

SPECTRU

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ROAMING LIGHT CAMPAIGN RESUMES

The *Autoridade Nacional de Comunicações* (ANACOM) re-launched last 1 July the information campaign on international roaming, which aims to inform consumers about the rules governing the use of mobile equipment in the European Union and the European Economic Area (EU/EEA). The new prices for calls (made and received), text messages (SMS) and data service took effect on that same day and it is important for people to be aware of them before travelling abroad.

At www.roaminglight.net consumers are told what they should do before they travel; they can also search for useful information on international roaming. The website likewise offers easy-to-access tools that can be used to obtain information from operators. Parallel to publicising the campaign on the internet, it will also be conducted via general news media. This campaign resumes the one promoted in 2009. (+)

ANACOM PROVIDES NEW ONLINE SERVICES

A new reserved section for technicians who install telecommunications infrastructures in buildings and building complexes (ITED/ITUR) has been available on the ANACOM website since 17 June. If registered technicians, they should insert their terms of responsibility; they can also consult those that are available. As it is currently not mandatory to register in ANACOM, there are two ways to register: if a technician is already registered in ANACOM, prior registration in the system is effected and the activation key communicated to same; if not, he or she must register on the ANACOM website. The new section is divided into two areas: "Terms of responsibility - ITED [telecommunications infrastructures in buildings]" and "Terms of responsibility

- ITUR [telecommunications infrastructures in housing estates, urban developments and groups of buildings]", both subdivided into "Project terms" and "Execution terms", where the technicians can insert and/or consult the terms already sent. (+)

Also on 17 June, this Authority launched the Virtual Assistant service, an interactive information area enabling any citizen to find answers to questions about various subjects, among them roaming, portability and SMS-based value added services, via the address <http://anacom.inbenta.com>. Queries are written in the service's text area; one or more answers are then shown, depending on how the question is asked. (+)

DTT - ANACOM SETS SCHEDULE FOR SWITCHING OFF ANALOGUE TV

ANACOM decided last 24 June to approve the detailed plan for ending terrestrial analogue television emissions (switch-off plan), thus determining the route to be followed for the introduction of digital terrestrial television (DTT) in Portugal. The plan in question has the following phases: 12 January 2012 (1st phase), for transmitters and relays that substantially ensure coverage along the coast of mainland Portugal; 22 March 2012 (2nd phase), for transmitters and relays that cover the Azores and Madeira autonomous island regions; and 26 April 2012 (3rd phase), for transmitters and relays that cover the rest of mainland Portugal. In case of doubts, users should confirm,

if necessary with the help of a specialised technician, which analogue station they are receiving signal from, based on which way their antenna points, so that they can ascertain the date that signal will be cut off. The end of analogue TV also implies that a number of relays will be subjected to pilot tests and respective switch-off dates, a process to be dealt with in a specific determination involving PT Comunicações and the television stations. (+)

Meanwhile, updated frequency asked questions (FAQs) on DTT have been posted on the ANACOM website, with information on the antennas suitable for DTT reception in Portugal. (+)

COMMUNICATIONS IN PORTUGAL

NEWS

27th ANACOM SEMINAR - PRESENTATION

The presentation on "Dematerialisation of Public Administration Processes" given by Luís Vidigal, a board member of the Association for the Promotion of Information Society Development (APDSI), at the 27th meeting in the seminar series organised by the *Autoridade Nacional de Comunicações* (ANACOM), held last 24 June in Lisbon, has been posted online. This presentation is the sole responsibility of its author, and neither binds nor conveys any position of ANACOM. (+)

FIXED TELEPHONY - 1st QUARTER 2010 STATISTICS

First quarter 2010 (1Q10) statistics concerning fixed telephony service (FTS) have been released, indicating that main telephone accesses installed at customer request numbered 4.18 million, for an FTS penetration rate of nearly 39.3 accesses per 100 inhabitants. This figure is 1.1 percent more than in the previous quarter and 3.6 percent more compared to the first quarter of 2009.

