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DTT REACHES THE LAST PILOT ZONE (NAZARÉ)

The analogue television signal was disconnected on 13 October in the last pilot zone, which covers the parishes of Famalicão, Nazaré and Valado de Frades in Nazaré county, and the parishes of Alfeizerão and Cela in Alcobaça county. From that day on digital terrestrial television (DTT) has been available to residents. In the parishes of Famalicão and Alfeizerão the DTT signal can be received by satellite (DTH); the *Autoridade*

Nacional de Comunicações (ANACOM) had a letter informing of the change sent to all homes in the two parishes so that residents would have plenty of time to switch to DTT. (+)

Among the awareness actions planned by ANACOM, DTT information sessions were held on 28 September in Nazaré (municipal library) and at the Alfeizerão parish centre.

DTT - ANACOM MEETS WITH MAJOR DISTRIBUTORS

ANACOM met with major distributing companies last 16 September in Lisbon to prepare them for the analogue television signal switchoff and provide information about the DTT switchover. These companies will play a key role in the process, ensuring that set-top boxes are market available while also

passing on relevant information to consumers. Note that the analogue TV signal switchoff will take place in phases. Signal will be switched off along the mainland coast on 12 January 2012, followed by the Azores and Madeira islands on 22 March 2012 and the rest of the mainland on 26 April 2012. (+)

ELECTRONIC COMMUNICATIONS LAW AMENDED

Law no. 51/2011 of 13 September took force on 14 September and marks the sixth modification of the Electronic Communications Law (LCE - Law no. 5/2004 of 10 February). This LCE modification transposes into national law the system set out in Directives nos. 2009/136/EC and 2009/140/EC, besides

altering Decree-Law no. 177/99 of 21 May, which regulates the system governing the access to and practice of the activity of provider of audiotext services and value-added message-based services. (+)

TERMINATION CHARGES IN MOBILE NETWORKS - CONSULTATION

ANACOM approved last 3 October the draft decision on revision of the price control obligation imposed on the wholesale markets for voice call termination in individual mobile networks.

This draft decision has been placed in public consultation until 8 November. Interested parties are asked to submit comments, preferably by email to sentidoprovavel.mtr@anacom.pt. (+)

COMMUNICATIONS IN PORTUGAL

NEWS

ADMINISTRATIVE OFFENCE CASES

Cabovisão failed to comply with the obligation to send to the *Autoridade Nacional de Comunicações* (ANACOM) statistical information concerning its practice of the activity of fixed telephone service provider. It was therefore fined 7,500 euros, which it paid voluntarily.

For unduly submitting electronic portability requests, Optimus was fined 60,500 euros, a decision which was judicially contested by same.

Upon verification that Optimus, after a request to bar access to value-added message-based services (VAS-SMS) with respect to a mobile telephone number, did not implement the barring within 24 hours after said request, it was subject to a reprimand which became final and binding.

Likewise for failing to bar access to VAS-SMS with respect to 13 mobile numbers, Vodafone Portugal was fined 99,759.60 euros, paid by same on 1 August 2011.

Also, for violating legal precepts concerning the barring of access to VAS-SMS with respect to 10 mobile numbers, TMN was fined 99,759.60 euros. The company filed an appeal on 22 July 2011.

For failing to send within the legal deadline statistical information concerning its activity as a provider of postal services exercised in competition, Palmilhar Trilhos was fined 1,000 euros, which was passed on for execution.

Also for failing to comply with the deadline for sending statistical information, FELCOURIER was fined 2,000 euros, which was passed on for execution.

DTT INFORMATION CAMPAIGN - CLARIFICATIONS

The answers to various clarification requests from interested parties have been made available, within the legal deadline, in the scope of the public tender for the conception, production and implementation of an information campaign on digital terrestrial television (DTT).

DTT GUIDE UPDATED

The updated version of the DTT Guide has been posted online. This ANACOM-published guide will be distributed to all homes in the nation by the end of October. Its aim is to answer questions and explain clearly and simply what people must do in order to receive DTT. (+)

ANACOM AT PUBLIC HEARING - DTT

The chairman of ANACOM's management board, José Amado da Silva, was in Parliament last 20 September to provide explanations about the process of implementing digital terrestrial television. The hearing was called by the Committee for Ethics, Citizenship and Communication, at the request of the PSD (Social Democratic Party) group in parliament. (+)

DECLARATIONS ISSUED BY ANACOM

ANACOM has authorised provision of the following activities: value added services, by the companies CM International B.V., CÓDIGOECO and Horas Cheias; satellite broadband internet access service, by Optimus; leased lines services, by Redes Privativas Virtuais (VPN), and resale of internet access by VALICOM and MINHOCOM; public electronic communications network (WiFi) and internet access services, by Kubi Wireless S.L.; and public electronic communications network service, by KVA. (+)

QUALITY OF FIXED TELPHONY - 2nd QUARTER 2011

ANACOM has posted the report on the quality of fixed telephone service in the second quarter of 2011.

