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□ BROADBAND – FINAL DECISION ON MARKETS 4 AND 5

The *Autoridade Nacional de Comunicações* (ANACOM) approved by determination dated 14 January the final decision on definition of the product markets and geographic markets, evaluation of significant market power (SMP) and the imposition, maintenance, amendment or withdrawal of regulatory obligations concerning market 4 (wholesale supply of (physical) network access at a fixed location) and market 5 (wholesale supply of broadband access). This decision follows analysis of the comments from the European Commission (EC) and makes clear, compared to the version filed with the EC, that fibre optic acces-

ses are included in the relevant markets. Also, tables 34 and 35 now mention the possibility of importing, under certain conditions, a wholesale offer of access to optic loops in the market for the wholesale supply of broadband access; reference is also made to the accompaniment of competitive conditions in "C areas" before the end of the one year transition period. (+info)

The European Commission's position was publicly announced in a communiqué issued on 12 January, which is available for consultation. (+info)

□ REPORT ON GSM AND UMTS QUALITY OF SERVICES PUBLISHED

The latest report evaluating the quality of mobile voice (GSM) and video telephony (UMTS) services as well as network coverage (GSM and WCDMA) provided by the operators Sonaecom (Optimus), TMN and Vodafone Portugal has been released. It reveals that the GSM systems have good levels of radio coverage and good voice service performance, both in urban areas and along road arteries, with no major differences observed between operators. Although UMTS

systems do not perform as well as GSM, they have substantially improved since ANACOM began including such systems in its analyses (in November/December 2006). But there are still notable differences between urban areas and road arteries. Along road arteries the evaluation results indicated that video telephony service still does not perform sufficiently, a direct consequence of the areas with poor or even non-existent WCDMA coverage. (+info)

□ MOBILE TELEPHONY – USER DATA IN TELEPHONE DIRECTORIES

By determination dated 14 January, ANACOM decided that Sonaecom and Vodafone Portugal must submit to this Authority within 30 days the names, telephone numbers and, when known, the post codes of those users of the respective mobile telephone services who have indicated that they wish to be included in the universal service (US) telephone directories. Should those users also want

their address to be listed, and as long as the National Data Protection Commission authorises that information to be processed, then the companies may later submit same for that purpose. The report from the prior hearing concerning the draft decision of 4 December 2008, which received comments from PT Comunicações and Vodafone Portugal, was approved at the same time. (+info)

■ LISBON TO HOST THE 4TH WORLD TELECOMMUNICATIONS POLICY FORUM

The next World Telecommunications Policy Forum (WTPF-09) of the International Telecommunication Union (ITU), a specialised United Nations agency, will be held in Lisbon at the invitation of the Portuguese government. The Lisbon Congress Centre will serve as venue on 22-24 April for the fourth WTPF, which will be preceded by a meeting of the group of experts that have prepared the Forum and by a strategy debate on information and communication technologies (ICTs) in the context of the current economic crisis. Those meetings will be held at the same site on 20 and 21 April. WTPF-09 is open to the participation of all interested parties, though subject to prior registration on the ITU website. The Forum's main subjects of discussion are: convergence, including internet-related public policy issues; next generation networks (NGNs); emerging issues associated to telecommunications regulation and policies; and emerging issues associated to the International Telecommunications Regulation (adopted in Melbourne in 1988). (+info)

NEWS

ANNUAL SECTOR QUESTIONNAIRES

The annual electronic communications (EC) and postal services (PS) questionnaires have been posted on the website of the *Autoridade Nacional de Comunicações* (ANACOM). These instruments are meant to serve the communications sector and are used to support the production of ANACOM annual publications, including those deriving from its legal and statutory obligations. The requested data must be sent to ANACOM within a maximum of 30 consecutive days counting from the data of reception of the corresponding documents, by mail or to the email address dee.stats@anacom.pt. Note that the information identifying and characterising the activity of the operators and providers of electronic communications networks and services will only be used internally by ANACOM, except for information already publicly available (social designation, contacts, governing bodies and first level shareholder composition). As in the previous year, this information is expected to be included in the "Yearbook of the Communications Sector in Portugal", which includes information about entities active in the sector. (+info)

STUDY AND PRESENTATION OF THE 19TH ANACOM SEMINAR

The paper titled "Hidden Elements in Billing by the Second", by Pedro Pita Barros and Steffen Heinz Hoernig, and the respective presentation given on 26 January at the 19th ANACOM seminar in Lisbon, is now available for consultation. The study, along with its respective premises and conclusions, is the exclusive responsibility of the authors and does not convey any position of ANACOM or otherwise commit same. (+info)