ADHESION CONTRACTS APPROVED

By order dated 1 June, ANACOM approved the standard contracts the company PT Prime - Soluções Empresariais de Telecomunicações e Sistemas uses to offer internet access, free-phone number (800), shared-cost number (808) and single number (707) services, as well as telephony accessible to the public at a fixed location and Voice over Internet Protocol (VoIP) services. (+)

TITLES ISSUED BY ANACOM

By order dated 2 June, ANACOM issued a declaration allowing the company Cardtel Europe Limited to offer virtual calling card service. (+)

This Authority had previously on 25 May granted the company Door to Door Distributors Group a licence to provide postal services. (+)

ANACOM PUBLIC SPEECH

The speech in English given by ANACOM Chairman José Amado da Silva last 18 June at the third session of the fifth international conference organised by the Greek regulator, the National Telecommunications and Post Commission (EETT), held last 17-18 June in Athens, has been posted online. (+)

ADMINISTRATIVE OFFENCE CASES

In the scope of two administrative offence cases, each involving the practice of four infringements regarding portability, Sonaecom-Serviços de Comunicações was fined last 31 March and 22 April the amounts of 67,500 euros and 57,500 euros. As the company did not agree with these measures, it filed appeals with the Lisbon Commercial Court on 14 May and 25 May, respectively.

ANACOM CHAIRMAN IN PARLIAMENTARY HEARING

The chairman of ANACOM's management board, José Amado da Silva, went before Parliament last 22 June to provide explanations in the hearings on digital terrestrial television (DTT) conducted by the Committee on Ethics, Society and Culture together with the Committee on Public Works, Transport and Communications, following the motion presented by the PSD (Social Democratic Party) bench in Parliament. The ANACOM president reiterated that the success of the transition from analogue TV to digital terrestrial television (Mux A), in light of the switch-off calendar, was this Authority's main goal. He nevertheless stressed that this depends on the commitment of all players involved. José Amado da Silva answered, among others, questions about the request by PT Comunicações to revoke the act granting frequency usage rights associated to the paid component of the DTT platform (Multiplexers B thru F), a case which still awaits a final ANACOM decision in the wake of the respective public consultation. (+)

ANACOM SUPPLIES EQUIPMENT TO AGER

By determination dated 2 June, ANACOM decided to temporarily supply radio frequency monitoring equipment to the General Regulation Authority (AGER) of São Tomé and Príncipe. (+)

GOLDEN SHARE IN PT CONSIDERED ILLEGAL

The European Court of Justice (ICJ) ruled last 8 July that the Portuguese state's participation in the capital of Portugal Telecom SGPS via golden shares with special privileges was an unjustified restriction on the free movement of capital in the European market (article 56 of the Treaty). (+)

PORTED NUMBERS

	2009									2010					
	Abril	Maio	Jun	Jul	Ago	Set	Out	Nov	Dez	Jan	Fev	Mar	Abril	Maio	Jun
FTS	1009413	1029554	1050891	1068918	1086530	1099247	1117919	1137352	1149926	1161559	1171625	1193189	1209540	1224081	1239463
MTS	246686	252591	259284	265801	272940	278369	284784	292626	298045	303941	309951	317756	325132	332604	339282
NGS*	922	943	968	986	999	1025**	1033**	1057**	1066**	1072**	1072**	1089**	1310**	1327**	1378**
TOTAL	1257021	1283088	1311143	1335705	1360469	1378641	1403736	1431035	1449037	1466572	1482648	1512034	1535982	1558012	1580123

FTS – Fixed Telephone Service; MTS – Mobile Telephone Service; NGS – Non-Geographic Services

* Non-Geographic Services (NGS) whose numbers can be ported are the following: free call for the caller service (800), shared cost call service (808, 809) and universal access service (707).