SWITCHOVER GROUP MEETING - 26 SEPTEMBER

Lisbon hosted on 26 September the ninth meeting of the group accompanying the switchover to digital television (known as GAM-TD), which reviewed the current state of the process of switching from analogue to digital TV.

CONSUMER PORTAL NOW HAS MOBILE VERSION

The mobile version of the ANACOM Consumer Portal became available on 15 September, along with its included interactive services, specifically the 'ANACOM Responds' virtual assistant and the complaints form accessed by 'Complain to ANACOM. (+)

NEW FEATURES ADDED TO "COM.escolha"

Various improvements and new features have been added to the 'COM.escolha' [COM.choose] tool. Highlights include the availability of a version meant for users of smartphones and mobile equipment, the provision of more information, simpler fields and expanded results from the 'consult prices' option for all rates containing the service sought by the user. (+)

PORTED NUMBERS

| 2010 | | | | | | | 2011 | | | | | | | | |
|-------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep |
| FTS | 1251042 | 1268039 | 1277207 | 1286924 | 1298090 | 1314178 | 1323695 | 1335536 | 1350371 | 1358782 | 1374242 | 1390657 | 1406160 | 1420083 | 1437540 |
| MTS | 344744 | 348598 | 355799 | 362757 | 368284 | 376445 | 384787 | 392856 | 401749 | 407762 | 413940 | 419988 | 426117 | 431235 | 436575 |
| NGS* | 1392** | 1416** | 1432** | 1443** | 1459** | 1472** | 1492** | 1507** | 1538** | 1563** | 1590** | 1623** | 1637** | 1670** | 1699** |
| TOTAL | 1597178 | 1618053 | 1634438 | 1651124 | 1667833 | 1692095 | 1709974 | 1729899 | 1753658 | 1768107 | 1789772 | 1812268 | 1833914 | 1852988 | 1875814 |

FTS – Fixed Telephone Service; MTS – Mobile Telephone Service; NGS – Non-Geographic Services

- The non-geographic services (NGS) whose numbers can be ported are the following: free call for the caller service (800), shared cost call service (808, 809) and universal access service (707).

** Includes a number ported from the 30 numbering range (number associated to nomad VoIP service)

UNIVERSAL SERVICE COSTS – DECISION ON PTC COMPLAINT

A decision dated 18 August, ratified on 29 August, approved the determination concerning the complaint by PT Comunicações (PTC) regarding the determination from the *Autoridade Nacional de Comunicações* (ANACOM) dated 9 June 2011, which approved the methodology used to calculate the net costs of universal service (NCUS) for electronic communications. ANACOM ruled that PTC's complaint was partially valid

and that it should consequently modify the 9 June determination, to the effect that the actual prices should be used to determine non-profitable areas and non-profitable customers in profitable areas, and also to ascertain the NCUS in non-profitable areas/customers, thereby correcting the methodology in question. (+)

PTC CAPITAL COST IN 2010 AND 2011 – FINAL DECISION

By determination dated 26 August, ANACOM approved the final decision on the revision of calculation of the capital cost rate of PT Comunicações applicable to 2010 and 2011. This

ANACOM final decision follows the European Commission's 16 August pronouncement regarding the notified draft final decision, with no comments presented. (+)

PORTUGUESE URSI COMMITTEE – CALL FOR PAPERS DEADLINE EXTENDED

The deadline for submitting candidates for the ANACOM/URSI Portugal Prize and for the Best Student Paper Award, as well as for submitting original scientific papers in the scope of the call for papers, was extended until 16 October. The award ceremony and exhibition of selected works will take place

during the fifth Congress of the Portuguese URSI Committee, to be held on 11 November in Lisbon. Its theme topic is "detection and measurement of radio signals in the future of radiocommunications". (+)

NEWLY ENACTED LEGISLATION

Law no. 51/2011 (Series I – *Diário da República* of 13 September) – Amends the Electronic Communications Law, which establishes the legal system governing associated networks and services and determines the powers of the national regulatory authority in that area, transposing Directives nos. 2002/19/EC, 2002/20/EC, 2002/21/EC, 2002/22/EC and 2009/140/EC.

