



The information is also available in Anacom's Internet website in:

<http://www.anacom.pt/template31.jsp?categoryId=215373>

Determination of 3.10.2002

PRE-SELECTION OF FIXED TELEPHONE SERVICE PROVIDER STATISTICAL INFORMATION TO BE SUBMITTED BY PROVIDERS

1. Information to be submitted by direct access providers:
 - 1.1. Total number of pre-selection activation requests¹ received during the period under analysis, disaggregated, for each indirect access provider, by the following types of traffic:
 - National traffic
 - International traffic
 - 1.2. Total number of pre-selection activation requests¹ received and met during the period under analysis, disaggregated, for each indirect access provider, by the following types of traffic:
 - National traffic
 - International traffic
 - 1.3. Total number of pre-selection activation requests¹ received and refused during the period under analysis, disaggregated, for each indirect access provider, by the following types of traffic:
 - National traffic
 - International traffic
 - 1.4. Total number of pre-selection activation requests¹ received during the period under analysis waiting for a reply, disaggregated for each indirect access provider, by the following types of traffic:
 - National traffic
 - International traffic
 - 1.5. Number of activations² made during the period under analysis, disaggregated, for each indirect access provider, by the following types of traffic:

¹ Calculation of this indicator should not consider the number of forms filled in by the customers but the number of pre-selection requests related to each access (as to one access, should a pre-selection be requested for national and international traffic, two requests will have to be considered for calculation purposes).

² Calculation of this indicator must, in accordance with the "number of requests", consider the number of pre-selection activations related to each access (as to one access, should a pre-selection be activated for national and international traffic, two activations will have to be considered for calculation purposes).

- National traffic
 - International traffic
- 1.6. Number of pre-selection activation requests¹ carried forward from previous periods and met during the period under analysis, disaggregated, for each indirect access provider, by the following types of traffic:
- National traffic
 - International traffic
- 1.7. Average and maximum number of working days between the submittal of a correct pre-selection request¹ and its activation³, disaggregated, for each indirect access provider, by the following types of traffic:
- National traffic
 - International traffic
- 1.8. Percentage of activations² made until 5 working days after the reception of the request (for purposes of calculation of this indicator, only the activations made during the period under analysis should be considered and the activation date should be the date on which notice of the same is sent by the direct access provider), disaggregated, for each indirect access provider, by the following types of traffic:
- National traffic
 - International traffic
- 1.9. Number of deactivations⁴ made during the period under analysis, disaggregated, for each indirect access provider, by the following types of traffic:
- National traffic
 - International traffic

³ The activations made during the period under analysis should be considered in this calculation, even if the request was submitted on a previous period, and the activation date should be the date on which the notice thereof is sent by the direct access provider.

⁴ Calculation of this indicator should consider the number of accesses which pre-selection of provider has been deactivated by type of traffic.

1.10. Number of addresses (telephone numbers⁵) with activated pre-selection that exist at the end of the period under analysis, disaggregated for each indirect access provider, by the following types of traffic:

- National traffic
- International traffic
- National traffic plus international traffic

2. Information to be submitted by indirect access providers⁶:

2.1 Total number of pre-selection activation requests¹ submitted to the direct access provider during the period under analysis, disaggregated, for each direct access provider, by the following types of traffic:

- National traffic
- International traffic

2.2. Number of pre-selection activation requests¹ submitted to the direct access provider during the period under analysis and met during the same period, disaggregated, for each direct access provider, by the following types of traffic:

- National traffic
- International traffic

2.3. Number of refusals occurred during the period under analysis, for reasons not ascribable to the direct access provider, of pre-selection activation requests¹ submitted during the same period, disaggregated by the following types of traffic:

- National traffic
- International traffic

2.4. Total number of pre-selection activation requests¹ submitted to the direct access provider during the period under analysis and waiting for a reply, disaggregated, for each direct access provider, by the following types of traffic:

⁵ Calculation of this indicator should consider the number of addresses (telephone numbers) associated with each access with activated pre-selection. This number of addresses may not coincide with the number of CLI's (Calling Line Identification Number).

⁶ In order to send information to ANACOM, the indirect access providers need to have elements previously validated by the direct access provider, since the customers, when filling in the forms, do not always accurately know the telephone numbers associated with the accesses to be pre-selected. The direct access providers should, in this way, ensure this validation.

- National traffic
 - International traffic
- 2.5. Number of pre-selection activation requests¹ submitted to the direct access provider during previous periods and met during the period under analysis, disaggregated, for each direct access provider, by the following types of traffic:
- National traffic
 - International traffic
- 2.6. Average and maximum numbers of working days between the submittal of a pre-selection correct request¹ to the direct access provider and its activation (the activations made by the direct access providers should be considered in the calculation of this indicator, even if the request was submitted during a previous period, and the activation date should be the date on which the notice thereof is sent by the direct access provider), disaggregated, for each direct access provider, by the following types of traffic:
- National traffic
 - International traffic
- 2.7. Percentage of activations² made until 5 working days after the submittal of the request (for purposes of calculation of this indicator, only the activations made by the direct access provider during the period under analysis should be considered and the activation date should be the date on which the notice thereof is sent by the same provider), disaggregated for each direct access provider, by the following types of traffic:
- National traffic
 - International traffic
- 2.8. Number of addresses (telephone numbers⁵) with activated pre-selection that exist at the end of the period under analysis, disaggregated by the following types of traffic:
- National traffic
 - International traffic
 - National traffic plus international traffic

These data should be sent to ANACOM until the 20th day after the end of each quarter. For each indicator referred to above, **pursuant to the table attached**

hereto, the respective monthly data should be submitted, add to from the total quarterly value, **as well as the total value related to the period elapsed since the beginning of the year until the end of the quarter under analysis.**

In order to avoid the future occurrence of problems arising out of non-harmonized calculation methods, the following should be underlined:

- As to indicators 1.10 and 2.8, the monthly and quarterly values as well as the total value regarding the period elapsed since the beginning of the year until the end of each quarter under analysis will correspond to accumulated values;
- As to the remaining indicators:
 - .. The monthly values should correspond to the values registered in each analysed month and not to accumulated values of previous months;
 - .. The quarterly values should only correspond, for each indicator, to the value verified during the quarter under analysis and not to the accumulated value of previous quarters;
 - .. In the calculation, for each indicator, of the total value related to the period elapsed since the beginning of the year until the end of each quarter under analysis, the previous quarters should also be considered, add to the quarter under analysis.