** Includes a ported number from the '30' numbering range (number associated with nomad VoIP service).

PORTUGAL SIGNS ECPs TO PRESENT AT ITU CONFERENCE

As Portugal's representative before the International Telecommunication Union (ITU), the *Autoridade Nacional de Comunicações* (ANACOM) signed the European common proposals (ECPs) to be debated at the 2010 Plenipotentiary Conference (PP-10), scheduled for this coming 4-22 October in the Mexican city of Guadalajara. The ECPs in question concern the following topics: ECP1 – ICTs and climate change; ICP2 – Resolution 86;

ECP3 – Telecommunications Standardisation Advisory Group (TSAG); ECP4 – ITU Telecom; ECP5 – financial implications; and ECP6 – IPV6 management and allocation. These proposals were adopted during the process of regional preparations for PP-10, an activity conducted in the Committee on ITU Policy (Com-ITU) of the European Conference of Postal and Telecommunications Administrations (CEPT). (+)

LEASED LINES – END OF OBLIGATION TO SUBMIT STATISTICS

ANACOM decided last 2 June to end the obligation to periodically report statistical information on leased lines for the purpose of defining relevant markets and assessing significant market power, as imposed in its determination dated

2 November 2006. The obligations to submit information resulting from the current legal and regulatory framework nevertheless remain in force. (+)

ROAMING – RESPONSE TO EUROPEAN QUESTIONNAIRE BY 30 JULY

The Body of European Regulators for Electronic Communications (BEREC) has approved yet another questionnaire model for gathering data on roaming in the European Union's public mobile telephone networks, which must be filled out and sent to ANACOM by 30 July, via the address dee.stats@anacom.pt.

This sixth data specification model encompasses the period between 1 January and 30 June 2010 and complements the information obtained using the fifth model (April/December 2009), allowing BEREC to present information associated to a full year in force of the current roaming regulation. (+)

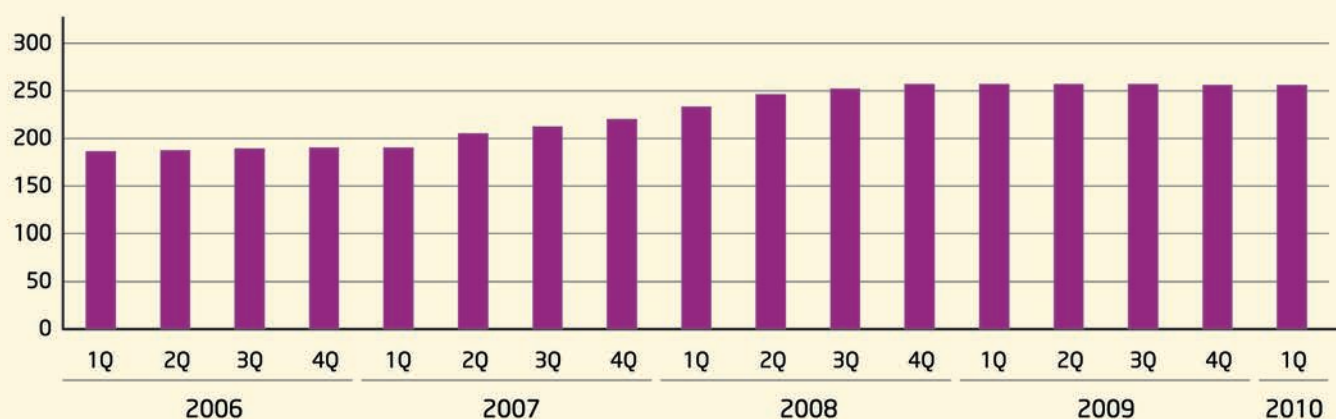
NEWLY ENACTED LEGISLATION

The Council of Ministers met last 8 June and approved the following instruments:

1. Proposed Law which proceeds with the first amendment of the Television Law approved by Law no. 27/2007 of 30 June, the 12th amendment of the Advertising Code approved by Decree-Law no. 330/90 of 22 October, and the first amendment of the law on reorganisation of the public radio and television service concessionaire approved by Law no. 8/2007 of 14 February, and also transposes Directive no. 2007/65/EC of the European Parliament and of the Council of 11 December 2007.
2. Proposed Law approving the Radio Law, revoking Law no. 4/2001 of 23 February.