ADMINISTRATIVE OFFENCE CASES

As it was noted that SONAECOM – *Serviços de Comunicações* signed five adhesion contracts for the provision of fixed telephone service between 11 August 2005 and 10 July 2007 without same having been approved by ANACOM, as well as two contracts that did not contain some of the legally compulsory information, such as the conditions for the provision of detailed billing or the kinds of maintenance services, the company was fined a single amount of 17,000 euros, which it paid. (+info, Portuguese only)

Upon verification that Cabovisão had changed the conditions for providing direct iphone service (fixed telephone service), and that per the respective communication it did not inform its subscribers about the right to cancel the contract with no penalty whatsoever should they not accept the new conditions and, besides the fact that its website only disclosed the price tables for new customers, that many of its agents did not possess the legally required information, a decision was made to fine same the single amount of 32,000 euros. This was not paid and was passed on for judicial execution. (+info, Portuguese only)

As it was noted that PT *Comunicações* (PTC) activated in 26 cases price plans for services provided to its subscribers without informing them previously of said contract modification or their having solicited same, sometimes against their express desire, the company was condemned to pay a 50,000 euro fine, a decision which it has appealed. (+info, Portuguese only)

For failing to send to ANACOM the statistical data for activity carried out in 2007, the companies EPORTEL – *Prestação de Serviços em Telecomunicações* and VIPVOZ – *Serviços de Telecomunicações Digitais*, providers of electronic communication services, along with D.H.L. – *Express Portugal*, FOZPOST – *Entrega e Recolha de Encomendas* and LORDTRANS – *Transportes Urgentes*, all providers of postal services, were punished with admonishment penalties.

In another case it was proved that the company Transportes Ochoa, besides failing to submit the Annual Postal Services Questionnaire – Report 2007,

also did not send to ANACOM within the legal deadline the statistical information on the first, second and third quarters of 2006. It was thus fined a single amount of 800 euros, which it paid.

As it was proved that in November 2005 ONITELECOM – *Infocomunicações*, signed an adhesion contract for the provision of fixed telephone service without that contract being duly approved by ANACOM, the company was condemned to pay a fine of 12,500 euros, which due to lack of payment was passed on for judicial execution. (+info, Portuguese only)

PORTED NUMBERS

At the end of January the total number of ported numbers had reached 1,164,633, of which 934,473 pertain to fixed telephone service, 229,272 to mobile telephone service and 888 to non-geographic services. (+info)

INFRASTRUCTURES IN BUILDINGS – DEVELOPMENTS

By determination dated 7 January, the registration of the company Norcete – *Engenharia Eléctrica*, Lda. was cancelled, as that company had failed to carry out the activity of a telecommunications infrastructures in buildings certifier for a period of more than 12 months. (+info, Portuguese only)

COMMUNICATION SERVICES – DECLARATIONS ISSUED

ANACOM has issued declarations for the provision of electronic communication services to the following entities: CGEST (wireless-lan network and internet access and voice over internet (VoIP), private virtual network and line resale services), Telvent Portugal (internet access), *Divagar Letras* (public payphone service), Minut Mix and Wisevector *Telecomunicações* (public payphone and virtual calling card services). (+info, Portuguese only)

Also issued was a declaration allowing ORBIRECURSO – *Comunicações*, *Unipessoal* to offer a wireless-lan network as well as internet access service. (+info, Portuguese only)

ANACOM PUBLIC SPEECH

The interview with ANACOM President José Amado da Silva, published in the Economy section of the Expresso newspaper on 31 January, has been posted online. The interview by Anabela Campos and Pedro Lima reviews the José Amado da Silva's mandate at the helm of ANACOM, and touches on topics associated to challenges facing the sector such as next generation networks (NGNs) and the future of universal service in electronic communications, as well as the regulator's independence and modes of intervention. (+info)