Administrative rule no. 275/2011 (Series I – D.R. of 27 September) – Sets the amount to transfer by 31 December 2011 from ANACOM to IFAP (Financing Institute for Agriculture and Fisheries), corresponding to the national co-participation in financing the RNG Project in rural areas of the Centre, Alentejo and Algarve.

CONSULTATIONS

MONITORING OF ELECTROMAGNETIC FIELDS

An *Autoridade Nacional de Comunicações* (ANACOM) draft regulation concerning the methodology for monitoring and measuring the intensity levels of electromagnetic fields resulting from radio stations has been placed in public consultation until 10 November. Interested parties are asked to submit comments, preferably by email to consulta.monitorizacao2012@anacom.pt. (+)

MOBIZAPP FREQUENCY USAGE RIGHT

The draft decision revoking the act which allocated the frequency usage right for trunking mobile service (TMS) held by the company MobiZAPP (DUF ICP-ANACOM no. 05/2008) has been placed in public consultation until 31 October. Interested parties may submit comments, preferably to consulta.mobizapp@anacom.pt. (+)

END OF SERVICES IN THE MOBIZAPP CDMA 450 NETWORK

The MobiZAPP company has ceased offering its entire range of electronic communications services supported by the CDMA 450 network, effective as of 30 September. To guarantee service continuity for ex-subscribers of those services with numbers allocated by MobiZAPP and who now or in the future

are subscribers of other operators, the operators who originate calls to those numbers must ensure the adoption of all call query (ACQ) routing techniques to comply with the Portability Regulation.

ELECTRIC POWER – ANACOM TENDER

The public tender for the acquisition of electric power services, as published in series II of the official gazette (*Diário da República*) on 20 September, is under way until 4 p.m. on 7 November,

following its approval by ANACOM determination dated 16 September. Bids from interested parties should be submitted via the electronic platform www.compraspublicas.com. (+)

ANACOM DEBT – SITUATION AT 30 SEPTEMBER

Under the terms of article 183 of Law no. 55-A/2010 of 31 December (2011 State Budget), ANACOM reported that on 30

September it had no outstanding debts to suppliers with a period of more than 60 days. (+)

ANACOM IMPROVES WEBSITE

ANACOM has made its website easier to use. The main innovations are in the information search mechanisms, redirect alerts

and the feature allowing users to provide feedback about the quality of information content. (+)

SEMINAR ON T'COM INFRASTRUCTURES, CIS AND DTT

The School of Technology and Management at the Viseu Polytechnic Institute hosted last 28 September a seminar addressed to technical personnel from municipal governments. The aim was to explain issues concerning telecommunications infrastructures in buildings (the Portuguese acronym is ITED),

telecommunications infrastructures in housing estates, urban developments and groups of buildings (ITUR), the centralised information service (SIC) and the implementation of digital terrestrial television (DTT).

COMMUNICATIONS – COMPETITION AUTHORITY REPORT PUBLISHED

The Competition Authority (AdC) has published the Electronic Communications Markets Monitoring Report for 2010, which examines the development of competition in the markets for

fixed and mobile voice communications and broadband internet access in Portugal, as well as the national position in the European context. (+)

COMMUNICATIONS AROUND THE WORLD

EUROPEAN UNION

RECOMMENDATION ON eCALL SYSTEM APPROVED

The European Commission (EC) adopted last 8 September a recommendation on the eCall system, to be installed in all new automobile and light vehicle models starting in 2015. The aim is to ensure that from that year on vehicles can directly call emergency services (112) when serious accidents occur. In the recommendation the EC urges member states to ensure that mobile telephone network operators improve network infrastructures so that eCall calls can be efficiently routed to emergency services and treated on a par with any other calls to 112. (+)

BROADBAND - RESPONSES TO EC CONSULTATION

The European Commission has disclosed responses to the public consultation that closed last 31 August, concerning revision of the guidelines for applying community rules to state aid for the public financing of broadband networks. ANACOM contributed to the Portuguese response. Based on the consultation results, the Commission should in early 2012 submit a revised text of the guidelines, to be adopted after public consultation by 30 September 2012. (+)