EVOLUTION OF THE NUMBER OF EXCHANGES WITH CO-MINGLED OPERATORS

2006				2007				2008				2009				2010
1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q	2Q	3Q	4Q	1Q
187	188	190	191	191	206	213	221	234	247	253	258	258	258	258	257	257



FIXED TELEPHONY - QUALITY OF SERVICE

The *Autoridade Nacional de Comunicações* (ANACOM) is proceeding to disclose the first information on the quality of service of fixed telephony that complies with the new Quality of Service Regulation. The latter was modified in August 2009,

specifically with respect to the quality of service parameters to be measured and disclosed by fixed telephone service operators. The disclosed data concerns the first quarter of 2010.

MOBILE SERVICES - END OF REPORTING ON SWITCHING CENTRES

ANACOM decided last 17 June to end the obligation to periodically report statistical information on mobile services referring to mobile services switching centres, as approved in a determi-

nation dated 8 July 2009, but without affecting the obligations to submit information pursuant to the legal and regulatory framework currently in force. (+)

ONLINE CONSUMER SUPPORT - SATISFACTION SURVEY

A satisfaction survey regarding the Consumer Support area has been posted on the ANACOM website with a view to gathering the opinion of users and those who may be interested in using this information area. We are grateful in advance for any

contributions to that end, which we believe is vital to ensure better performance of the regulator's duties to protect users of communication services and citizens in general.

UNBLOCKING MOBILE PHONES - NEW RULES

Decree-Law no. 56/2010 of 1 June takes force on 30 August. It sets limits on charging for the service of unblocking equipment used to access electronic communication services, and for cancelling the contract during the loyalty period. The measure distinguishes between situations of contracts with or without loyalty periods, determining that if such period exists, once it is over the providers cannot charge any amount for the service to

unblock the equipment. During the loyalty period, the limits on that charge are set at 100, 80 or 50 percent of the equipment's value on its acquisition date, if the request is made in the first six months of the loyalty period, after those six months or in the last year of that period, respectively. These limits are also valid for tradeoffs, indemnities or compensations which the providers can charge for early contract cancellation. (+)

COMMUNICATIONS AROUND THE WORLD

EUROPEAN UNION

MARKET ANALYSES - EC COMMUNICATION

In a Communication dated 1 June, the EC disclosed results of the third report on market analyses conducted per the applicable regulatory framework, specifically the so-called 'article 7 procedure' via which the national regulatory authorities (NRAs) inform the Commission in advance about their proposed regulatory measures. The document shows that the European telecoms market is more competitive at national level but far from being a single market. Among the indicated problems, the EC highlights the application of different solutions for similar competitive problems. The report also warns that regulatory insecurity could stifle the deployment of infrastructure projects requiring a great deal of investment, such as next generation access (NGA) networks, one of the beacon initiatives of the Digital Agenda for Europe. It nevertheless acknowledges that citizens and companies have more choice of services and lower prices due to the 'article 7 procedure'. (+)

ROAMING - COURT ENDORSES EUROPEAN REGULATION

In a ruling handed down on 8 June, the European Court of Justice (ECJ) confirmed the legal validity of the European roaming regulation (Regulation (EC) no. 717/2007 of 27 June). The ECJ confirmed that the regulation, which sets maximum price limits for the costs of using mobile service in another EU member state different from the one of origin, has a correct legal basis (the European Treaty rules to ensure smooth functioning of the EU's internal market), is proportional to the aim of protecting citizens against high prices and is justified on grounds of subsidiarity (the same goal cannot be achieved without a common approach at Union level). (+)