RDP – DIGITALISATION OF SHORTWAVE

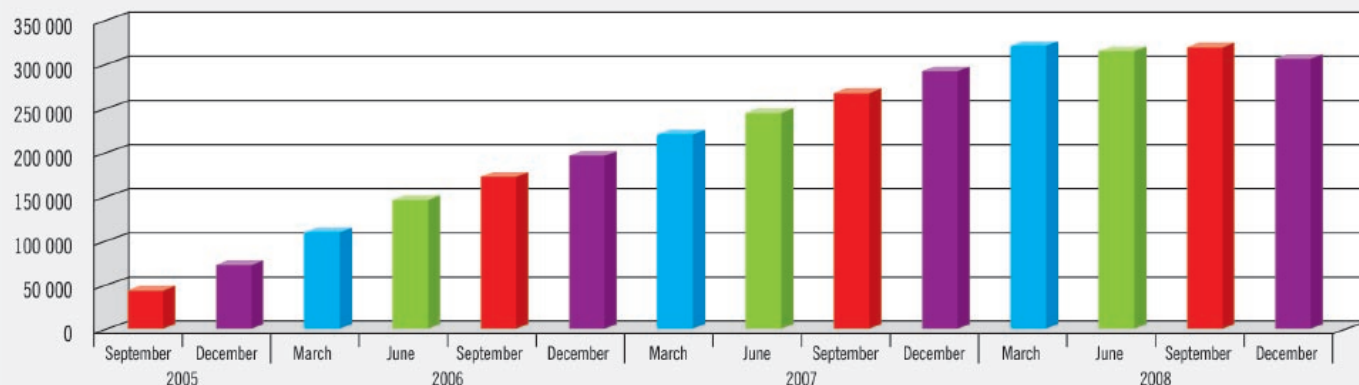
RDP Internacional began last 31 January trial emissions in digital shortwave by means of the DRM (Digital Radio Mondiale) system. Carried out using the Deutsche Welle emitter station in Sines, these transmissions are scheduled for every Saturday and Sunday from 9:30 to 11:00 a.m. on the 9815 kHz frequency for Central Europe. (+info, Portuguese only)

LUÍS DE CAMÕES DIGITAL LIBRARY LAUNCHED

The Luís de Camões Digital Library, an initiative of the Camões Institute, was launched last 8 January. It places on the internet more than 1,200 historical documents concerning the last five centuries of Portuguese history. The aim is for this library to make available to the Portuguese-speaking community digitalised documents whose access was previously reserved, from literary texts and music scores to essays and scientific studies. The Institute has indicated that texts by major Portuguese authors that are already in the public domain (works whose authors died more than 70 years ago) will also be made available for consultation. (+info)

■ EVOLUTION OF THE NUMBER OF UNBUNDLED ACCESSES

2005		2006		2007		2008							
September	December	March	June	September	December	March	June	September	December	March	June	September	December
43 127	72 019	108 794	145 614	172 082	195 754	219 653	244 068	266 536	291 175	319 908	314 034	318 374	305 244



□ NETWORK AND INFORMATION SECURITY – ANACOM RESPONSE TO THE EC CONSULTATION

The response of the *Autoridade Nacional de Comunicações* (ANACOM) to the public consultation “Towards a Strengthened Network and Information Security in Europe” has been posted online. This European Commission (EC) consulta-

tion closed last 9 January and meant to gather information on challenges to network and information security, as well as on the priorities and means needed to achieve a strengthened policy in that area. (+info)

□ MOBILE TELEPHONY – COMMISSION PROPOSAL ENDORSED IN 450-470 MHz TENDER

By determination dated 7 January, ANACOM endorsed the proposal submitted by the Commission for the tender to allocate a nationwide frequency usage right in

the 450-470 MHz frequency band to provide public land mobile service. The said right was allocated to RNT – *Rede Nacional de Telecomunicações*. (+info)

□ FWA SYSTEM – SONAECOM FREQUENCY USAGE RIGHT REVOKED

In a determination dated last 7 January, and at the titleholder’s request, ANACOM revoked the frequency usage right of SONAECOM – *Serviços de Comunicações* for operation of the fixed wireless access system (FWA), with con-

sequent recovery of the 2x28 MHz bloc corresponding to frequencies in the 3633-3661 MHz and 3733-3761 MHz bands, for geographic zones 1, 2, 3, 4 and 7. (+info)

□ CTT COST ACCOUNTING 2005/2006 – COMPLIANCE DECLARATIONS

ANACOM approved by determination dated 14 January the compliance declarations for the cost accounting system of the CTT – *Correios de Portugal* (Portuguese postal service) concerning financial years 2005 and 2006, with the

applicable legal and regulatory provisions, following the audit conducted by the company KPMG. Likewise approved were this Authority’s determinations and recommendations with a view to improving said system. (+info)

□ BEST LETTER COMPETITION – ENTRY DEADLINE IS 27 FEBRUARY

February 27 is the deadline for submitting entries to the 2009 Best Letter competition organised by the Universal Postal Union (UPU). The initiative is jointly promoted in Portugal by ANACOM and the CTT (Portuguese postal service), both members of that specialised United Nations agency. This year’s theme topic is

“Explain How Decent Working Conditions Can Lead to a Better Life”. The competition is addressed to children from nine to 15 years old; one of the winning letters will represent Portugal in the UPU’s 2009 International Letter-writing Competition for Young People. (+info)

■ NEWLY ENACTED LEGISLATION

- **Notice no. 1912/2009** (Series II – *Diário da República* of 21 January) – Report on the quality levels of universal postal service provided by CTT – *Correios de Portugal*, SA.
- **Decree-Law no. 20/2009** (Series I – D.R. of 19 January) – Amends annex II of Decree-Law no. 325/2007 of 28 September, which transposed into the internal legal order Directive no. 2004/108/EC of the European Parliament and of the Council of 15 December, concerning the approximation of member States’ legislation on electromagnetic compatibility.
- **Order no. 2460/2009** (Series II – D.R. of 19 January) – Modifies the delegation of powers in the ANACOM board of directors.

