List of acronyms and abbreviations

3G .... Third generation

ADSL .... Asymmetric digital subscriber line

BTS................................. Base transceiver station

CATV .... Cable television distribution networks

CATVP............................. TV Cabo Portugal, S.A.

DSL................................. Digital subscriber line

DSLAM .... Digital subscriber line access multiplexer

DTH .... Direct to home satellite television services

DVB-H............................. Digital Video Broadcasting - Handheld

DVB-T .... Digital Video Broadcasting - Terrestrial

EDGE.............................. Enhanced data for GSM environment

EPG .... Electronic programming guide

ETSI................................ European Telecommunications Standard Institute

FDMA.............................. Frequency division multiple access

FM................................... Frequency modulated

FWA................................ Fixed wireless access

GPRS.............................. General Packet radio service

GSM................................ Global system for mobile communication

GSM/DCS........................ Global   system   for   mobile   communications/Digital communications system

HSDPA .... High-speed downlink packet access

GI .... Global quality of service indicator

IP .... Internet protocol

IPTV................................ Internet protocol television

QSI.................................. Quality of service indicator

ISP …………………….....Internet Service Provider

MDF................................ Main distribution frames

MMS .... Multimedia messaging service

MVNO............................. Mobile virtual network operator

LLU .... Local Loop Unbundling

RUO................................ Reference unbundling offer

SLRO .... Subscriber line resale offer

PC .... Personal computer

PDA .... Personal digital assistant

PLC .... Power line communications

SME .... Small and medium enterprises

PT .... Portugal Telecom

PTC .... PT Comunicações, S.A.

PVR .... Personal video recorder

ISDN .... Integrated Services Digital Network

IAS .... Internet access service

CDS .... cable television distribution services

SMS .... Short messaging service

SOHO .... Small Office, Home Office

FST .... Fixed telephone service

MTS .... Mobile telephone service

TDMA .... Time division multiple access

ICT .... Information and Communication Technologies

TLP .... Telefones de Lisboa e Porto

TV .... Television

EU .... European Union

UMTS .... Universal mobile telecommunication system

UM-TSM .... Mission Unit for the Handling of Market Requests

USB .... Universal series bus

VoIP .... Voice over Internet protocol

WAP .... Wireless application protocol

WCDMA .... Wideband code division multiple access

Wi-Fi .... Wireless fidelity

WiMAX .... Worldwide interoperability for microwave access