NEELIE KROES - JUNE SPEECHES PUBLISHED

The speeches made in June by European Commissioner Neelie Kroes have been posted online, to wit: "European Media Revolution - viability through innovation" and "Working Together to Implement the Digital Agenda" (on the 30th); "The Crucial Need for a Co-ordinated EU Approach to Radio Spectrum" (23rd); "The Need for Accountability in Internet Governance" (21st); "Developing a Culture of Entrepreneurship and Research in Europe" (14th); "Openness at the Heart of the EU Digital Agenda" (10th); "'eu': securing Europe's identity on the Internet" (2nd); and "Bringing European Values to the Internet of Things" (1st). (+)

BEREC PUBLISHES OPINION ON NGA

The Body of European Regulators for Electronic Communications (BEREC) approved various documents for publication at its 27-28 May meeting in Helsinki. Standing out is the Opinion concerning the draft recommendation on regulated access to next generation access (NGA) networks, requested by the European Commission last 28 April. This is the first BEREC opinion formally sought in the context of the new European regulatory framework for electronic communications. (+)

NETWORK NEUTRALITY - PUBLIC CONSULTATION

The European Commission has launched a public consultation on the topic of network neutrality. Interested parties (service and content suppliers, consumers, companies and researchers) are asked to submit their contributions by 30 September. By means of this consultation the EC aims to learn more about potential problems associated to certain kinds of internet traffic management and whether the new telecommunications regulatory framework is sufficient for resolving them. (+)

ECTA PUBLICA REGULATORY SCORECARD 2009

The "Regulatory Scorecard 2009", a study on regulation in Europe produced annually by the European Competitive Telecommunications Association (ECTA) is now available. It compares the regulatory environment of the electronic communications sector in 22 countries (19 EU member states plus Norway, Switzerland and Turkey) and its effectiveness in promoting the objectives of the community population. (+)

BELGIUM ASSUMES EU PRESIDENCY

The rotating presidency of the Council of the European Union will be held until this 31 December by Belgium, which succeeds Spain. The Belgian presidency's programme has been posted online and sets various goals for the telecoms sector, among them a number of actions associated to the Digital Agenda for Europe (fundamental element of the Europe2020 strategy) and the start of work on the adoption of a radio spectrum strategy. (+)

ANACOM INTERNATIONAL ACTIVITY

The *Autoridade Nacional de Comunicações* (ANACOM) represents the communications sector before international sector-related organisations and took part in a number of recent meetings in the scope of the European Conference of Postal and Telecommunications Administrations (CEPT), the European Union (EU), the Body of European Regulators for Electronic Communications (BEREC), the European Telecommunications Standards Institute (ETSI), the International Telecommunications Satellite Organisation (ITSO) and the International Telecommunication Union (ITU).

CEPT

In the scope of the Electronic Communications Committee (ECC), ANACOM participated in the following gatherings:

- meeting of the working group on Numbering, Names and Addressing (WG NNA) last 14-16 June in Vilnius, Lithuania; (+)
- meeting of project team (PT) 7 of the working group on Spectrum Engineering (WG SE) from last 31 May to 2 June in Lisbon; (+)
- 6th meeting of PT43 of WG SE last 14-17 June in Mainz, Germany; (+)
- 8th meeting of PT46 of the working group on Frequency Management (WG FM) last 15-17 June in Copenhagen; (+)
- meeting of PT2-TRIS (Technical Regulation and Interconnection Standards) last 16-17 June in Vilnius. (+)

EU

The Portuguese regulator also intervened in activities of the following European bodies:

- Communications Committee (COCOM) - 40th meeting, held last 17 June in Brussels; (+)
- Radio Spectrum Policy Group (RSPG) - 22nd meeting, held on 9 June, also in Brussels; (+)
- Postal Directive Committee (PDC) - 9th meeting of the informal PDC working group, on 14 June, also in Brussels. (+)