(+info, Portuguese only)

ADMINISTRATIVE OFFENCE CASES – 31.12.2008

Cases processed in 2008

		Cases Filed	Cases Decided	Voluntary Payment	Decision to Absolve	Decision to Admonish	Application of Fine
Electronic Communications	Noncompliance with the terms set by the NRA for the RCAO, with respect to the descriptive database for conduits (article 26/4)	1					
	Disrespect for designation of the service associated to the allocation of frequency usage rights, as well as inefficient frequency usage [article 32/1 par. a) and b)]	1					
	Noncompliance with the conditions associated to number usage rights (article 34/1)	3	1				1/€5.000,00
	Use of adhesion contracts without prior NRA approval (article 39/4)	2	2				2/€29.500,00
	Infringement of subscribers' portability rights (article 54/1)	1					
	Noncompliance with the quality of service obligations for Universal Service (article 92/5)	1					
	Noncompliance with the obligation to provide information to the NRA (article 108)	43	2		1		1/€75.000,00
	Noncompliance with legitimate mandates or orders from the NRA [See art. 113/1, par. xxx]]	2	1				1/€25.000,00
Infringement of rules contained in the Selection and Pre-selection Regulation (Regulation no. 1/2006 of 9 January)	1						
Other Networks or Services	Postal Services	10					
	Telecommunications Infrastructures in Buildings	10	1				1/€1.500,00
	Terminal Equipment	9	8		2		6/€242.550,00
	Electromagnetic Compatibility	1	1				1/€10.050,00
	Audio Broadcasting	9	3		1	1	1/€498,79
	Maritime Mobile Service	1					
	Personal Radio Service – CB	1	1	1/€99,75			
	Amateur Radiocommunication Service	5					
	Private Use Land Mobile Service	38	8			2	6/€3.998,79
Total	139	28	1/€99,76	4	3	20/€393.097,58	

Cases passed on from 2007

		Cases Decided	Decision to Shelve	Voluntary Payment	Decision to Admonish	Application of Fine
Electronic Communications	Start of activity without prior notice to the NRA - General Authorisation System (article 21/1)	4	4			
	Infringement of conditions associated to number usage rights (article 34/1)	1				1/€10.000,00
	Infringement of the right of public network and service users to be provided, in a timely manner and before signing the contract, with written information about the conditions for accessing and using the service [article 39/1, par. b)]	1	1			
	Use of adhesion contracts without prior NRA approval (article 39/4)	2	2			
	Modification of service provision conditions without prior communication to subscribers (article 48/3)	1				1/€50.000,00
	Infringement of rules contained in the Selection and Pre-selection Regulation (Regulation no. 1/2006 of 9 January)	2	1			1/€100.000,00
	Noncompliance with the obligation to provide information to the NRA (article 108)	54	10		14	30/€223.500,00
	Noncompliance with legitimate mandates or orders from the NRA [See art. 113/1, par. xxx]]	5	1			4/€250.000,00
Other Networks or Services	Postal Services	16	2		4	10/€6.967,60
	Personal Data Processing and Privacy Protection	1				1/€5.000,00
	Telecommunications Infrastructures in Buildings	9	2		2	5/€2.875,00
	Radio and Terminal Equipment	6	4			2/€56.500,00
	Mailboxes	1			1	
	Aeronautic Mobile Service	1				1/€550,00
	Television Activity	1			1	
	Audio Broadcasting Activity	12	2		4	6/€6.989,14
	Amateur Radiocommunication Service	3	3			
	Personal Radio Service – CB	17	17			
	Private Use Land Mobile Service	34	13	1/€498,80	8	12/€9.044,00
Total	171	62	1/€498,80	34	74/€721.425,74	

□ EUROPEAN UNION

INTERNATIONAL ROAMING – ERG REPORT

The European Regulators Group (ERG) recently released its report on international roaming in public mobile telephone networks, concerning the period between 1 April and 30 September 2008. Titled “International Roaming – ERG Benchmark Data Report – April 2008-September 2008”, this study encompasses the first complete year of full functioning of the European regulation on this matter (EC Regulation no. 717/2007 of 27 June). The report indicates that the national average wholesale and retail prices included in the Euro-tariff concept (maximum price set in the Regulation) for intra-European Union (EU)/European Economic Area (EEA) roaming voice communication comply with the regulation in all the member States. In two thirds of the countries, however, the average Euro-tariff prices coincide with the upper limit established for such price tables or are slightly below same. At wholesale level prices are clearly lower compared to the situation before the Regulation took force. As for written messages (SMS), relatively insignificant price changes were detected between the various member States, in both the wholesale and retail markets. For data services, major price differences were recorded between the various member States, especially in retail. Generally speaking, the average retail and wholesale rates for the ERG countries were nevertheless marked by a sharp downturn between the fourth quarter of 2007 and the third quarter of 2008. (+info)

