECHNOLOGY, ROMANIA
- **DOMINGOS SOARES FARINHO**
DIRECTOR OF GABINETE PARA A RESOLUÇÃO ALTERNATIVA DE LITÍGIOS (GRAL), MINISTRY OF JUSTICE,
PORTUGAL
- **LUIS SILVEIRA RODRIGUES**
MEMBER OF ASSOCIAÇÃO PORTUGUESA PARA A DEFESA DO CONSUMIDOR (DECO), PORTUGAL

17:30 **CLOSING SESSION**

- **THEMATIC SESSIONS MODERATORS (CONCLUSIONS)**
- **JOSÉ MANUEL AMADO DA SILVA**
CHAIRMAN OF ANACOM, PORTUGAL