ANACOM also took part in a seminar on postal studies held in the Belgian capital on 8 June; (+) and in the EU ministerial meeting on information society policies and metrics on 14 June in Madrid. (+)

BEREC

Brussels hosted last 8 June the ninth meeting of the BEREC/RSPG joint PT, co-chaired by AGCOM (Italy) and Ofcom (United Kingdom), which was attended by ANACOM. (+)

ETSI

The TISPAN (Telecommunications and Internet converged Services and Protocols for Advanced Networking) Technical Committee met in the French city of Sophia Antipolis from 31 May to 2 June. ANACOM was among the participants. (+)

ITSO

The Portuguese regulator was also present in Washington on 22-24 June at the 34th ITSO Assembly of Parties. (+)

ITU

In Geneva, ANACOM took part in the following meetings of ITU Council working groups (WGs):

- 2nd meeting of the WG on Child Online Protection - 11 June; (+)
- 8th meeting of the WG on Human Resources Management - 14 June; (+)
- 18th meeting of the WG on Financial Regulations (FINREGS) - 14-15 June; (+)
- 6th meeting of the WG on the Strategic and Financial Plan - 16 June; (+)
- 17th meeting of the WG responsible for implementing results of the World Conference on the Information Society (WSIS) - 17-18 June. (+)

CO-OPERATION WITH PORTUGUESE-SPEAKING COUNTRIES

In the scope of the ANACOM/ANATEL co-operation agreement, the third technical meeting on spectrum management was held from 31 May to 2 June in Brasilia. The following topics were discussed: operational procedures for technical aspects

of fiscal control; process for licensing stations and support systems for electronic licensing based on the 'paperless office'; the two countries' position regarding frequency allocation for the 2012 World Radiocommunication Conference (WRC-12).

PORTUGAL/SPAIN CO-ORDINATION MEETING

The Spanish city of Zamora hosted on 15-18 June a meeting to co-ordinate frequencies for television and audio broadcasting between Portugal and Spain. The main goal was to discuss matters associated to the co-ordination of radio spectrum

management between the two countries, especially those involving digital terrestrial television (DTT) and the digital dividend.

NEWS FROM OTHER COUNTRIES

GERMANY - Bundesnetzagentur (BNetzA)

- The regulator has announced the allocation of new numbers for free social services: 116 006 for crime victim support and 116 117 for on-call medical assistance. (+)

AUSTRALIA - Australian Communications and Media Authority (ACMA)

- A report has been published on "IPTV and Internet Video Delivery models: video content services over IP in Australia", which indicates that Australians are increasingly viewing new content services distributed via Internet Protocol (IP). (+)

BELGIUM - Institut Belge des Services Postaux et des Télécommunications (IBPT)

- The regulator has published specifications for the tender to develop a cost model for a next generation network (NGN). The public ceremony to open the bids received has been set for 25 August. (+)

BRAZIL - Agência Nacional de Telecomunicações (ANATEL)

- The deadline for submitting contributions to the public consultation on the expansion of numbering resources in São Paulo has been extended until 21 July.
- In accumulated terms, subscription television grew 10 percent in the first five months of 2010 and at the end of May stood at 8.2 million subscribers.

SPAIN - Comisión del Mercado de las Telecomunicaciones (CMT)

- The Spanish telecommunications sector brought in revenues of 41.76 billion euros in 2009, 5.4 percent less than in the previous year, the first drop in absolute terms in the last decade.
- For the fourth consecutive quarter, electronic commerce registered record growth in invoicing and the number of trans-

actions in the first quarter of 2010, respectively 1.67 billion euros (up 34.75 percent over the first quarter of 2009) and 23.55 billion movements (up 56.17 percent).