2008 ECTA REGULATORY SCORECARD PUBLISHED

The European Competitive Telecommunications Association (ECTA) recently released its latest report on regulation in Europe, the 2008 ECTA Regulatory Scorecard, which compares the regulatory environment and analyses the effect of applying the current EU regulatory framework for the electronic communication sector in 18 European Union (EU) member States, Norway and Turkey. The data under analysis is taken from the responses by national regulatory authorities (NRAs) and ECTA members to a detailed 104-question survey. The report examines five major areas: (i) institutional context; (ii) key factors for market entry and network development; (iii) NRA regulatory processes; (iv) application of regulation by NRAs; (v) economic conditions of market. The report also considers a number of ECTA recommendations addressed to the Council and to the European Parliament, and to governments and NRAs. (+info)

EC RELEASES POSTAL SECTOR STUDY

The European Commission recently released a study on the postal sector produced at its request by the Ecorys consultancy. The aim is to identify, quantify and assess major postal sector development with respect to the Postal Directive's application in the 27 European Union (EU) member States during the period 2006-2008. It mainly covers regulatory, economic, social, consumption and employment aspects, as well as quality of service and technological developments. Due to the existence of a number of errors and the need for some clarification on data concerning Portugal, the corresponding communication from ANACOM has also been posted online; it was sent to the European Commission and Ecorys in October 2008. Individual pages have been published as annexes to the study, with the main factual data for each country. Ecorys has also

provided country sheets for six countries that are not EU members: Australia, the United States of America, Iceland, Japan, Norway and New Zealand. (+info)

UNIVERSAL SERVICE – CASE AGAINST PORTUGAL

The case against Portugal concerning the designation of companies that provide universal telecommunications service has referred to the European Court of Justice. The European Commission holds that the companies responsible for supplying basic telecoms service were not designated “through an open selection procedure from which no company is excluded beforehand – as required under the EU telecoms rules”. (+info)

MORE THAN 3 MILLION .eu DOMAIN REGISTRATIONS

There are now more than 3 million “.eu” top-level domain names, a figure reached on 11 January with the registration made by a German citizen. Two and a half years after its launch, the “.eu” top-level domain is the fourth most popular internet domain among European country domains and the ninth worldwide, thus consolidating its position in the ranking of the world's ten biggest top-level domains, along with “.com”, “.net” and “.org”.

According to EURid, which oversees the “.eu” registry, “.eu domains have mostly been registered in the community countries that are more populous and have higher internet penetration rates. Germany continues to lead with 30 percent, followed by the Netherlands (14 percent), United Kingdom (12 percent), France (8 percent) and Poland (6 percent)”. (+info)

5 BILLION EUROS FOR BROADBAND AND ENERGY

As part of the European recovery plan approved by the European Council in December 2008 and currently under way, the EC has proposed that 5 billion euros be invested in energy and broadband internet infrastructures in 2009-2010. Nearly 1 billion euros are earmarked for expansion and modernisation of high-speed internet in rural communities, an amount that will be channelled through the current European Rural Development Fund to ensure that the technology reaches the 30 percent of the rural population who do not have broadband access. (+info)

MOBILE TERMINATION RATES IN BULGARIA

In a letter sent last 29 January, the EC urged the Bulgarian regulator, the Communications Regulation Commission (CRC), to take steps with a view to lowering the mobile termination rates practiced in that country. In 2008 those rates reached 15.09 euro-cents in Bulgaria, the highest in the European Union, where the average is 8.7 euro-cents. (+info)

ROMANIA: EC QUESTIONS REGULATOR'S INDEPENDENCE

The EC has taken Romania to court for failing to comply with European rules concerning the independence of national regulatory authorities in the European Union; notification took place on 29 January. (+info)

□ CEPT (EUROPEAN CONFERENCE OF POSTAL AND TELECOMMUNICATIONS ADMINISTRATIONS) MEETINGS

ASSEMBLY/ WG ITU

Lisbon hosted last 22-23 January a meeting of the working group on ITU Affairs (WG ITU). (+info)

ASSEMBLY/ WG ITU – PT WTDC-10

The first formal meeting of the CEPT project team (PT) in charge of preparing for the next World Telecommunications Development Conference (WTDC-10) took place last 27 January in Geneva. (+info)