MORE PROTECTION OF MINORS IN SOCIAL NETWORKS

A European Commission study reveals that social networks can do much more to protect the privacy of minors. Tests commissioned by the EC indicate that only two of nine social network websites tested (Habbo Hotel and Xbox Live) have default settings that make minors' personal profiles accessible only to their list of approved contacts. The Commission nevertheless holds that most of the tested websites do provide young users with information about security suitable for their age, as well as guidelines and/or educational material specifically addressed to minors, and that they also respond to assistance requests. Seven websites responded to assistance requests, most in less than 24 hours. (+)

HUNGARY - TELECOM TAXES DEEMED ILLEGAL

The European Commission has asked Hungary to abolish the

specific tax on telecommunications operators' turnover introduced in October 2010. The EC holds that this tax is illegal according to community telecommunications rules, since the revenue obtained is used in the government's central budget and not to meet the specific costs of regulating the telecommunications sector. (+)

DENMARK - FINANCING OF UNIVERSAL SERVICE

The European Commission has decided to formally request that Denmark remove maritime emergency services from the list of services whose cost must be borne by the telecommunications sector, in order to fully comply with community rules concerning the financing of basic telecommunications services provided to consumers (universal service - US). In other words, even though such services may be part of the universal service list, meaning that all telecommunications operators have to supply them, Denmark cannot include such "additional services" on the list of services to be financed by US. (+)

NEELIE KROES - SEPTEMBER SPEECHES

Speeches given by Digital Agenda Commissioner Neelie Kroes in September have been posted: "Taking care of the Internet", at the Internet Governance Forum (Nairobi, 27 September); "Opening up Europe: from Common Standards to Open Data", at the OpenForum Europe Summit 2011 (Brussels, 22 September); "Deploying the eCall Life-saving Emergency Call System", Standing Committee on Transport and Tourism of the European Parliament (Brussels, 8 September); "Internet and Societies: new innovation paths", Paradiso Conference (The Internet for a Global Sustainable Future) (Brussels, 8 September). (+)

BEREC PUBLIC CONSULTATIONS

November 2 is the deadline for the Body of European Regulators for Electronic Communications (BEREC) consultation on its proposed guidelines in matters of net neutrality and transparency. (+)

Likewise under public consultation until 4 November is the group's proposed 2012 working programme. (+)

ANACOM INTERNATIONAL ACTIVITY

The *Autoridade Nacional de Comunicações* (ANACOM) represents the Portuguese communications sector before international sector-related organisations and took part in a number of recent meetings in the scope of the European Conference of Postal and Telecommunications Administrations (CEPT), the Body of European Regulators for Electronic Communications (BEREC), the European Regulators Group for Postal Services (ERGP), the Euro-Mediterranean Regulators Group (EMERG), the Independent Regulators Group (IRG) and the International Telecommunication Union (ITU).

CEPT

In the scope of the Electronic Communications Committee (ECC), the following meetings were held:

- 53rd meeting of the SRD/MG (Short Range Devices/Maintenance Group) working group, on 7-9 September in Biel; (+)
- 39th meeting of project team ECC PT1, on International Mobile Telecommunications (IMT), on 12-14 September in Reykjavik; (+)
- 28th meeting of the ERO Frequency Information System - Management Group (EFIS-MG), on 21-22 September in Prague; (+)
- 12th meeting of the CPG PTD group, responsible for various agenda points of the 2012 World Radiocommunication Conference (WRC-12) on 20-22 September in London; (+)
- 11th meeting of PT43 of the Spectrum Engineering working group (WG SE), on 19-21 September in Lisbon; (+)
- 11th meeting of PT46 of the Frequency Management working group (WG FM), on 20-22 September in Tallinn; (+)
- 24th and last meeting of the Regulatory Affairs working group (WG RA), on 20-23 September in Prague. (+)

Lisbon hosted on 6-8 September a meeting of the CEPT committee in charge of European co-ordination of participation in ITU activities (Com-ITU). (+)

BEREC

The 8th meeting of BEREC's Regulators Council and Management Committee was held on 30 September in Barcelona. (+)

The following meetings took place in Brussels:

- 2 September - a meeting of the drafting group for the document titled "Report on impact of fixed-mobile substitution in market definition", set up in the scope of the PT on Convergence and Economic Analysis; (+)
- 5 September - a meeting of drafters from the experts group (EWG) on Cross Border Issues; (+)
- 7 September - a meeting of the joint PT of the Radio Spectrum Policy Group (RSPG) and BEREC. (+)