FRANCE - Autorité de Régulation des Communications Électroniques et des Postes (ARCEP)

- The second issue of the "Cahiers de l'ARCEP" publication, focusing on the digital revolution, has been posted online.
- The regulator decided to extend until 13 July the deadline for responding to its public consultation on the internet and net neutrality. (+)

The NETHERLANDS - Onafhankelijke Post en Telecommunicatie Autoriteit (OPTA)

- The regulator's 2009 annual report has been published, as well as the market monitor for the same year. (+)

IRELAND - Commission for Communications Regulation (ComReg)

- ComReg has published the final version of the 2010-2012 Strategy Statement, after submitting it to public consultation. (+)

UNITED KINGDOM - Office of Communications (Ofcom)

- The regulator has published a discussion document on internet traffic management and net neutrality. Interested parties are asked to submit contributions by 9 September. (+)
- The European Commission decided to accept, bearing in mind the case's specific circumstances, the Ofcom proposal mandating British Telecom to supply 'virtual' access to its fibre optic infrastructure to the alternative operators. However, the Commission stressed that this measure should be transitional and that full unbundled access should be implemented as soon as technically and economically feasible. (+)

WTDC-10 CONCLUSIONS PUBLISHED

The final report from the fifth ITU World Telecommunications Development Conference (WTCD-10), held from last 24 May to 4 June in the Indian city of Hyderabad, is now available. Highlights include adoption of the Hyderabad Action Plan, consisting of a package of activities meant to help developing countries promote sustained growth of networks, services and information and communication technologies (ICTs). Besides the Conference's ongoing work, various parallel events were

also held, among them the seminar and ministerial round table which debated the ITU's "Connect a School, Connect a Community" initiative, in which Portugal will make a major contribution through creation of the eSchool International programme. The Conference also prepared ITU-D's contribution to the Union's 2011-2015 strategy plan, which will be approved at the upcoming ITU Plenipotentiary Conference on 4-22 October in Guadalajara, Mexico. (+)

FEES OWED TO ANACOM – 2009 REPORT

By determination dated 17 June, the *Autoridade Nacional de Comunicações* (ANACOM) approved the report on the administrative costs and amount resulting from the collection of fees owed to this Authority with reference to financial year 2009. It concerns fees due for issuing declarations validating rights associated to the general authorisation system, for practising the activity of supplier of electronic communication networks

and services, allocating frequency usage rights and allocating number usage rights and respective reservation. Pursuant to the report's approval, a decision was also made to refund the amount of 536,754 euros to several suppliers of electronic communication networks and services, following the review of fee settlements done in 2009. (+)

COMMUNICATIONS ON BOARD VESSELS – CONSULTATION

The ANACOM draft decision concerning the offer of mobile communication services on board vessels (MCV), which should use the 880-915/925-960 MHz and 1710-1785/1805-1880

MHz frequency bands, has been placed in public consultation until 4 August. Interested parties are asked to submit comments to the address consulta.mcv@anacom.pt. (+)

OECD PUBLISHES BROADBAND STATISTICS

The Organisation for Economic Co-operation and Development (OECD) has published the latest broadband statistics (fixed accesses), concerning December 2009, which indicate that there are 283 million subscribers in the organisation's mem-

ber countries. The penetration rate stood at 23.3 connections per 100 inhabitants, up 0.5 percent over the 22.8 recorded in June 2009. (+)

ROAMING – PRICES GOING DOWN BUT NOT ENOUGH COMPETITION

Roaming rates practiced by the European Union's mobile operators fell in accordance with the price ceilings set in the European roaming regulation, yet competition is still insufficient for the market to supply best prices to consumers. This assessment is included in the European Commission's interim report published on 29 June, which indicates that tariff transparency improved and that the cost of roaming calls fell more than 70

percent since 2005, while the cost of sending a text message between the EU/European Economic Area (the EU plus Iceland, Norway and Liechtenstein) countries dropped nearly 60 percent. However, consumers still do not significantly enjoy rates lower than those imposed by said regulation. The EC holds that the roaming rules give operators enough margin to offer attractive rates below the regulatory limits. (+)

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