CERP/ PT COST ACCOUNTING AND PRICE CONTROL SYSTEMS

The PT on Cost Accounting and Price Control Systems of the European Committee for Postal Regulation (CERP) met last 29-30 in Dublin. (+info)

ECC TG4

The 11th meeting of ECC TG4 was held last 9-11 December in Helsinki. (+info)

ECC WG FM PT 45

The sixth meeting of project team (PT) 45 of the ECC Frequency Management working group (WG FM) took place last 20-21 January in Copenhagen. (+info)

ECC WG RA

Paris served as venue last 27-30 January for the 16th meeting of the ECC Regulatory Affairs working group (WG RA). (+info)

□ INDEPENDENT REGULATORS GROUP (IRG)

PT REMEDIES AND BENCHMARK

The core team of the Remedies and Benchmark PT met last 9 January in Brussels. (+info)

PT SIGNIFICANT MARKET POWER

Ljubljana hosted last 19 January a meeting of the PT on Significant Market Power (SMP). (+info)

□ EUROPEAN UNION

GROUP OF EXPERTS ON CONSUMER COMPLAINTS

The first meeting of the European Commission's Group of Experts on Consumer Complaints was held last 15 January in Brussels. (+info)

SEMINAR ON POSTAL SERVICES

The European Commission organised last 23 January, also in Brussels, a seminar to launch two new studies on the postal sector, one on the regulators' role in

a more competitive postal market in 2009 and another on postal market performance since 1997. (+info)

PT ERG-RSPG

Brussels likewise hosted last 23 January the third meeting of the joint project team of the European Regulators Group (ERG) and the Radio Spectrum Policy Group (RSPG). (+info)

□ INTERNATIONAL TELECOMMUNICATION UNION (ITU)

ITU-D/TDAG

The 14th meeting of the Telecommunications Development Advisory Group (TDAG) of the ITU Development Sector (ITU-D) was held last 28-30 January in Geneva. (+info)

WTPF-09 – THIRD MEETING OF EXPERTS GROUP

The third meeting of the group of experts preparing for the 2009 World Telecommunications Policy Forum (WTPF-09) was held last 26-27 January, also in Geneva. (+info)

□ ITU EXCELLENCE CENTRE – 2009 TRAINING ACTIONS

The 2009 training plan of the Excellence Centre for the Portuguese and Spanish speaking African countries has been disclosed, an initiative supported by ANACOM per its powers in the area of co-operation, as well as by the Spanish government and the International Telecommunication Union (ITU). This Excellence Centre, like those in place for the French and English speaking countries, will focus during the 2009-2012 period on institutional empowerment in Portuguese and Spanish speaking Africa. It will namely seek greater autonomy for the communications sector in those countries and help create instruments for self-sufficiency in training through the qualification of telecommunications sector directors and personnel. In the scope of its powers, ANACOM may provide additional clarifications about the project, besides forwarding to the ITU proposals or applications of intention that individuals or entities based in Portugal may wish to submit. To that end, interested parties are asked to send clarification requests or applications to coe@anacom.pt. (+info)

□ HIRING IN INTERNATIONAL INSTITUTIONS

Applications for the following vacant positions may be submitted to the ITU by 19 March: Head, ITU Liaison Office, New York, Strategic Planning and Membership Department, General; Technical Officer – ICT Applications, ICT Applications and Cybersecurity Division, Policies and Strategies Department, Telecommunication Development Bureau; Technical Officer – Cybersecurity, ICT Applications and Cybersecurity Division, Policies and Strategies Department, Telecommunication Development Bureau; Co-ordinator, Europe, Telecommunication Development Bureau; Applications Systems Analyst, Application Services Division, Information Systems Department, General Secretariat. (+info)

NEWS FROM OTHER COUNTRIES

AUSTRALIA – Australian Communications and Media Authority (ACMA)

- The regulator recently launched a national cybersecurity programme for primary and secondary school teachers. Titled “Cybersafety Outreach – Professional Development for Educator”, the programme aims through workshops to supply teachers with experience, resources and strategies to enable them to help students become more responsible “digital” citizens. **(+info)**

BELGIUM – Institut Belge des Services Postaux et des Télécommunications (IBPT)

- The draft decision on the reference high-speed access offer WBA VDSL2 has been placed in public consultation until 28 February. **(+info, French only)**

BRAZIL – Agência Nacional de Telecomunicações (ANATEL)

- Mobile telephone service grew by 24.5 percent in 2008, raising to 150.6 million the number of subscribers in Brazil. Some 122.7 million (81.47 percent) of the more than 150 million accesses are prepaid, while 27.9 million (18.53 percent) use postpaid modes. **(+info, Portuguese only)**