ERGP

The 2nd meeting of the End Users and Market Monitoring Outcomes working group was held on 22 September in Bucharest; (+)

The Access Regulation working group met on 29 September in Bonn. (+)

EMERG

A workshop on infrastructure sharing and rights of way was held on 20-21 September in Cascais. (+)

IRG

The IRG General Assembly was held on 29 September in Barcelona. (+)

ITU

The Colombian city of Armenia hosted on 21-23 September the 11th Global Symposium for Regulators, whose theme topic was "Smart Regulation for a Broadband World"; (+)

The 5th meeting of the ITU Council working group preparing for the World Conference on International Telecommunications (CWG WCIT-12) was held on 27-30 September in Geneva. (+)

FINANCIAL ASSISTANCE - NEW VERSION OF TROIKA MEMORANDUM

Following the first evaluation of compliance with the Programme for Economic and Financial Assistance to Portugal, a new version of the Memorandum of Understanding (MoU) was presented. In sector-related terms (telecommunications and postal services), the previously set objectives are kept, although two new measures stand out, both to fulfil during the fourth quarter of 2011: (i) ensure the existence of a monitoring and application mechanism that guarantees effective applica-

tion of obligations associated to the negotiation of fair and reasonable access to national roaming and agreements with virtual mobile operators (MVNO), a matter which should be dealt with in the spectrum auction context; and (ii) revision, in the auction context, of the current value of frequency usage rates, ensuring that they are objectively justified, transparent, non-discriminatory and proportionate to their purpose. (+)

APRITEL COMMENTS ON TROIKA PROGRAMME

The Association of Telecommunications Operators (APRITEL) has published a document presenting a group of 40 proposals

concerning the Programme for Economic and Financial Assistance to Portugal negotiated with the Troika.

NEWS FROM OTHER COUNTRIES

GERMANY - Bundesnetzagentur (BNetzA)

- The nationwide infrastructure atlas provided by BNetzA entered its second phase on 4 October, supplying a broader range of information. An example is the precise geographic location of specific infrastructure (fibre optic lines, free conduits, radio towers, radio stations, etc.). The atlas is considered a key measure in the government's broadband strategy. (+)

AUSTRALIA - Australian Communications and Media Authority (ACMA)

- The regulator has set itself the goal of becoming the world's best converged communication regulator by the end of 2011. A new website explains this ACMA project. (+)

BELGIUM - Institut Belge des Services Postaux et des Télécommunications (IBPT)

- The regulator has published a report examining Belgacom's performance complying with its universal service (US) obligations in 2010, besides providing future guidelines for US content.

BRAZIL - Agência Nacional de Telecomunicações (ANATEL)

- The regulator approved last 6 October the holding of a public consultation on the proposed modification of the regulation on infrastructure sharing by companies providing telecommunications services. The consultation's deadline will be 30 days counting from publication of the respective notice in the official gazette.

CANADA - Canadian Radio-television and Telecommunications Commission (CRTC)

- The regulator has disclosed a set of guidelines on how it will handle complaints regarding the traffic management practices of internet service providers (ISP). The CRTC also plans to publish, four times a year, a summary of the type of complaints received, including those resolved and/or still under investigation. (+)

DENMARK - IT- og Telestyrelsen

- The regulator will end its activity after the new Danish government takes office. Its functions will henceforth be carried out by the following ministries: Business Affairs and Growth, Defence, Finance, and Interior and Economy. (+)

SPAIN - Comisión del Mercado de las Telecomunicaciones (CMT)

- The regulator has determined that Telefónica, Telefónica Móviles (Movistar), Vodafone and France Telecom (Orange) are

the operators that should contribute 74.85 million euros to the universal service fund for 2008.

SPAIN - Ministerio de Industria, Turismo y Comercio (MITYC)

- The MITYC radio spectrum auction to allocate 270 MHz in the 800 MHz, 900 MHz and 2.6 GHz bands brought in an overall 1.815 billion euros, of which 1.647 billion correspond to the amount paid by nine operators for the 51 allocated frequency blocs.