- Portability has been extended to 220 more municipalities (73 in São Paulo, 85 in Paraná and 62 in Pará) and is now available in 4,910 municipalities (88.3 percent of Brazilian cities), for a total of 121.1 million fixed and mobile telephony subscribers (63.2 percent of the total). **(+info, Portuguese only)**

CANADA – Canadian Radio-television and Telecommunications Commission (CRTC)

- The regulator has given the mobile service providers one year (until 1 February 2010) to update their 911 (emergency number) services so that a mobile phone call to that number can be localised with greater precision. **(+info)**

SPAIN – Comisión del Mercado de las Telecomunicaciones (CMT)

- The final decision has been published on the regulation to apply to markets 4 (wholesale supply of (physical) access to network infrastructure at a fixed location) and 5 (wholesale supply of broadband access). **(+info, Spanish only)**

- The regulator has put forward a regulation proposal concerning ten underwater cable connections for which there is no alternative to service from Telefónica (incumbent operator). **(+info, Spanish only)**

- Third quarter 2008 data on electronic commerce in Spain has been published and reveals annual growth of 57.2 percent compared to the same period in 2007. **(+info, Spanish only)**

FRANCE – Autorité de Régulation des Communications Électroniques et des Postes (Arcep)

- The incumbent postal operator (La Poste) has disclosed a new offer for mailing small objects. Called “Mini Max”, its prices are very close to those applied to priority correspondence mail. **(+info, French only)**

- Results have been published of the surveys evaluating the quality of service of mobile telephone service (second and third generation networks) in 2008 in mainland France. **(+info)**

- The methodology to apply for determining the cost of universal service in 2007 has been placed in public consultation. **(+info, French only)**

- The regulator has announced its intention to open the 07 numbering bloc to mobile telephone service, given that only 10 million numbers remain free in the 06 bloc, out of the total of 100 million originally available. **(+info)**

The NETHERLANDS – Onafhankelijke Post en Telecommunicatie Autoriteit (OPTA)

- The regulator has published its strategy plan for 2009, Focus 2009, which sets out eight fundamental action areas: prevention of infringements, promotion of investment in fibre optic networks, more competition in business markets, more choice in cable television, moderate prices for calls to Europe, fewer problems caused by undesired telemarketing calls, fight against the abusive use of paid information services, and internet security. **(+info)**

IRELAND – Commission for Communications Regulation (ComReg)

- The regulator has published an information note on the mobile telephone operators’ compliance with the European roaming regulation between April and September 2008. **(+info)**

- The fourth and last report from the programme to measure non-ionising radiation in 2008 has been released. It concludes that the most recent tests conducted at 23 sites revealed that the radiation under analysis was below the limits set by the International Commission on Non-Ionising Radiation Protection (ICNIRP). **(+info)**

- ComReg has decided to reduce the number portability charges in the wholesale market: in the case of mobile telephone service, portability charges may drop by up to 90 percent, while in fixed telephone service they may fall by up to 70 percent. **(+info)**

- The regulator’s proposal to free up spectrum in the 10.5 GHz band for broadband services by means of fixed wireless access local area (FWALA) networks, for both home and business consumers, has been placed in public consultation until 27 February. **(+info)**

POLAND – Urząd Komunikacji Elektronicznej (UKE)

- The regulator has published the responses received per the tender for radio frequency usage licences (2010–2025 MHz and 2500–2690 MHz bands) to supply services in mobile broadband access networks. **(+info)**

UNITED KINGDOM – Office of Communications (Ofcom)

- The regulator has placed in public consultation until 20 April a number of proposals meant to bring use of the digital dividend (spectrum released by the switchover from analogue television to the digital system) in the United Kingdom into line with use in other European countries. **(+info)**

- British consumers have access to the broadband internet at an average speed of 3.6 Mbps, a figure below the 4.3 Mbps average possible speed, indicates the latest Ofcom study. Regarding consumers who choose the most popular option, the up to 8 Mbps package, one in five accesses the internet at a speed below 2 Mbps; on average, the actual speed available to subscribers is 45 percent below that advertised. **(+info)**

UNITED KINGDOM – Department for Culture, Media and Sport

- The British government recently published a report on the planning to follow during the switchover from analogue to digital. Titled “Digital Britain: the interim report”, the document contains more than 20 recommendations, including specific proposals on next generation networks, universal broadband access, the creation of a second public provider of scale, the digital future of radio and new rules for digital content rights, among others. **(+info)**

■ DETERMINATIONS ADOPTED BY ANACOM 4TH QUARTER 2008

Date	Decision
29.12.2008	Transmission of number usage rights to SONAECOM (final decision). (+info)
23.12.2008	Offer of capacity-based interconnection (draft decision). (+info)
22.12.2008	Approval of registration of ZON as a telecommunications infrastructure in buildings certifier. (+info, Portuguese only)
22.12.2008	Transmission of number usage rights to SONAECOM (draft). (+info)
17.12.2008	Regulation on identifying and signalling radio stations (final decision). (+info)
17.12.2008	NFAP – revision (closed consultation). (+info)
17.12.2008	2005 quality of service indicators (final decision). (+info)
17.12.2008	Discounts for use of franking machines. (+info)
11.12.2008	Cancellation of registration of the certifier Simoclima. (+info, Portuguese only)
11.12.2008	GSS tender. (+info)
11.12.2008	Opening of public tender – Study on vertical functional separation in ECs. (+info, Portuguese only)
11.12.2008	Minimum content for adhesion contracts – modification of guidelines (final decision). (+info)
11.12.2008	Public tender – Study on vertical functional separation in ECs. (+info, Portuguese only)
11.12.2008	Public consultation on the 2.6 GHz band. (+info)
09.12.2008	DTT – MUX title allocated to PTC. (+info)
04.12.2008	Inclusion of LMS user data in universal service telephone directories and information services (draft). (+info)
04.12.2008	Statistical indicators for postal services (draft). (+info)
04.12.2008	Markets for the wholesale supply of access to network infrastructure at a fixed location and broadband access (draft decision notified to the EC). (+info)
04.12.2008	Modifications to the RIO 2009 (draft decision). (+info)
03.12.2008	Approval of registration of Tecnospie as a telecommunications infrastructure in buildings certifier. (+info, Portuguese only)
30.11.2008	Declaration to Magic Laser, Lda., for the provision of electronic communication services. (+info, Portuguese only)
29.11.2008	Declaration to Easytalk, S.L., for the provision of electronic communication services. (+info, Portuguese only)
29.11.2008	Declaration to Nacocomunik, Lda., for the provision of electronic communication services. (+info, Portuguese only)
26.11.2008	Price table for universal service. (+info)
19.11.2008	Audit of MTS. (+info)
19.11.2008	Cancellation of registration of the certifier Certilinhas. (+info, Portuguese only)
19.11.2008	Cancellation of registration of the certifier Guedes Fernandes. (+info, Portuguese only)
17.11.2008	Declaration to T.M.I. for the provision of electronic communication services. (+info, Portuguese only)
13.11.2008	QSI and complaints system of the CTT – 2006 and 2007 (final decision). (+info)
13.11.2008	Quality of service indicators – 2005 (draft decision). (+info)
13.11.2008	Cancellation of registration of the certifier Salusteca. (+info, Portuguese only)
11.11.2008	Approval of registration of Pontisigla as telecommunications infrastructure in buildings certifier. (+info, Portuguese only)
06.11.2008	Declaration to ULTRASERVE, Lda., for the provision of electronic communication services. (+info, Portuguese only)
31.10.2008	Declaration to STV, S.A., for the provision of electronic communication services. (+info, Portuguese only)
29.10.2008	Offer of new nomad broadband service by Radiomóvel. (+info)
29.10.2008	Cancellation of registration of the certifier IPRG. (+info, Portuguese only)
29.10.2008	Cancellation of registration of the certifier Telic. (+info, Portuguese only)
29.10.2008	Price table for home fixed telephone service under universal service. (+info)
29.10.2008	Cancellation of registration of the certifier Ensul Meci. (+info, Portuguese only)
29.10.2008	Cancellation of registration of the certifier Elevar. (+info, Portuguese only)
23.10.2008	Approval of registration of PC.Box as a telecommunications infrastructure in buildings certifier. (+info, Portuguese only)
22.10.2008	Provisional suspension of registration of the certifier Energua. (+info, Portuguese only)
15.10.2008	NFAP – revision (consultation). (+info)
15.10.2008	QoS performance levels of wholesale offers (draft). (+info)
15.10.2008	Draft E112 Regulation (consultation). (+info)
15.10.2008	Portability Regulation – draft modification (consultation). (+info)
15.10.2008	Opening of public tender – Study on vertical functional separation in ECs. (+info, Portuguese only)
09.10.2008	UNITELDATA adhesion contract for the offer of electronic communication products and services. (+info, Portuguese only)
09.10.2008	Declaration to CGPT, Lda., for the provision of electronic communication services. (+info, Portuguese only)
08.10.2008	Cancellation of registration of the certifier Monticanalizações, Lda. (+info, Portuguese only)
02.10.2008	Approval of registration of Domotrilho as a telecommunications infrastructure in buildings certifier. (+info, Portuguese only)
01.10.2008	Provisional suspension of registration of the certifier Siproset, Lda. (+info, Portuguese only)
01.10.2008	QSI of universal postal service – Deduction of registrations affected by strike. (+info)