USA - Federal Communications Commission (FCC)

- The regulator has published "Measuring Broadband America - a report on consumer wireline broadband performance in the U.S.", the first nationwide study on the performance of residential fixed broadband in the United States. It used measurement technologies installed in consumer homes and focusing on three services: digital subscriber line (DSL), cable and fibre optics (fibre-to-the-home). (+)

FRANCE - Autorité de Régulation des Communications Électroniques et des Postes (ARCEP)

- Results of the process of allocating frequencies in the 2.6 GHz band meant for development of fourth generation mobile networks (4G) have been announced. Licences were awarded to the following companies: Bouygues Telecom, which paid 228 million euros, Free Mobile (271 million euros), Orange France (287.1 million euros) and Société Française du Radio-téléphonie (150 million euros). (+)
- Second quarter 2011 statistical data shows that electronic communications market revenues reached 13.4 billion euros, of which 11.1 billion correspond to the retail area. (+)

IRELAND - Commission for Communications Regulation (ComReg)

- Non-confidential correspondence (and respective replies from ComReg) received by the regulator in the scope of the project to liberalise GSM services has been published. (+)
- The regulator has posted the report on the quality of postal service in the second quarter of 2011. (+)

UNITED KINGDOM - Office of Communications (Ofcom)

- Ofcom assumed on 1 October the duty of regulating postal services, a responsibility it inherits from the predecessor Postcomm, whose website will remain active until 31 October. (+)
- The regulator has published a declaration updating its spectrum allocation plans for the 800 MHz and 2.6 GHz bands. (+)

2ND QUARTER 2011 STATISTICS POSTED

The *Autoridade Nacional de Comunicações* (ANACOM) has published second quarter 2011 (2Q11) statistical information on electronic communications and postal services.

FIXED TELEPHONE SERVICE

Total main telephone accesses installed at customer request stood at 4.4 million accesses at the end of 2Q11, up 1 percent over the previous quarter. The drop in analogue accesses was offset by the growth of accesses using other technologies, especially cable TV networks and fibre optic networks (FTTH/FTTB). (+)

MOBILE SERVICES

Some 16.32 million active mobile stations associated to post-paid, prepaid and combined/hybrid plans were recorded at the end of the second quarter of 2011, 0.8 percent less than in the previous quarter. Of the total, about 13.1 million of the stations (80.5 percent) were effectively used in the last month of the quarter. (+)

SUBSCRIPTION TELEVISION

At the end of June there were 2.85 million subscription TV service subscribers, 42,000 more than in the previous quarter and 197,000 more than in the same period in 2010. Growth of the service was mainly driven by offers using fibre optics (FTTH/B) and offers using the public switched telephone network (xDSL/IP). (+)

INTERNET ACCESS SERVICE

At end 2Q11 Portugal counted nearly 173,000 internet access via fibre optics (FTTH/B) customers, 14.2 percent more than in the previous quarter. About 95 percent of those customers are residential. Internet access via FTTH/B accounts for 8.1 percent of total customers. (+)

POSTAL SERVICES

Total postal service traffic fell by 11.1 percent in 2Q11 compared to the previous quarter, handling about 262 million objects. This drop usually occurs between the first and second quarter of each year. (+)

ACCESS TO SUPPLY CONDITIONS FACILITATED

Since 30 September ANACOM has provided a (non-exhaustive) list of links regarding supply conditions practiced by electronic communications service providers in the residential segment. In a first phase, this list covers only services/offers appearing

in the COM.escolha price comparer (mobile telephone, fixed telephone, internet, television and combinations of at least two of these services).

5TH ANACOM CONFERENCE - PRESENTATIONS POSTED

Presentations given in the scope of the ANACOM conference whose theme topic was "Postal Service Liberalisation: year one", held last 6 October in Lisbon, have been posted. The

following subjects were dealt with at the event: regulation of postal liberalisation, new strategies for the open market, and new business opportunities. (+)

WORLD POST DAY MARKED IN PORTUGAL

World Post Day is celebrated around the world on 9 October and was marked on 11 October in Portugal by a ceremony organised by the Portuguese Foundation for Communications (FPC). One of the day's events was the award of prizes for the 2011 Best Letter contest, whose winners were Beatriz Olival Baptista from Funchal, in the 1st category (age 9-11), and João Bruno

Nogueira Pereira de Canelas, from Estarreja, in the 2nd category (age 12-15). This was followed by the launch of the School Mail stamp issue and the holding of the Tech-Open - "How to bring a letter to Garcia in the digital era?" Lastly, the exhibition on "Luiz Duran - a life with stamps within" was inaugurated. (+)